# RENAULT EASY LINK MULTIMEDIA SYSTEM
# EASY LINK SYSTEM

# User precautions

It is essential to follow the precautions below when using the system, both in the interest of safety and to prevent material damage. Always comply with the laws of the country in which you are travelling.

**Precautions when operating the system**

– Operate the controls and read the information on the screen only when road conditions allow.
– Set the volume to a reasonable level so that outside noise can be heard.

**Precautions regarding navigation**

– Use of the navigation system does not in any way replace the responsibility or vigilance of the driver when driving the vehicle.
– Depending on the geographical area, the map may not have the latest information on new roads. Be alert. In all cases, Road Traffic Regulations and road signs should always take precedence over the directions of the navigation system.

**Precautions concerning material damage**

– Do not attempt to dismantle or modify the system to avoid any risk of fire or damage to equipment.
– Contact a representative of the manufacturer in the event of malfunction and for all operations involving disassembly.
– Do not insert foreign objects or a damaged or dirty external storage device (USB key, SD card etc.) into the reader.
– Use an external storage device (USB flash drive, Jack socket etc.) that is compatible with your system.
– Always clean your screen with a microfibre cloth.
– Do not use products containing alcohol and/or spray fluids on the area.

The prior acceptance of the General Conditions of Sale is mandatory before using the system.
The description of the models given in this manual is based on the specifications at the time of writing. Depending on the make and model of your telephone, some functions may be partially or completely incompatible with your vehicle's multimedia system.
For further information, please contact an approved dealer.

(i) **This manual covers all existing functions for the models described. Whether or not they are fitted depends on the equipment model, options selected and the country where they are sold. This manual may also contain information about functions to be introduced later in the model year. The screens shown in the user manual are for illustration only.**

# CONTENTS

# GENERAL DESCRIPTION

## Home screens

**A.** Exterior temperature.

**B.** Time.

**C.** Selected user profile. To config-ure the user profile ➜ **137**.

**D.** Page indicator: quickly swipe the content area to change page.

**E.** Access to main menu.

**F.** Home page/Accessing functions.

**A.** Exterior temperature.

**B.** Selected user profile. To configure the user profile ➜ **137**.

**C.** Time.

**D.** Page indicator: quickly swipe the content area to change page.

**E.** Home page/Accessing functions.

**F.** Increase the volume of the source currently in use.

**G.** Decrease the volume of the source currently in use.

**H.** Access the first page of the home page.

**J.** Access to main menu.

**K.** Accessing the functions:

**G.** Increase the volume of the source currently in use.

**H.** Decrease the volume of the source currently in use.

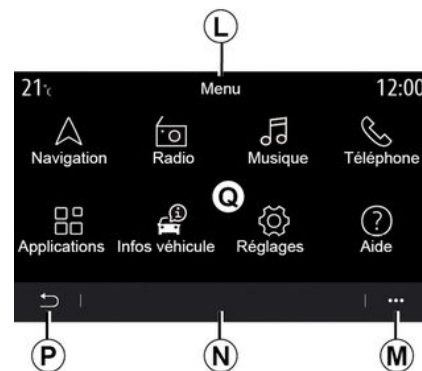**J.** Access the first page of the home page.

**K.** Accessing the functions:

– Press and hold: restart the system;
– Press briefly: radio/music OFF, minimum display, put on standby.

**Note:** you can change the home page configuration ➜ **19**.

> (i) For more information, open the user manual from the pop-up menu.

## Menu screen

# GENERAL DESCRIPTION

**L.** Depending on the menu, this area displays the shortcuts to the functions in progress.

**M.** Pop-up menu.

**N.** Depending on the menu, this area displays from two to five buttons.

**P.** Back to previous page.
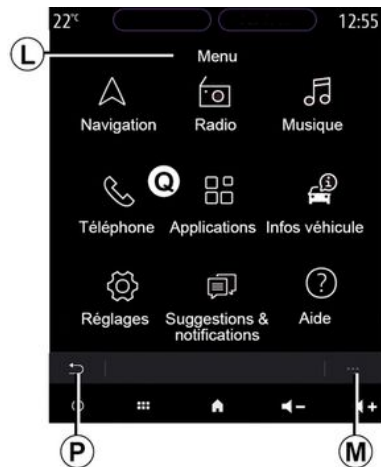
**Q.** Main menu.

**Note:** depending on the equipment level, only available functions that can be selected appear on the home screen.

(i) For more information, open the user manual from the pop-up menu.

# INTRODUCTION TO THE CONTROLS
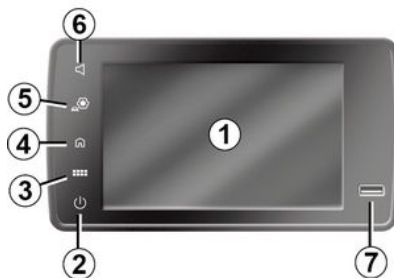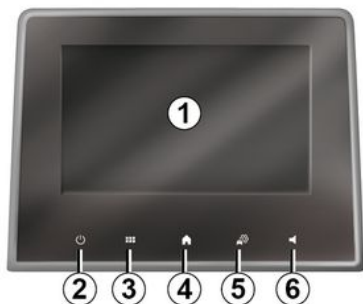
## Screen controls

**Remote control**



### Central controls
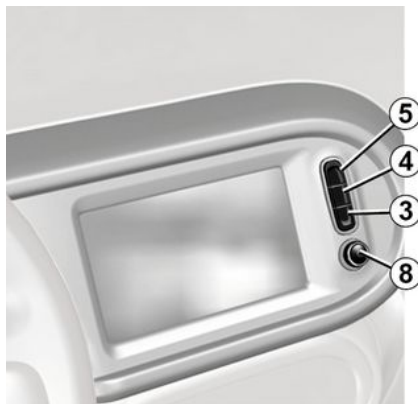
# INTRODUCTION TO THE CONTROLS

## Steering column controls
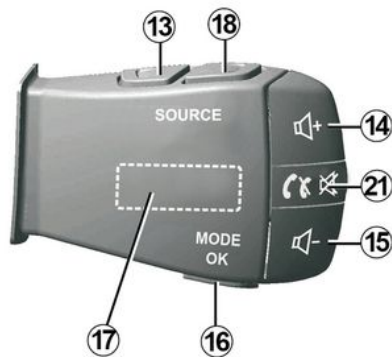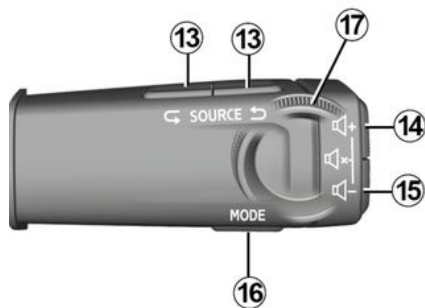
## Steering column controls
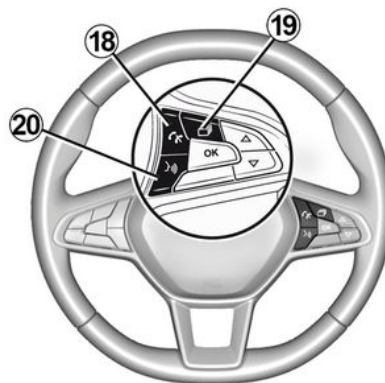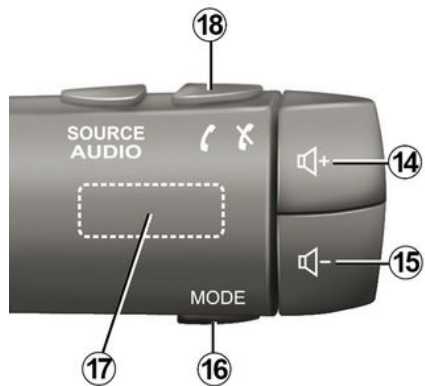
# INTRODUCTION TO THE CONTROLS

## Functions

|   | **Function** |
|---|---|
| *1* | Multimedia screen. |
| *2* | Press and hold (approximately five seconds): restart the system. Press briefly: Radio/Music OFF, minimum display, standby. |
| *3* | Access to main menu. |
| *4* | Access the home page. |
| *5* | Access the settings menu. |
| *6* | Volume adjustment (1 or 2 buttons, depending on the screen). |
| *7* | Socket USB. |

# INTRODUCTION TO THE CONTROLS

| 8 | Press: <br> – on/off. <br> Rotate: <br> – volume of the audio source currently playing. |
|---|---|
| 9 | Access to main menu. |
| 10 | Movement: <br> – navigation within the selected area; <br> – up/down: move to different areas of the current page (top, middle and bottom); <br> – left/right: move to different tabs on a menu; <br> – change page. <br> Rotate: <br> – move around the various elements in an area; <br> – move through a list; <br> – change the scale of the navigation map (ZOOM mode). <br> Press: <br> – confirm. |
| 11 | Direct access to the MULTI-SENSE menu. |
| 12 | Return to the previous screen. |

# INTRODUCTION TO THE CONTROLS

| 13 | Audio source selection. |
|---|---|
| 14 | Increase the volume of the source currently in use. |
| 14 + 15 | Radio mute on/off. Pause or play the audio track. Interrupt the voice recognition voice synthesizer. |
| 15 | Decrease the volume of the source currently in use. |
| 16 | Change the radio station playback mode ("Freq.", "List", "Presets"). |
| 17 | Browse the radio stations or the audio tracks/directories. Browse through the list on the telephone if it is connected to the multimedia system. |
| 18 | Answer/end a call. |
| 19 | Scroll through information according to the display style (audio, compass, engine power etc.). |
| 20 | Press briefly (depending on equipment): – activate voice recognition on your multimedia system. Press and hold: – activate/deactivate voice recognition on your phone if it is connected to the multimedia system. |
| 21 | Answer/end a call. Radio mute on/off. |

# OPERATING PRINCIPLES

## Multimedia screen



### Navigating a menu

The multimedia screen can be used to access the system functions. Touch the multimedia screen to select one of the menus.



### Gesture interaction

– Briefly press: touch a part of the screen with your finger then immediately take your finger off the screen.
– Press and hold: touch a part of the screen for at least 1.5 seconds.
– Zoom-in/Zoom-out: bring together two fingers or slide them apart on the screen.
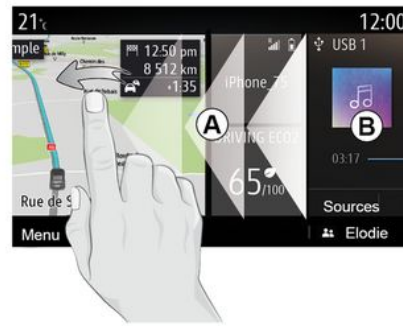


– Fast "swipe": slide your finger quickly from left to right to change from home page *A* to home page *B*.
– Drag and drop: press and hold the item to be moved for at least a second and a half, drag it to the desired location, then remove your finger.

# OPERATING PRINCIPLES

## Introduction to the home pages



Your system has several customisable home pages *1*. Move from one page to another by swiping horizontally or by pressing the button *1* corresponding to the page desired.

These home pages are made up of a certain number of widgets to functions such as the navigation, the radio, etc.



These widgets grant you direct access to the main screen for the function or, in certain cases, enable you to directly control them from one of the main screens (change the radio station, for example).

For a description of the home page ➜ 4.

**Note:** you can change the configuration of the home pages ➜ 19.



Display of home pages, functions and information may be reversed depending on country and read direction.

# OPERATING PRINCIPLES

## Introduction to the main menu



To access the main menu, press the button **2** on the screen, from the central control or from the remote control.

The system has several menus, all of which can be accessed from the main menu:

– "Navigation": includes all of the satellite guidance functions, road maps and traffic information;
– "Radio": manage the radio and playback of audio files;
– "Music": manage the playback of audio files;

– "Phone": pair the system with one or more mobile phones and use the hands-free mode;
– "Applications": manage your photos, videos and apps;
– "Car info": covers information related to the multimedia system;
– "Help": contact call centres as required (breakdown, healthcare, services);
– "Suggestions & notifications": informs you of events by category: Navigation, Multimedia, Phone, etc.

**Note:** depending on the equipment, some menus may not be available.

> (i) **Some settings have to be modified while the engine is running in order for them to be stored by the multimedia system.**

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.

## Scroll bar
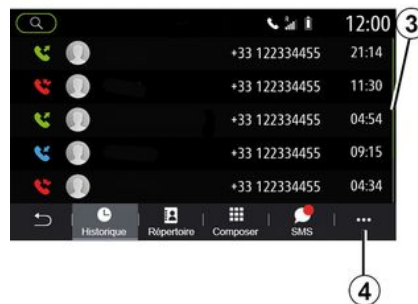
The bar **3** shows the position of the current screen on the page. Swipe the multimedia screen up or down to scroll through the list and move around the page.

## Pop-up menu

From most system menus you can access a pop-up menu **4** that gives access to sub-menus (delete favourites, change current route, settings, etc.) and to the user manual for your multimedia system.

# OPERATING PRINCIPLES

## Functions unavailable

While driving, it may not be possible to access functions such as the "Video", "Photo", the tutorial and certain settings, depending on the legislation in certain countries.

Unavailable functions can be identified by the icon *5*.

To access unavailable functions, stop your vehicle.

**Note:** in some countries, legislation requires that the parking brake be applied in order to access the applications. For further information, please contact an approved dealer.

# CLEANING

## Cleaning recommendations

In all cases use a clean, lint-free, soft micro-fibre cloth to clean the touchscreen.

Depending on the type of screen your vehicle is equipped with, use the associated cleaning method:

– dry clean;
– cleaning with soapy water.

See the "List of screens with associated cleaning recommendations" to identify the cleaning mode to apply for your multimedia screen.
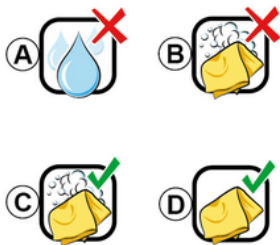


Depending on the screen type, observe the following cleaning recommendations:

***A.*** : do not use alcohol-based fluids, do not apply or spray fluids;

***B.*** : do not clean with soapy water using a slightly moistened micro-fibre cloth;

***C.*** : clean with soapy water using a slightly moistened micro-fibre cloth;

***D.*** : dry clean using a micro-fibre cloth.

⚠ Do not use products containing alcohol and/or spray fluids on the area.

⚠ Do not pour or spray the cleaning product on the screen.
Do not use chemical cleaning agents or household products. The device should not come into contact with any liquids and should not be exposed to dampness. If so, surfaces or electrical components may be degraded or damaged.

## Dry clean



**Use only a clean, lint-free, soft dry micro-fibre cloth** to clean the touchscreen so as not to damage the antiglare materials.

Do not apply too much pressure on the multimedia screen and do not use cleaning equipment that may scratch the screen (e.g. brush, rough cloth, etc.).

List of screens with associated cleaning recommendations:

# CLEANING

Do not use products containing alcohol and/or spray fluids on the area.

Do not pour or spray the cleaning product on the screen.
Do not use chemical cleaning agents or household products. The device should not come into contact with any liquids and should not be exposed to dampness. If so, surfaces or electrical components may be degraded or damaged.



Depending on the screen type, observe the following cleaning recommendations:

**A.** : do not use fluid, alcohol-based fluids and/or apply or spray fluids;

**B.** : do not clean with soapy water using a slightly moistened micro-fibre cloth;

**C.** : clean with soapy water using a slightly moistened micro-fibre cloth;
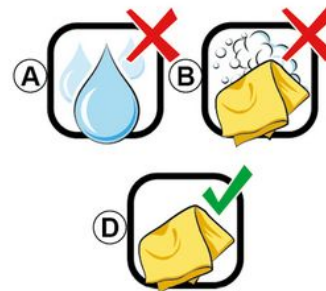
**D.** : dry clean using a micro-fibre cloth.

# CLEANING

## Cleaning with soapy water



Do not pour or spray the cleaning product on the screen.

Do not use chemical cleaning agents or household products. The device should not come into contact with any liquids and should not be exposed to dampness. If so, surfaces or electrical components may be degraded or damaged.
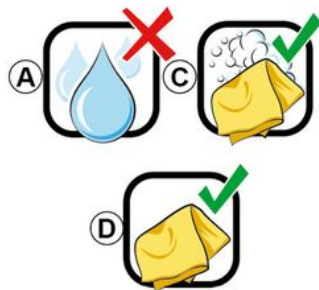
Wipe the screen gently using a clean, lint-free soft micro-fibre cloth moistened with soapy water.

To rinse, wipe the screen gently using a micro-fibre cloth moistened with water only.

Finish by wiping gently using a dry microfiber cloth.

Do not use products containing alcohol and/or spray fluids on the area.

# SWITCHING ON, OFF

## Switching on



The multimedia system starts:

– when the vehicle is started;
– by pressing briefly on the control **1** on the multimedia panel or the central control.

## Switching off



The multimedia system can be switched off:

– by pressing briefly on the control **1** on the multimedia panel or the central control, you can:

– switch off the radio/music;
– switch off the screen;
– put on standby.

– when the opening elements of your vehicle are locked.

## Clock/temperature/date screen



This screen is displayed when you select the "Stand-by" function.

# ADD, MANAGE WIDGETS

## Customising the home pages



Your system contains several customisable home pages which include a number of widgets enabling access to functions such as Navigation, Radio, Settings etc.

Press on one of the home page widgets to access the function or, in certain cases, directly control the function from the main screen (e.g. to change the radio station or access your telephone).

You can configure the home pages by adding, deleting or modifying widgets.

From the home screen, press and hold the multimedia screen *1* to access the home screen customisation settings.

> ⓘ Widget configuration is linked to the profile. If the profile changes, the widgets display changes too.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.



**Add a widget**

Select the home screen *A* that you wish to customise.

In zone *B*, select the widget that you wish to display. The selected widget changes colour to confirm the action.

Drag the widget from zone *B* and drop it at the position desired on the home screen *A*.



**Customising the widgets**

Select the widget in zone *B* by touching the screen (select/position) then select its final position in zone *A*.

To move a widget from one page to another, press and hold the home page, select the widget then drag and drop it to the desired page.

# ADD, MANAGE WIDGETS

**Note:** some widgets can be used only once, depending on their size. A widget for a given function can be used only once on a page.



## Widget size

You can adjust the widget's size by pinching/spreading one of the widget's edges. A red frame is displayed when the size limit is reached.

Depending on the equipment, you can select the widget size in the bar **C**. Some apps only have one size. The number of widgets displayed on the home screen may vary depending on the format of the multimedia screen. Press and hold the home page to see all of your home pages.

**"Address" and "Contact" widgets**

It is necessary to activate the services in order to configure these two widgets ➔ **88**.

### « Address »

The multimedia system directs you to the "Navigation" menu.

From your favourites, call log or by manual entry, select the address that you wish to designate as One Touch.

### « Contact »

The multimedia system directs you to your telephone's contacts list (only if your telephone is connected to the multimedia system).

From your phonebook, select the contact that you wish to designate as One Touch.

**Note: the data related to these two widgets is stored in the multimedia system even if your telephone is not connected to the multimedia system. The data is considered non-confidential**.

## Delete widgets



Press and hold the widget that you wish to delete. It changes colour to confirm the registration. Drag and drop on the "Delete" button **2** or slide the widget into zone **B**.

**Note:** select/position is the most efficient way to delete widgets as you only have to touch the screen: select the widget(s) then press the "Delete" button **2**.

# ADD, MANAGE WIDGETS



In landscape mode, you can display the full view of all your home pages. To delete widgets, from the pop-up menu **3**, press the "Delete" button.

Select, depending on your choice:

– the widget(s) desired, then press the "Delete" button **4**;
– all widgets from all screens, then press the "Select all" button **6** followed by "Delete" **4**.

**Delete a home page**

To delete a home page, you must delete all of the widgets on the page.

**Pop-up menu**

You can use the pop-up menu **3** to:

– delete one or more widgets on the home screens;

– restore the home page default configuration.

## Save and exit

To save your home screen settings and exit, press the back button **5**.

⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

# USING VOICE RECOGNITION

## Introduction

Your multimedia system is equipped with a voice recognition system ![icon] which can be used to control some of the multimedia system functions and some of your telephone functions by voice command. You can use your multimedia system or your phone while keeping your hands on the steering wheel.

**Note:** the position of the voice recognition button may vary. Please refer to the vehicle user manual for further information.

The voice recognition system records neither your voice nor your commands. It does not include voice assistance which can interact with the user or answer questions such as:

– "What is the weather in Paris?"
– "Are there any disruptions along my route this morning?"

## Voice controls



(depending on equipment)

You can use voice control to call a contact in your phonebook, enter a destination and change the radio station without touching the screen. Press the button **1** and follow the audio and visual instructions provided by the system and on the screen.

## Activation

Depending on the equipment, press the voice recognition button ![icon] of your vehicle.

**Note:** when using voice recognition, always wait for an audible confirmation to sound before speaking.

## Deactivation

To deactivate the voice recognition system, press and hold the voice recognition button ![icon] in your vehicle or, after the beep, say "Exit".

> (i) You can interrupt the synthetic voice when using voice recognition by pressing the button **1** or by dictating your command. A beep indicates that you may speak.

## Using the multimedia system's voice recognition

**Main voice commands for your multimedia system**

Say "Main screen" or "Back" to return to the voice recognition main screen.

Say "Quit" to exit the voice recognition menu.

Say "Help" to hear the details for each system screen as well as the features available.

# USING VOICE RECOGNITION

Say "Next page", "Previous page", "First page" or "Last page" to navigate within the voice recognition lists.

## "Voice recognition" menu



From the main voice command menu, you can control the following functions by voice command:

– « Phone » ;
– « Navigation » ;
– « Audio ».

(i) The functions shown in blue on the screen are valid commands understood by the multimedia system.

## Voice recognition indicator A
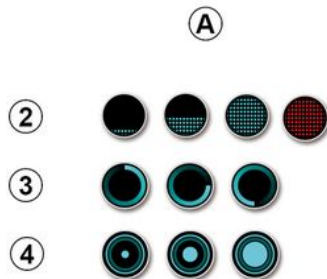


The voice recognition indicator **A** consists of coloured markers and icons:

– icon **2** informs you that the multimedia system is listening: the colour of indicator **A** indicates the performance of the voice recognition:
– low blue marker: average voice recognition;
– half-blue marker: good voice recognition;
– completely blue marker: optimum voice recognition;
– red marker: the user's voice is too loud and the system has difficulty interpreting the command.
– Icon **3** informs you that the multimedia system is analysing your command;
– icon **4**: the multimedia system is responding.

(i) If functions are greyed-out this indicates that they not available or not connected. The multimedia system will suggest to connect: e.g. the telephone.

(i) Speak loudly and so that you can be understood. Use the voice recognition indicator to optimise voice recognition.

1

# USING VOICE RECOGNITION

## Controlling navigation with voice recognition

There are several ways to enter a destination using the voice control 🔊 included with your multimedia system.

**« Destination »**

Enter a complete address using the voice command.

Press the voice control button 🔊 to display the main voice control menu.

After the sound signal, say "Go to" then state the complete destination address (number, street name, destination town/city, neighbourhood).

The system will show the address it has understood, then you can confirm your destination to begin the guided navigation.

**« Home »**

To retrieve your home address using the voice command.

Press the voice control button 🔊 to display the main voice control menu.

After the sound signal, say "Go home".

The system will indicate your pre-recorded home address. Confirm your destination to begin guidance.

**« Work »**

To retrieve your work address using the voice command.

Press the voice control button 🔊 to display the main voice control menu.

After the sound signal, say "Go to work".

The system will indicate your pre-recorded work address. Confirm your destination to begin guidance.

**Note:** to use the "Go home" or "Go to work" voice function, you must first save an address.

If no address is registered, the multimedia system suggests that you enter an address.

For more information on saving a home address or work address ➔ **50**.

**« Favourites »**

# USING VOICE RECOGNITION

To retrieve an address saved in favourites using the voice command.

Press the voice control button ⏻))) to display the main voice control menu.

After the sound signal, say "Favourites" then select your destination.

The system shows you the address entered. Confirm your destination to begin guidance.

**"Destination history"**

To retrieve a previously entered address using voice control.

Press the voice control button ⏻))) to display the main voice control menu.

After the sound signal, say "Destination history" then select your destination.

The system shows you the address entered. Confirm your destination to begin guidance.

**« Points of interest »**

To search for a point of interest using the voice command.

After the sound signal, say "Find service station" or "Find hotel".

The navigation system suggests several POI (points of interest) in different categories.

## Destination in a foreign country

**The country must be changed before you say the address.**

Press the voice control button ⏻))) to display the main voice control menu.

After the sound signal, say "Change country", then say the country in which you wish to carry out your search. After the second beep, say your destination address.

**Note:** you can change country as long as the country is supported by the system language.

**"Points of interest" in a foreign country**

During your journeys abroad, some of the vocal commands for categories may not be recognised.

If you want to search for a point of interest, say: "Points of interest by category". The multimedia system displays the points of interest categories list. Select one of the categories ➜ **35**.

## Using favourites with voice recognition

The saved addresses can be called directly using voice recognition.

Press the voice command button ⏻))) to display the voice command main menu.

After the sound signal, say "Display my favourites".

The system displays the saved favourite(s).

## "Radio" control with voice recognition

You can activate music, radio or change waveband using the voice command included with your multimedia system.

Press the voice command button ⏻))) to display the voice command main menu.

After the sound signal, say:

– "FM station, "AM station", "DAB station";

or

– "X station", with X as the radio station name;

or

# USING VOICE RECOGNITION

– "Station" followed by the desired radio frequency. e.g. for "91.8 station", say "91.8 station".

## "Music" control with voice recognition



You can play music (an audio track, playlists, etc.) using the voice command included with your multimedia system. Possible auxiliary audio sources:

– "USB" (USB port);
– "AUX" (Jack socket).

Press the voice command button

 to display the voice command main menu.

After the sound signal, say one of the following:

– "Play artist" followed by the name of the artist;

or

– "Play track" followed by the name of the track;

or

– "Play album" followed by the name of the album;

or

– "Play genre" followed by the genre;

or

– "Playlist" followed by the name of the playlist.

Depending on the source selected, you can:

– play the next/previous track;

or

– play all titles/display the music list.

**"Change audio source"**

From the main menu you can change the audio source.

Press the voice command button

 to display the voice command main menu.

After the sound signal, say "Play" followed by the name of the source:

– "Play USB";

or

– "Play FM";

or

– "Play Bluetooth®".

## Using a telephone with voice recognition

It is possible to call a number or a contact using the voice control included with your multimedia system.

Press the voice command button

 to display the voice command main menu.

After the sound signal, say one of the following:

– "Call" followed by the name of the contact that you wish to call;

or

– "Dial" followed by the telephone number that you wish to call.

**Note:** it is recommended to dictate the numerals either one at a time or two at a time.

The system displays the number indicated, say "Dial" to call the number or "Correct/"Back" to dictate another number.

# USING VOICE RECOGNITION

Voice control can also be used to view your call log and read an "SMS".

Press the voice command button

[icon] to display the voice command main menu.

After the sound signal, say one of the following:

– "Call log" or "Recent calls";

or

– "Read SMS" or "Display SMS".

**Note:** only "SMS" received while driving can be read.

## « Help »

For more information on using the voice functions, press the voice command button and say "Help".

The "Help" function is available at all times. For example, if you are on the "Phone" screen and you say "Help", the synthetic voice will help you to use the function.

## Using the phone's voice recognition with the multimedia system

To use your phone's voice recognition system with your multimedia system, you should:

– connect your phone to the multimedia system ➜ **68**;
– ensure that your phone has a voice recognition function compatible with your multimedia system.

**Note:** if your phone's voice recognition function is compatible with the multimedia system, the **5** symbol appears in the "Paired devices list" menu ➜ **68**.

**Note:** if you wish to use your phone's voice recognition with the multimedia system, make sure that you are located in area with network coverage.

To activate/deactivate your phone's voice recognition system with the multimedia system, press and hold your vehicle's voice recognition button [icon].

To activate your multimedia system's voice recognition system, press your vehicle's voice recognition button [icon].

# USING VOICE RECOGNITION
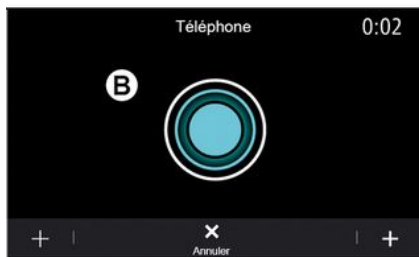
The multimedia screen displays your phone's voice control main menu on the screen **B**.

To reactivate your phone's voice recognition system with the multimedia system, briefly press the

voice recognition button 〔⟩⟩⟩〕 in your vehicle or on the screen **B**.

From the main voice control menu, you can use voice control for some of your phone's functions.

Voice recognition is deactivated:

– when reversing your vehicle;
– during calls.

**Note:** the voice recognition session is automatically deactivated after several seconds of inactivity.

(i) When using your phone's voice recognition with the multimedia system, the transfer of cellular data required for its operation may generate additional costs not included in your phone service contract.

## Using the One Shot function

The One Shot function allows you to make a more direct and precise voice command in order to avoid going through the "Phone", "Contacts", "Navigation", "Destination" menus, etc.

To use the telephone function, you can command directly:

– "Call Didier » ;
– "Call the office";
– ...

To use the navigation function, you can command directly:

– "Go to Champs-Élysées in Paris";
– "Go home";
– ...

To use the multimedia functions, you can command directly:

– "Station Radio France » ;
– "Play Bluetooth®";

– ...

To use this function, press the voice

recognition button 〔⟩⟩⟩〕 then wait for the sound signal and state your command.

# MAP

## Map

### Displaying the map

From the home screen, press "Menu" then "Navigation" to access the map.

You can also access the map from the "Navigation" widget.

The map displays your current position and the information that you configured (display POI, weather, traffic information etc.).

To move around the navigation map, press and hold the map then slide your finger across the screen in the direction required.

Press *Q* to return to your current position.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.
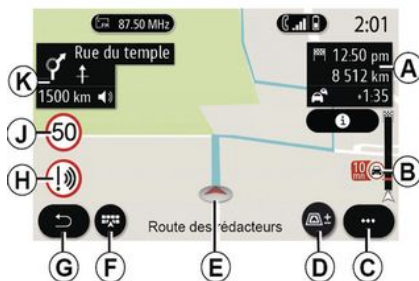


**"Map" screen with a journey in progress**

***A.*** Journey information such as the arrival time, additional time due to traffic and the remaining distance to the next stage or final destination (depending on the parameters).

**Note:** pressing once on zone ***A*** will enable the multimedia system to display details on the journey stages.



***B.*** Information on traffic conditions over the next few miles. Press this area to view the list of incidents on the route in progress.

***C.*** Pop-up menu.

***D.*** Views/Zoom:

– press the " ± " to display the zoom in and zoom out buttons;
– press the "Views" button to display a view facing 2D/2D North, 3D / 3D Inception, "Traffic Map".

**Note:** depending on the multimedia screen, these functions may be separated:

– ***L*** zoom " ± »;
– ***M*** "Views".

# MAP

**E.** Location and the name of the street which you are on. Press to access additional features.

**F.** Navigation menu.

**G.** Return to the previous screen.

**H.** Hazard area warning.

**J.** Speed limit indicator panel.

**K.** While a route is in progress, information on upcoming road turns and the name of the next street on your route. Press the speaker icon once to activate/deactivate the guidance voice and repeat the last voice instruction.

**N.** Journey information such as your arrival time, additional time due to traffic and distance. Touch the unit to view the journey stages.

**P.** Information on the road types used (motorways, toll roads, motorail).
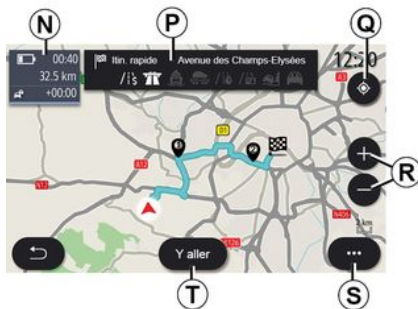


**"Route calculation" screen**

**Q.** When a route is in progress, this function can be used to return to the route in progress after moving around the map.

**R.** Zoom: zoom in and out buttons.

**S.** Pop-up menu.

**T.** Press the "Go" button to start the selected route.



**"Map" screen without a journey in progress**

The *Q* function returns to your current position.

⚠ For safety reasons, carry out these operations when the vehicle is stationary.

# MAP

## "Traffic Map" screen

**V.** View of traffic events on the map or by a list of events.

**W.** Press the "Avoid all" button while the guidance is in progress to avoid all areas with traffic problems.

## Pop-up menu with no route in progress

Press the pop-up menu to access the "Settings" menu.

From the "Route" tab you can access the following settings:

– « Type of Route » ;
– "Take deviations";
– « Allow toll roads » ;
– « Allow motorways » ;
– "Allow ferries";

– « Allow car train » ;
– « Automatic guidance proposal » ;
– « Destinations shared with other devices » ;
– « Allow time-restricted roads » ;
– "Allow toll roads";
– « Avoidance areas » ;
– « Allow unpaved road ».

From the "Map" tab you can access the following settings:

– "Map colour";
– « Weather display » ;
– "2D/2D North, 3D/3D Inception, "Traffic" views;
– « Traffic display » ;
– « Traffic signs » ;
– « Auto zoom » ;
– « My car » ;
– « Junction view » ;
– "Display POI";
– « Weather display ».

## Pop-up menu with a route in progress

Press the pop-up menu to access the following menus:

– « Cancel route » ;
– « Guidance voice » ;
– "Route detail";
– « Settings ».

## « Cancel route »

Stops the navigation in progress.



## « Guidance voice »

To activate/deactivate the guidance voice, press the button **1**.

**Note:** if this function is deactivated, no voice guidance instructions will be issued by the multimedia system.

You can access the "Guidance voice" settings:

– from pop-up menu **C**;
– when voice information is transmitted over the multimedia system, by pressing the volume controls.

# MAP

## Display mode



**Note:**

– the volume controls can only be used for the current source ("Guidance voice", "Radio", "Phone");
– the volume indicator **2** is shown for information. You can't use it to adjust the volume level.

⚠ For safety reasons, carry out these operations when the vehicle is stationary.
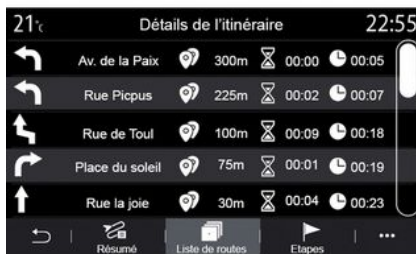
**"Route detail"**

This function is used to view the details of the current route.

From the "Summary" tab you can view the departure address and destination address as well as the routes taken.

From the "Road list" tab you can view the route in detail.

From the "Stages" tab you can view the various stages as well as the distances and durations between each stage.

You can select between several display modes by pressing the View/Zoom button **D**.

**Route view**

The map displays your complete route.

**view 2D**

The map displays your current location and faces the direction you are travelling in.

**View 2D/North**

The map displays your current position facing North.

# MAP
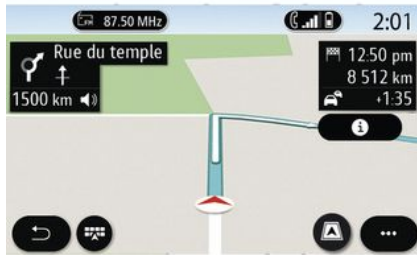




**view 3D**

The map displays your current position on a 3D map surface. It automatically faces the direction of travel.

**View 3D Inception**

(depending on equipment)

The map is angled slightly upwards to provide a longer distance of visibility. It automatically faces the direction of travel.

## Guidance

Guidance is activated once the route has been calculated. The multimedia system guides you all the way along your route, informing you at each intersection of the direction to follow over several stages.

**Stage 1: preparation**

The multimedia system will inform you, using the navigation voice, that you will soon have to carry out a manoeuvre.

**Stage 2: alert**

The multimedia system announces the manoeuvre that you need to carry out.

e.g. "In 400 metres, take the next exit".

The screen displays a detailed representation or 3D image of the manoeuvre.

**Stage 3: manoeuvre**

The multimedia system indicates which manoeuvre should be carried out.

e.g. "Take the next right".

Once the manoeuvre has been completed, the map will appear in full screen.

**Note:** if you do not follow the driving recommendations or if you quit the calculated route, a new route is automatically calculated by the multimedia system.

## « Weather »







**Lane**

The display automatically switches to a more detailed view in order to guide you to the correct lane for the next manoeuvre:

– lane(s) *3* without direction arrow(s): the lane should not be taken according to the route calculated;
– lane(s) *4* with direction arrow(s): the lane should be taken according to the route calculated.

**Note:** other lanes may appear during the manoeuvre.

From the pop-up menu, you can activate or deactivate the weather display on the map.

The multimedia system informs you of the weather forecast in the area around your position, or at the destination if a route is in progress.

**Note:** the services must be activated in order to display the weather .
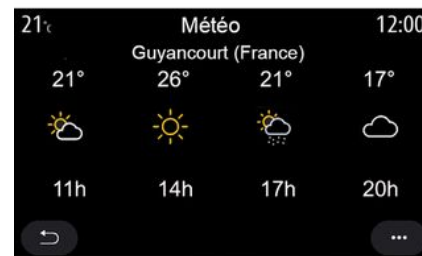
Press the weather icon *5* to view a weather forecast over the next few hours.

This information can also be accessed from the "Weather" widget.

# ENTER A DESTINATION

## "Navigation" menu

From the home screen, press the card of press "Menu" then "Navigation".

**Using voice recognition to enter an address**

Press the voice recognition button

[icon], then wait for the beep to sound before dictating a destination town, number and/or street name and/or area ➔ **22**.

**Note**: the position of the voice recognition button may vary. Please refer to the vehicle user manual for further information.

> ⚠ **Precautions regarding navigation**
> Use of the navigation system does not in any way replace the responsibility or vigilance of the driver when driving the vehicle.



**Destination in a foreign country**

The country must be changed before you say the address. Press the

voice control button [icon] to display the main voice control menu.

After the sound signal, say "Change country", then say the country in which you wish to carry out your search. After the second beep, say your destination address.

**Note:** you can change country as long as the country is supported by the system language.



Use the navigation menu *1* to access the following functions:

– « Find an address » ;
– « Previous destinations » ;
– « Favourite destinations » ;
– « Coordinates » ;
– « Points of interest » ;
– « Reachable area » ;
– « Route » ;
– « Traffic Map » ;
– « Settings » ;
– …

# ENTER A DESTINATION

## Online Search
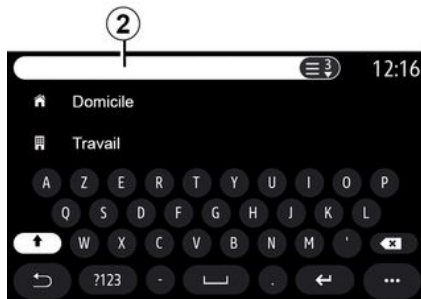


Use the Online Search function for a quick and precise search.

As soon as you enter the first letters in the search field **2**, the multimedia system suggests a relevant street name, town or POI (point of interest).

Press the button **3** to view the full list of suggestions.
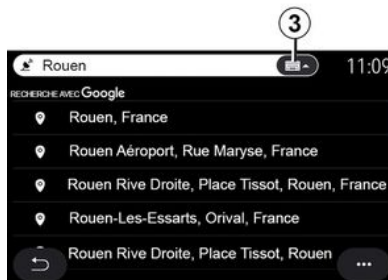


Example with "Rouen".

**Note:** additional information provided by your multimedia system may vary, depending on your connection type.



When searching for a POI (point of interest) via the "Navigation" menu, you can display a list of suggestions **5**.

For more information on POI, see the information on "Points of interest" in this section.

The map display **4** shows the geographical position for each suggestion.

# ENTER A DESTINATION

## « Find an address »

From this menu you can enter a complete or partial address: country, town, post code, street, house number, intersection. On first use, the system asks you to choose the destination country. Enter the town/city name or a postcode using the keypad.
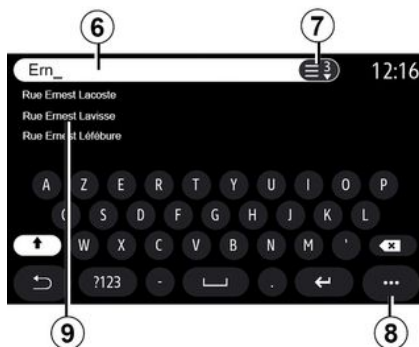


From the search area **6** you can enter a street name.

When you start entering letters, the system suggests similar street names. You can:

– press the street name displayed on the screen to confirm your selection;
– press the button **7** or scroll through the list **9** of suggested street names to access the full list corresponding to your search.

**Note:**

– the system will store the last towns or cities entered in its memory;

– Only addresses known to the system through the digital map are authorised.

From the pop-up menu **8**, you can:

– save the selected address to your favourites;
– enter the destination co-ordinates (latitude and longitude values);
– find and show any nearby POI;
– …



## « Previous destinations »

Use this menu to select a destination from the list of recently used addresses. These are automatically stored.

# ENTER A DESTINATION

From the "Address" tab *13* you can access the history of stored destinations.

Select a destination to start guidance.

From the "Route" tab *12* you can access the history of stored routes. Select a route to start guidance.

Use the magnifying glass *10* to search for an address or route saved in the history.

From the pop-up menu, *11* in the "Address" *13* and "Route" *12* tabs, you can:

– "Delete" one or more of the addresses selected;
– « Delete all » ;
– « Sort by date » ;
– « Sort by name » ;
– « Save to favourites ».

During guidance, when you search for a new destination you can set it as either:

– a stop;
– a new destination.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.



## « Favourite destinations »

From the "Address" tab *16*, you can:

– « Add new address » ;
– run navigation guidance to your "Home" *18* or place of "Work" *17*;
– run navigation guidance to an address saved in your favourites.

When you select "Home" *18* or "Work" *17* for the first time, the system asks you to register an address.

**Note:** only one address for "Home" and "Work" can be stored by the multimedia system.
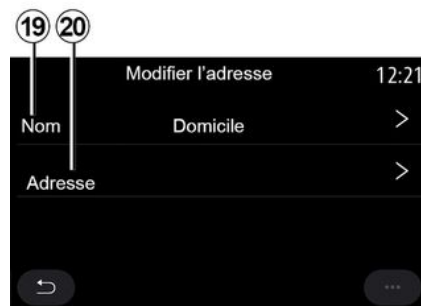


From the "Add new address" tab *14*, you can:

– "Name" *19* to name your new favourite destination;
– "Address" *20* to access the following search functions:
– « Find an address » ;
– « Previous destinations » ;
– « Points of interest » ;
– « Coordinates » ;
– « On map » ;
– « Current position ».
– "Custom ePOI";
– « Phone » ;
– « Charging type ».

# ENTER A DESTINATION
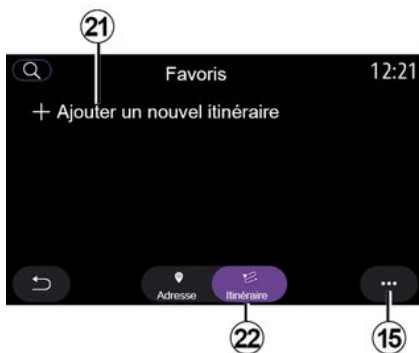


From the "Route" tab **22**, you can:

– « Add new route » ;
– run a route saved in your favourites.

From the "Add new route" tab **21**, you can:

– "Name", name your new favourite route;
– "Route", access the following search options:
– "Start position";
– « Add as waypoint » ;
– "Last destination used";
– « Add as destination ».

Depending on the "Add a stop" and "Add as destination" searches, you can select the following options:

– « Find an address » ;

– « Previous destinations » ;
– « Points of interest » ;
– « Coordinates » ;
– « On map ».

From the pop-up menu **15**, you can:

– « Modify » :
– "Name" **19** of the favourite;
– "Address" **20** or "Route" of the favourite, depending on the tab selected.
– "Delete" (select one or more addresses);
– « Delete all » ;
– « Sort by name ».
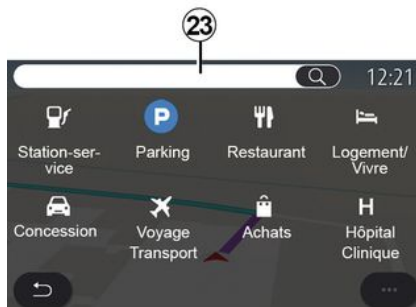


## « Points of interest »

A point of interest POI is a service, establishment or tourist attraction

close to a location (start point, destination city, en route etc.).

Points of interest are grouped by category: "Petrol station", "Parking", "Residence", etc.

Select the "Navigation" menu, then "Points of interest" to select a destination among points of interest.



### "Search by name"

From the search area **23**, enter a POI category (name of a restaurant, shop, etc.).

From the list of results **24**, select a POI.

**Note**: services must be activated in order to display the online search for

# ENTER A DESTINATION

Points of Interests. Please see the section on "Activating services";

From the pop-up menu **25**, you can:

– "Reset" the search;
– choose the keyboard type:
– « Alphabetic » ;
– « Azerty » ;
– « Qwerty ».



⚠ For safety reasons, carry out these operations when the vehicle is stationary.

## "Search by category"

The navigation system suggests several POI in the category selected, according to the tab selected:

– no route in progress:
  – « Nearby » ;
  – "In a city" (enter the city name).
– when a route is in progress:
  – "Along the route";
  – « Destination » ;
  – « Nearby » ;
  – "In a city" (enter the city name).

From the pop-up menu **25**, you can:

– display "Offline results";
– « Sort by distance ».



From the list **24**, select a POI.

Depending on the equipment, the multimedia system can be used to:

– directly contact certain POI (to book or for information) by pressing "Call";
– start the navigation to the desired POI by pressing "Go";
– see a preview of the destination from the display **26**.

From the pop-up menu, you can add the address in your favourites.



## Fuel prices

The POI "Petrol station" shows the petrol stations around your position, as well as the price of fuel for your vehicle.

The price of fuel is associated to a colour indicator:

– Green: petrol stations offering the lowest prices;
– Orange: petrol stations offering average prices;
– Red: petrol stations offering the highest prices.

**Note**: the services must be activated in order to display the fuel price ➔ **88**.

# ENTER A DESTINATION

## « Coordinates »

From the "Navigation" menu, press "Coordinates".

Use this menu to search for a destination by entering its coordinates.

You can select the hemisphere, then enter the "Latitude" and "Longitude" using the keyboard.

Once the coordinates have been entered, press "Go" to go directly to this destination or press "Map" to view the coordinates on the map.

From the pop-up menu **27**, press:

– "UTM" to enter the coordinates in UTM format;

– "Units and formats": decimal degrees; decimal degrees and minutes; or degrees, minutes and decimal seconds;

– « Save to favourites ».

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.



## « Route »

Use this function to manage a destination with associated stops. From the main menu, press "Navigation", "Menu", then press on "Route" to access the route menus.

**No route in progress:**

– « Create route » ;
– « Avoidance areas ».

**When a route is in progress:**

– « Cancel route » ;
– « Edit route » ;
– « Avoidance areas » ;
– « Overview » ;
– « Route details » ;
– « Route simulation ».

### « Cancel route »

Use this function to cancel the current route.

### « Edit route »

Use this function to modify your current route:

– « Start position » ;
– « Add as waypoint » ;
– « Add as destination ».

The "Add a stop" and "Add as a destination" functions offer the following options:

– « Find an address » ;
– « Previous destinations » ;
– « Points of interest » ;
– « Coordinates » ;
– « On map » ;
– …

**2**
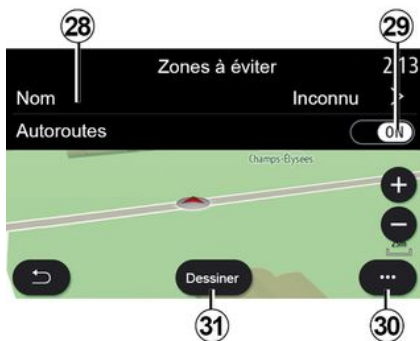






**« Avoidance areas »**

Use this function to avoid a set or defined geographical area.

From the "Avoidance areas" menu, press "Add new avoidance area" or the previously stored areas to avoid. Press "Name" **28** to change it using the keyboard.

You can choose to avoid certain sections of motorway using the button **29**.

From the pop-up menu **30**, press "Select city" to manually enter the country and town or city.

Press the "Draw" button **31** to designate an area to avoid.

Press briefly on the map to display the "Avoidance areas" **32**.

Pinch/spread to enlarge or reduce the area selected.

Press the "Save" button **33** to add the selected area to the list of areas to avoid.

To modify a "Avoidance areas", select it from the list of areas to avoid and press the "Modify" button on the map.

From the pop-up menu **35** on the "Avoidance areas" menu, press:

– "Delete" (select one or more areas to avoid);
– « Delete all ».

By pressing the magnifying glass **34** you can search for stored areas to avoid.

For safety reasons, carry out these operations when the vehicle is stationary.

# ENTER A DESTINATION

**« Overview »**

Use this function to view all of your route on a map.

To use this function, launch the navigation and select "Route" from the navigation menu, then select "Overview".

Press the button **37** to cancel the current route.



To explore the map of the route in progress, move the map by keeping your finger pressed on a part of the screen, while dragging it.

Press the zoom in or zoom out button **39** to adjust the map.

To re-centre the map, press the control **38**.

From the pop-up menu **36**, you can access the following functions:

– « Alternative routes » ;
– « Route details » ;
-« Route simulation » ;
– « Save to favourites » ;
– « Settings » ;
– ...
– « Settings » ;
– « Route details » ;

– « Route simulation » ;
– "Country information";
– « Save to favourites » ;
– ...

**Note**: the functions offered in the pop-up menu will vary depending on whether the guidance is activated or not.



**« Route details »**

Use this function to view all the information and details for the route via several tabs:

– « Summary » ;
– « Road list » ;
– « Steps ».

From the "Summary" tab **41**, you can view your:

# ENTER A DESTINATION

– « Start position » **40** ;
– "Point of arrival" **43** ;
– "Roads taken" **42** (toll road, ferry, motorail, etc.).

From the "Road list" tab **45**, you can view the route in detail.

From the list **44** of roads to be taken along the route, you can view different directions, names of streets taken, distance remaining and time for each stage.

Press on one of the routes **44** to view it on the map and to be able to go back to previous stages or forward to the next stages using the arrows **48**.



The bar **46** will display information on each stage of the journey (distance, stage duration and arrival time).

The navigation system may suggest that you avoid an event on one of your stages.

Press the "Detour" button **47** and the navigation system will calculate a detour route.



From the "Stages" tab **50**, you can view the various stages of your trip (distance, journey time and arrival time).

By pressing one of the stages in the list **49**, you can access the location, name, complete address and geographical coordinates.

⚠ For safety reasons, carry out these operations when the vehicle is stationary.

# ENTER A DESTINATION



## « Route simulation »

Use this function to simulate the route you will be taking to reach the destination.

Press the button **53** to stop or start the simulation.

Press the button **54** to return to the start of the route simulation.

You can modify the speed of the simulation by pressing the button **52** .

During the simulation, you can view the speed limit **55** as well as the zone details **51** (distance remaining, arrival time and journey time).

Press zone **51** to switch from the display of the remaining route time to the display of the expected arrival time.

## The "Navigation" menu for the electric vehicle and hybrid vehicle



From the home screen, press the card of press "Menu" then "Navigation". The configuration of the multimedia system depends on your vehicle's engine. Additional menus and different settings are displayed.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.



## "Reachable area" menu

This menu shows the geographical area within range, according to the vehicle's remaining charge level:

– the blue "Standard" zone indicates the area within range using the current driving mode;
– the green "Eco" zone indicates the area within range using the "Eco" driving mode.

# ENTER A DESTINATION

You can use the "Reachable area" button **57** to view the geographical area still within range once you have arrived at your next stage or at your final destination.

This map displays charging points available to your vehicle. To configure the charging settings: ➔ **50**.

Depending on the equipment, the "Charge" button **58** can be used to display the list of available charging points within range.

The pop-up menu **56** can be used to display or hide the points of interest (POI).

## Last Charging Stations

The multimedia system informs you when the number of charging sock-

ets located around your position is lower than 3. You can deactivate the function from the "Petrol station", "Settings" menu, then the "Z.E." tab.



## « Route »

From the "Navigation" menu, press "Menu", "Route", then "Overview" to view an overview of your route.

Press the "Go" button **61**. The multimedia system informs you if your destination **60** is in range (shown in black) or not (shown in red), depending on the vehicle's charge level.

The information zone **59** indicates charge level that will remain once you arrive at your destination.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.
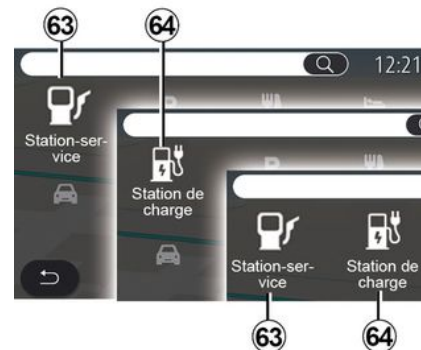


## « Points of interest »

The configuration of the multimedia system depends on your vehicle's engine:

– "Petrol station" **63** on hybrid and combustion engine vehicles (without charging socket);
– "Charging station" **64** for electric vehicles;

# ENTER A DESTINATION

– "Petrol station" **63** and "Charging station" **64** on hybrid vehicles (with charging socket).



## Charging station

The POI "Charging station" **64** indicates the charging stations around you, along your route, around your destination or within a town or city.

Each station indicates the number of compatible sockets available for your vehicle.

Colour coding indicates the availability of the charging terminals:

– green: terminal available;
– red: terminal unavailable;
– grey: status unknown.

**Note**: the services must be activated in order to display the available charging stations ➜ **88**.

Select one of the charging stations for more information:

– distance to and address of the station;
– payment type (free of charge, on subscription, etc.);
– the number of charging terminals available and the total;
– the type of charging terminal;
– ...

From this menu you can:

– start navigation guidance to the station;
– call the station;
– book a charging terminal;
– ...



From the pop-up menu **65**, you can:

– display "Online results";
– "Reset" the search;
– save your charging station in the "Favourites";
– ...

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.

# TRAFFIC

## « Traffic Map »

(availability depends on equipment)

The "Traffic Map" function uses real-time online information.

**Note:** the services must be activated in order to display traffic information in real-time ➜ **88**.

From the home screen, press "Menu", "Navigation", "Navigation menu" **6**, then "Traffic Map" to access the updated traffic information.

From the pop-up menu **5**, you can access "Settings".

**Note:** the availability of "Traffic Map" services may vary.

> ⚠️ **Precautions regarding navigation**
>
> Use of the navigation system does not in any way replace the responsibility or vigilance of the driver when driving the vehicle.

## "Traffic Map" screen

You can view the traffic incident display on the map **1** or on the list of traffic incidents **2**.

Press the zoom-in and zoom-out buttons **4** to adjust the map or slide two fingers together/apart on the screen to adjust the zoom distance.

While a route is in progress, press the icon **3** to recentre the route after having moved the map or adjusted the zoom level **4**.

If a route is not in progress, press the icon **3** to return to the vehicle's position after having moved the map or adjusted the zoom **4**.



From the pop-up menu **8** you can access the navigation settings ➜ **50**.

Use the "Avoid all" option **9** to avoid congested areas.

**Traffic event list**

From the traffic incident list **7** you can access the details of incidents along your route.

Select one of the incidents from the list **10** to display it in detail on the map.



**Traffic incident details**

Press on one of the items in the incident list to view the details and to display the relevant section of the route on the map **A**.

You can scroll through the traffic incidents using the arrows **12** and command the system to avoid a selected incident by pressing the button **11**.
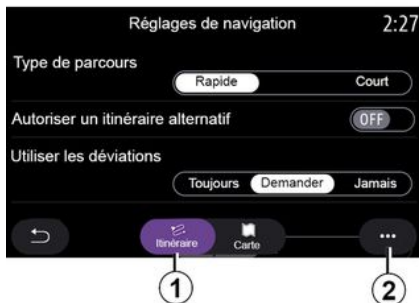
# TRAFFIC



## Traffic information bar

The Traffic Information bar on your route display *13* informs you of traffic incidents along the route in progress.

Press the Traffic Information bar *13* to display a detailed list of traffic incidents.

# NAVIGATION SETTINGS

## "Settings" menu

From the home screen, press the card or, from the main menu, press "Navigation".

Select the "Navigation menu", then "Settings".

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

### « Route »

From the **"** Route" tab *1*, you can access the settings below:

– « Type of Route » ;
– « Enable alternative route » ;
– « Use traffic detour » ;
– « Allow toll roads » ;
– « Allow motorways » ;
– "Allow ferries";
– « Allow car train » ;
– "Navigation learning";
– « Destinations shared with other devices » ;
– « Allow time-restricted roads » ;
– "Allow toll roads";
– « Avoidance areas » ;
– « Allow unpaved road » ;
– ...

### « Type of Route »

This setting gives you the option of a "Fast", "Eco" or "Short" route.

### « Enable alternative route »

You can allow/block an alternative route by pressing "ON" or "OFF".

### « Use traffic detour »

You can enable detours and configure to "Always", "Ask" or "Never".

### « Allow toll roads »

This setting enables the use of toll roads and you can configure to "Always", "Ask" or "Never".

### « Allow motorways »

You can enable/disable the use of motorways on the route by pressing "ON" or "OFF".

### "Allow ferries"

Enable/disable the use of ferries on the route by pressing "ON" or "OFF".

### « Allow car train »

Enable/disable the use of motorail trains along the route by pressing "ON" or "OFF".

### "Navigation learning"

Use this navigation programming function to manage the confidentiality parameters related to your navigation data programming.

The multimedia system analyses your daily journeys and journey times in order to suggest a destination without you having to configure it when the multimedia system starts. e.g. home, work, etc.

You can access the settings below:

– "Activate navigation programming" by pressing "ON" or "OFF";
– "Automatic guidance suggestion" by pressing "ON" or "OFF";
– "Delete stored routes".

### « Destinations shared with other devices »

From your telephone, you can plan a journey and share it with the multimedia system. For more information on the dedicated app: .

When the vehicle is started, the multimedia system will inform you:

# NAVIGATION SETTINGS

"Route planned on your smart-phone".

You will have the choice between:

– « Go » ;
– « Save to favourites » ;
– « Ignore ».

You can allow/block destination sharing by pressing "ON" or "OFF".

### « Allow time-restricted roads »

In this setting, you can take time-restricted roads and set to "Always", "When op." or "Never".

### « Allow roads with time-based toll »

You can allow/block the use of toll roads along the route by pressing "ON" or "OFF".

### « Avoidance areas »

You can activate/deactivate the area to be avoided by pressing "ON" or "OFF".

### « Allow unpaved road »

You can allow/block the use of un-paved roads along the route by pressing "ON" or "OFF".

### "Border crossing notification"

You can activate/deactivate the multimedia system notification in the event of a border crossing.

### Pop-up menu

From the pop-up menu **2**, you can modify the "Navigation settings".



③    ④

### « Map »

From the "Map" tab **3**, you can access the following settings:

– « Map theme » ;
– « Time display » ;
– « Traffic display » ;
– « Traffic sign » ;
– « Auto zoom » ;
– « My car » ;
– « Junction view » ;
– "Display POI";
– « Weather display » ;
– « Country information ».

### « Map theme »

Use this option to select the map colour to "Auto", "Day" or "Night".

### « Time display »

Using this setting, you can choose to display the "Arrival time" or to display the "Time to destination".

### « Traffic display »

You can allow/block the traffic display by pressing "ON" or "OFF".

### « Traffic sign »

This menu provides the following functions:

– « Traffic sign » ;
– « Overspeed sound alert » ;
– « Risk area display » ;
– « Risk area sound alert ».

You can activate/deactivate them by pressing "ON" or "OFF".

Press the "Reset" button on the pop-up menu **4** to switch all the settings to "ON".

### « Auto zoom »

You can activate/deactivate the "Auto zoom" by pressing "ON" or **"** OFF".

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.

# NAVIGATION SETTINGS
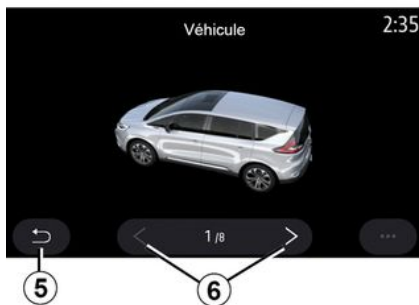
## « My car »

You can change the visual represen-tation of the vehicle by pressing the left or right arrow **6** and selecting the desired model.

To confirm your selection, remain on the desired model and press the re-turn arrow **5**.

## « Junction view »

You can activate/deactivate the "Junction view" by pressing "ON" or "OFF".

## "Display POI"

You can activate/deactivate the display of POI on the map:

– « Petrol station » ;

– "Charging station" (for electric and hybrid vehicles);
– « Parking » ;
– "Restaurant";
– "Residence/Housing";
– "Travel& Travel";
– "Shopping";
– "Hospital";
– ...

From the map, you can select the POI directly. The multimedia system will suggest several options:

– « Go » ;
– « Call ».

For more information, please see the information on "Points of interest" in the "Enter a destination" section.

## « Weather display »

You can activate/deactivate the weather display by pressing **" ON " or "** OFF".

## « Country information »

From the list of countries shown, you can consult the speed limits in force, the direction of traffic, speed unit etc.

## Pop-up menu

From the pop-up menu **4**, you can re-set the "Navigation settings".

## « Map update »

You can view the list of countries in-stalled on the navigation system.

Automatic updates apply only to the country registered as favourite.

To update your maps, first check that all of your vehicle services are activated ➔ **88**.

## Electric vehicle



From the " Z.E. " tab **7**, you can con-figure the charging settings and alerts related to charging.

## « Low battery warning »

Warns you when the battery charge level falls below 20%.

# NAVIGATION SETTINGS

⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

### « EV route planner »

This function has two modes: "Manual" and "Auto".

In "Auto" mode, the system searches for charging stations along your route to enable you to reach your destination.

The charging stations are positioned so that the charge level does not drop below 20%.

In "Manual" mode, when the battery level is too low, the system asks you to manually add the accessible charging stations to reach your destination.

### « Charging type »

Allows you to select the charging stations which offer, depending on your selection, a load mode appropriate to your needs and to display them on the map.

### « Last charging station »

This function sends a warning message when the system detects very few charging stations around your

location. The warning is sent if the system detects a low battery charge. Activate/deactivate it by pressing "ON" or "OFF".



### « Connector type »

Allows you to select the charging stations which offer a charging socket adapted to your vehicle and to display them on the map.

### Pop-up menu

From the pop-up menu **8**, you can:

– select/deselect all:
  – « Charging type » ;
  – « Connector type ».
– see descriptive information on the various "Connector type".

## Hybrid vehicle



From the "Hybrid" tab **9**, you can configure the settings and alerts related to hybrid vehicles.

### « E-Nav »

This function uses information about your programmed route to manage the hybrid vehicle's electrical energy intelligently by anticipating inclines and traffic jams. It also optimises E.V driving in urban areas.

# NAVIGATION SETTINGS

**« Charging type »**

Allows you to select the charging stations which offer, depending on your selection, a load mode appropriate to your needs and to display them on the map.

**« Connector type »**

Allows you to select the charging stations which offer a charging socket adapted to your vehicle and to display them on the map.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

# LISTEN TO THE RADIO

## "Radio" menu

From the main menu, press "Radio". If a radio station is already playing, you can press the shortcut in zone **A** from some pages in the "Navigation" or " Phone" menu.

ⓘ You can select a saved station, scroll through the radio stations by frequency or by list depending on the mode selected using the button on the steering column control.

## "Radio" screen



*1.* Logo of the radio station now playing.

*2.* The name of the current station and the frequency. Text information (artist, song etc.).

*3.* Access to manual entry of the desired frequency.

*4.* Indication of the activation of the traffic information and station tracking functions.

*5.* HD Radio Live.

*6.* Store the station now playing in "Presets".



*7.* Access the pop-up menu.

*8.* Access next or previous station.

*9.* Access next or previous frequency.

*10.* Frequency selector bar.

*11.* Return to the previous screen.

*12.* Access the audio sources menu

**Note:** the information available depends on the station or radio band selected.

## "Frequency" mode



Use this mode to select radio stations by frequency in the radio band selected. To scan the frequency range, you have two options:

– search by frequency: scan the frequencies by repeatedly pressing the

# LISTEN TO THE RADIO

buttons **9** or move the cursor on the selector bar **10**;
– search by station: move forwards or backwards to the next station by pressing the buttons **8**.

## Select a radio band



Select "FM", "AM" or "DAB" (digital terrestrial radio) by pressing "Sources" **12** on the multimedia screen.

You can also choose the radio band by using the button on the steering column control.

## Store a radio station as a preset



Use this function to store the station now playing.

From "Frequency" mode, press the button **6** or press and hold the logo **1** of the radio station that is currently playing and then designate a position (on one of the pages **13**) by pressing and holding one of the positions until you hear a beep.

You can store up to 27 radio stations.

## "List" mode

# LISTEN TO THE RADIO

This mode allows you to find a station by name from an alphabetical list.

Flick the list to scroll through all the stations. The radio station *14* on which you stop starts to play. You can also select a radio station from the list to listen to it directly.

If radio stations do not use RDS or if the vehicle is in an area with poor radio reception, the name and logo will not appear on the screen. Only their frequencies are shown, at the top of the list.

**Note:** the information available depends on the station or radio band selected.

## "Presets" mode
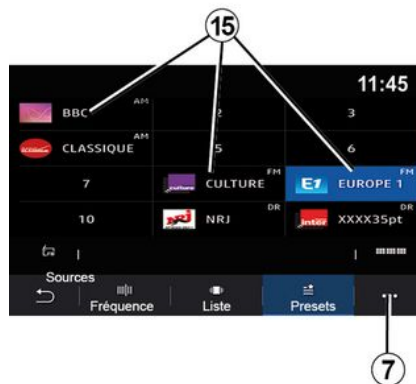


This mode allows you to access the previously stored radio stations. For more information, refer to the "Save preset" paragraph in this section.

Press one of the buttons *15* to select the radio station that you wish to listen to.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

## Pop-up menu 7



Use the pop-up menu *7* in any mode to go to the settings and configure the following radio functions:

– « Radio settings » ;
– "Sound equaliser settings";
– « Sound settings ».

➔ **137**.

**« Radio settings »**

From the settings, you can activate or deactivate the following elements:

– « AM » ;
– « Radio text » ;
– « Region » ;
– « TA/I-Traffic » ;
– "Logo";

# LISTEN TO THE RADIO

– "HD radio";

– ...

« AM »

You can enable/disable the AM waveband display in the list of audio sources **12** by pressing "ON" or "OFF".

« Radio text »

(text information)

Some FM radio stations broadcast text information relating to their programmes (e.g. song titles). Activate this function if you would like to see these details.

**Note:** this information is only available for some radio stations.

« Region »

The frequency of an "FM" radio station may change depending on the geographical area. Activate this function to continue listening to the same radio station whilst changing region. The audio system will automatically track frequency changes without interruption.

When "Region" mode is deactivated, if the signal level drops, the radio will switch to a new frequency operating as a relay for the station you were listening to previously.

**Note:**

– stations in the same area sometimes broadcast different programmes or use different radio station names;

– some radio stations broadcast on regional frequencies. In this case:

– with "Region" activated: the system will not switch to the transmitter for the new region, but the system will switch normally between the transmitters of the initial region;

– "Region" deactivated: the system will switch to the transmitter for the new region, even if the broadcast program is different.

« TA/I-Traffic »

(traffic information)

When this function is activated, your audio system enables traffic bulletins to be received (depending on the country) if they are broadcast on certain FM radio stations.

You must then select the frequency of the station that is transmitting traffic information. If another source is playing (USB, Bluetooth®), it will be automatically interrupted whenever traffic information is received.

« Simulcast »

Depending on the country, this function switches from a DAB station to the equivalent FM station if the digital signal is lost.

If the "FM/DAB simulcast" is activated, it will take a few seconds for the system to switch to FM terrestrial radio. A change in volume may occur.

The system will automatically switch back to DAB as soon as the digital signal is received.

**Note:** during the simulcast, the station name is preceded by "FM>".

"Priority to DAB"

Depending on the country, this function allows you to select an FM station (if the radio station requested is also available in digital) and switch to the equivalent DAB station to obtain better sound quality.

**Note:** while DAB is prioritised, the station name is preceded by "DAB>".

"Slideshow"

Depending on the country, this function allows you to display information on the programme, music or weather instead of the logo when listening to some DAB radio stations.

Depending on the digital radio station being listened to, it may send images containing visual information about these elements.

**Note:** this information is only available for some radio stations.

**"Sound equaliser settings"**

# LISTEN TO THE RADIO

From the settings, you can activate or deactivate the following elements:

– « Neutral » ;
– « Live » ;
– « Club » ;
– « Lounge » ;
– …

**Note:** the list of equaliser modes may vary according to the equipment.

### « Sound settings »

From this menu, you can set the following:

– "Bass boost": you can use this function to increase or reduce the bass sound;
– "Bass / Medium / Treble": you can us this function to increase or decrease the bass, medium or treble sounds;
– "Speed-dependent volume control": when this function is activated, the volume of the audio system varies according to the vehicle speed. You can adjust its sensitivity or deactivate it;
– …

For more information on the available settings, see .

For safety reasons, carry out these operations when the vehicle is stationary.

**3**

# MUSIC

## "Music" menu

From the main menu, press "Music" or from the other menus press the shortcut in zone **A**.

Use this menu to listen to music from an external source (USB, AUX etc.). Select an input source connected to the system from the following list:

– "USB1" (USB port);
– "USB2" (USB port);
– « Bluetooth® » ;
– "AUX" (Jack socket).

The music sources described above may vary according to the equipment level. Only the sources that are available are displayed and can be selected on the multimedia screen.

**Note:**

– some formats may not be recognised by the system;
– the USB drive must be FAT32 or NTFS formatted and have a minimum capacity of 8 GB and a maximum capacity of 64 GB.

## "Play" mode
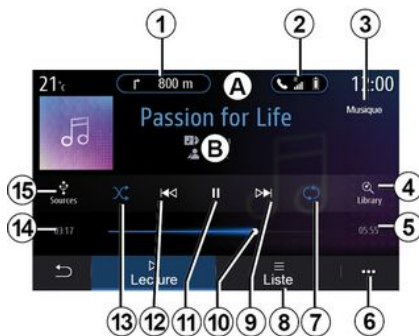


**B.** Information on the audio track currently playing (song title, artist name, album title and visual of the cover, if transferred from the source).

**1.** Shortcut to the "Navigation" menu.

**2.** Shortcut to the "Phone" menu.

**3.** Name of the source currently playing.

**4.** Shortcut to the audio playlist classified by category.

**5.** Length of the audio track playing.

**6.** Access to the pop-up menu.

**7.** Activate/deactivate repeat of the track or playlist.

**8.** Access the current playlist;

**9.** Press briefly: play the next audio track.

Press and hold: fast forward.

**10.** Currently playing audio track progress bar.

**11.** Pause/resume the audio track.

**12.** Briefly press: return to the start of the current audio track.

Second brief press (less than three seconds after the first brief press): play the previous audio track.

Press and hold: fast rewind.

**13.** Activate/deactivate random playback of the audio tracks.

**14.** Current audio track playback time.

**15.** Access the audio sources.

# MUSIC



From the "Search" menu you can access the playlists classified by category ("Playlists", "Artists", "Albums", "Podcasts", etc.).

**Note:** only available sources can be selected. Unavailable sources won't be shown on the screen.

> (i) You can change the music using the button on the steering column control.

You can sort the playback by category ("Playlists", "Artists", "Albums", "Podcasts", etc.).

When playing a track, you can:

– access the current playlist **8**;
– access the next track by pressing **9** or press and hold to fast forward through the current track;
– pause by pressing **11**;
– access the previous track by pressing **12** or press and hold to fast rewind the current track;
– view the scroll bar **10** and use it to select the music.

**Note:** depending on the input source connected, the display on the multimedia screen will vary.

## "List" mode
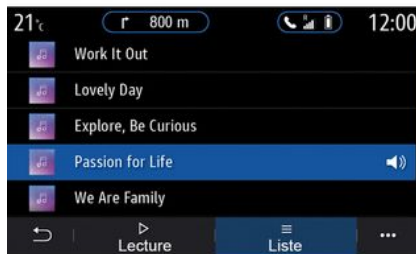


Press the "List" button to access the current playlist.
**Note:**

– the system plays all tracks by default;
– the playlists described above vary depending on the input source connected and its content.

## Pop-up menu 6

From the pop-up menu **6**, press "Audio settings" to access the sound settings (bass, balance, volume/speed, etc.).

> (i) Any new USB flash drive inserted is analysed and its image is stored in the multimedia system. Depending on the USB flash drive's capacity, the multimedia screen can be put on standby. Wait a few seconds. Use only USB drives that comply with the requirements applicable to the country.

**3**

# PHOTO

## "Photo" menu

From the main menu, press "Applications" then the "Photo" tab.

Select a connected input source.

If several sources are connected, select one of the input sources from the following list to access the photos:

– "USB1" (USB port);
– "USB2" (USB port).

**Note:**

– some formats may not be recognised by the system;
– the USB drive must be FAT32 or NTFS formatted and have a minimum capacity of 8 GB and a maximum capacity of 64 GB.

> (i) Photo playback is only possible when the vehicle is stationary.

## "Playback"
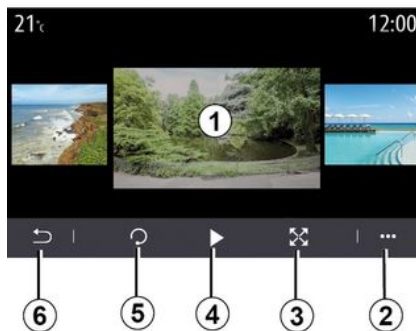


You can choose to see all the photos in a slideshow or view a single photo.

When viewing a photo, you can:

– access the previous or the next photo by quickly swiping the image preview area *1*;
– switch from normal mode (adjusted) to full screen mode by pressing the button *3* or by clicking twice on the image preview area *1*;



– rotate a photo by pressing the button *5*;
– play a slideshow by pressing the button *4*;
– return to the previous screen by pressing *6*.

# PHOTO

## "Pop-up menu"
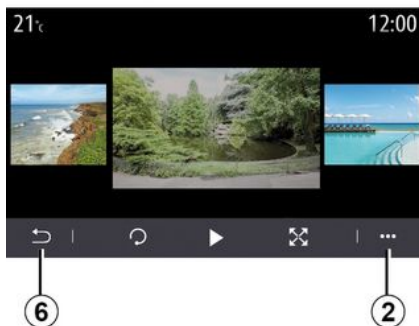


From the photo display screen, press the button **2** to:

– get detailed information of photos (title, file type, date, filepath, etc.);
– set the user profile photo and wallpaper;
– Accessing settings

### « Information »

From this menu, you can access photo information (title, type, access path, size, resolution).

**Note:** for more information on compatible photo formats, please consult an approved dealer.

### "Select profile"

From this menu, you can change the profile image. Confirm by pressing "OK" to save your changes.

### « Settings »

From this menu, you can access the slideshow settings:

– change the display time for each photo in the slideshow;
– active/deactivate animation effect between each photo in the slideshow.

**Note:** the slideshow animation effect is activated by default.

> (i) Any new USB flash drive inserted is analysed and its image is stored in the multimedia system. Depending on the USB flash drive's capacity, the multimedia screen can be put on standby. Wait a few seconds. Only use USB flash drives that conform to the national requirements in force.

# VIDEO

## "Video" menu

From the main menu, press "Appli-cations" then the "Video" menu.

Select a connected input source.

If several sources are connected, se-lect one of the input sources from the following list to access the videos:
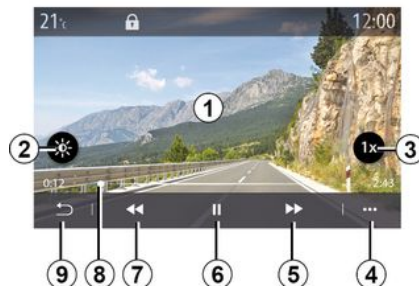
– "USB1" (USB port);
– "USB2" (USB port).

**Note:**

– some formats may not be recog-nised by the system;
– the USB drive must be FAT32 or NTFS formatted and have a mini-mum capacity of 8 GB and a maxi-mum capacity of 64 GB.

> (i) Video playback is only possible when the vehicle is stationary. When dri-ving, only the soundtrack of the current video remains active.

## « Video »



When playing a video, you can:

– adjust the brightness by pressing the button **2**;
– adjust the playback rate by press-ing the button **3**;
– access the pop-up menu **4**;
– access the previous video by pressing **7** if the playtime does not exceed three seconds. After three seconds, the video resumes from the beginning;
– use the scroll bar **8**;
– pause by pressing **6**;
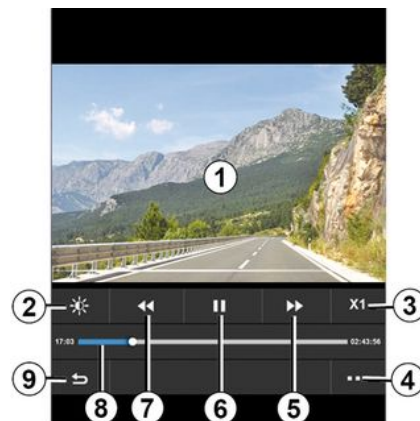


– access the next video by pressing **5**;
– switch the video to full screen mode by clicking twice on the image preview area **1**;
– return to the previous screen by pressing on **9**.

**Note:**

– some functions are only available in full screen mode;
– the play controls disappear auto-matically after 10 seconds when playing a video in full screen mode.

## VIDEO

### Pop-up menu



Using the pop-up menu **4**, you can:

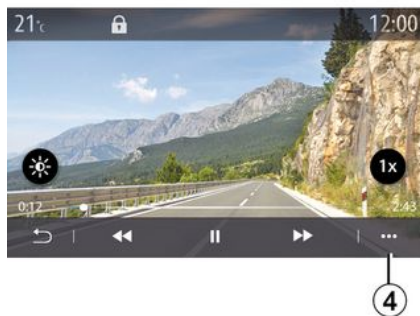– get detailed information about the video (title, file type, date, filepath, etc.);

– Accessing settings

**« Information »**

From this menu, you can access information about the video (title, type, time, resolution).

**Note:** for more information on compatible video formats, please consult an approved dealer.

**« Settings »**

From the "Settings" menu, you can choose the display type:

– "Normal" (adjusted);
– "Full screen".

> (i) Any new USB flash drive inserted is analysed and its image is stored in the multimedia system. Depending on the USB flash drive's capacity, the multimedia screen can be put on standby. Wait a few seconds. Only use USB flash drives that conform to the national requirements in force.

**3**

# PAIR AND CONNECT A PHONE

## Pairing, unpairing a telephone

### "Phone" menu

From the home screen, press "Phone" or (if a phone is already connected) press the shortcut **A** if the "Phone" menu appears. This function enables your phone to be paired with the multimedia system.

**Note**: if no telephone is connected to the multimedia system, some menus will be disabled.

Pairing your telephone will enable the multimedia system to access your telephone functions. No copies of your contacts or personal data will be saved in the multimedia system.

The multimedia system does not manage phones equipped with "dual SIM". Adjust the settings on your telephone to enable the multimedia system to pair correctly.



### "Pair, connect" screen

**1.** Connected device list.

**2.** Phone voice recognition.

**3.** Activate/deactivate the Bluetooth® connection.

**4.** Add a new device.

**5.** Activate/deactivate the "Hotspot" function.

**6.** Activate/deactivate the "Music" function.

**7.** Activate/deactivate the "Phone" function.

**8.** Pop-up menu.

**9.** Access the "Data" menu.

**10.** Access the "Services" menu.

**11.** Access the "WIFI" menu (availability depends on the equipment).

**12.** Access the "Bluetooth®" menu.

**13.** Return to previous screen.

**Note**: the availability of the hotspot function **5** depends on the vehicle equipment and it can only be activated for compatible models.

> (i) For a list of compatible telephones, consult the https://renault-connect.renault.com site.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.

### Pairing a phone

To use your hands-free system, pair your Bluetooth® mobile phone with the multimedia system. Check that the your phone's Bluetooth® function is activated and set its status to "visible".

For more information about activating the visible status of your phone,

# PAIR AND CONNECT A PHONE

please refer to your telephone user manual.

Depending on the model, and if the system requests it, enter the Bluetooth® code on your telephone to pair it to the multimedia system, or confirm the pairing request.

Your telephone may ask for authorisation to share your contacts, call logs and music. Accept sharing if you wish to access this information on the multimedia system.

ⓘ For a list of compatible telephones, consult the https://renault-connect.renault.com site.

From the main menu of your multimedia system:

– press "Phone". A message is displayed on the screen offering to pair a phone;
– press "OK". The multimedia system searches for nearby telephones that have Bluetooth® activated and are visible;
– select your telephone from the list.

A message will appear on the multimedia system screen and on the telephone, inviting you to accept the pairing request via the code provided.

**Note:** to access your telephone contacts, call logs and SMS via the multimedia system, you will need to authorise synchronisation.

– select the telephone functions to be paired;

  – "Phone" function: access the phonebook, make and receive a call, access the call log, etc.;
  – "Music" function: access music;
  – "Hotspot" function: access the internet.

– press "OK" to confirm.

# PAIR AND CONNECT A PHONE

**Note:** if the function icon is highlighted, this indicates that it is activated.

Your phone is now paired to the multimedia system.

ⓘ When you use the "Hotspot" function, the transfer of mobile data required for it to operate may lead to additional costs not included in your telephone subscription.

### Pairing another telephone

To pair a new telephone to the multimedia system:

– activate the Bluetooth® connection on your telephone and set its status to "visible";
– from the main menu, select "Phone", the pop-up menu, "Paired devices list", "Add new device";
– select the telephone functions to be connected;
– confirm by pressing "OK".

**Note:** if the function icon is highlighted, this indicates that it is activated.

Your phone is now paired to the multimedia system.

You can up to pair six telephones.

⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

## Unpairing a telephone

To unpair one or several telephones from the multimedia system:

– from the main menu, select "Phone", the pop-up menu, then "Paired devices list" and, from the pop-up menu **8**, select the phone(s) to be paired;
– from the main menu, select "Settings", "System", "Manage devices", then from the pop-up menu **8** select the phone(s) to be unpaired.

## Pop-up menu 8

From the pop-up menu **8**, you can:

– delete one or more paired devices;
– delete all paired devices.

## Connecting, disconnecting a telephone

### Connecting a telephone

A phone must be paired before it can be connected to the hands-free phone system ➔ **66**. Your phone

must be connected to the hands-free phone system in order to use all its functions.

**Note**: if no telephone is connected to the multimedia system, some menus will be disabled.

Connecting your telephone will enable the multimedia system to access your telephone functions. No copies of your contacts or personal data will be saved in the multimedia system.

The multimedia system does not manage phones equipped with "dual SIM". Adjust the settings on your telephone to enable the multimedia system to connect correctly.

**Manual connection**

From the "Phone" menu, access the pop-up menu and select "Paired devices list" to view a list of paired phones.

Select the phone and the functions that you wish to connect and make sure the phone has Bluetooth® activated and that it is set to "Visible".

**Note:** if a call is ongoing while the telephone is being connected, it will automatically be transferred to the vehicle loudspeakers.

# PAIR AND CONNECT A PHONE

ⓘ For a list of compatible telephones, consult the https://renault-connect.renault.com site.

## Automatic connection

Once the multimedia system is started, the hands-free phone system searches for any paired phones with Bluetooth® activated nearby. The system automatically downloads the data for the last telephone connected (directory, music, etc).

**Note:** upon automatic connection of your phone to the multimedia system, data downloads (phonebook, music, contacts, etc.) will only be enabled if you previously allowed data sharing when pairing your phone to the multimedia system. For more information, see ➔ 66.

⚠ For safety reasons, carry out these operations when the vehicle is stationary.

## Connect the functions



To access your phone's music, phonebook and internet connection directly via the multimedia system, you will need to authorise data sharing using the "Phone" menu, then the pop-up menu, "Paired devices list Bluetooth®".

The list of connected phones is displayed.

Select your phone from the list of suggestions then select the phone functions to be connected:

– « Phone » *1* ;
– « Music » *2* ;
– "Hotspot" *3* .

**Note:**

– the availability of the hotspot *3* function depends on the vehicle equipment and it can only be activated for compatible models;
– if the service icon is highlighted, this indicates that it is activated;
– some phones may allow automatic data transfer;
– some phones only allow the activation of the "Music" service if they contain at least one music file.

### Changing a connected telephone

From the "Phone", menu, the pop-up menu *4* then "Paired devices list":

– de-select the functions to be disconnected from the phone currently in use;
– select the functions to be connected to another telephone that is already paired and shown in the device list.

From the "Settings" menu, access the "System" menu, then "Device manager" and select the phone function to connect.

**Note:** to change the connected telephone, you will first have to pair more than one telephone.

### Connecting two telephones

You can connect the "Phone" function *1* on two phones simultaneously by selecting the phone.

# PAIR AND CONNECT A PHONE

When a second "Phone" function *1* is activated, the multimedia system asks if you wish to add a second phone.

By adding a second phone, you will have the option of accessing all of the functions of the phone identified and the option of receiving incoming calls on both connected phones at the same time.

## Disconnect a phone

From the "Phone" pop-up menu, then "Paired devices list":

– de-select the functions to be disconnected from the phone currently in use;
– select the functions to be connected to another telephone that is already paired and shown in the device list.

Your phone functions are disconnected from the multimedia system as soon as the icons are off.

From the "Settings" menu, access the "System" menu, then "Device manager" and select the phone function to be disconnected.

**Note:** if a call is in progress when the phone is disconnected, the call will be automatically transferred to your phone.

⚠ For safety reasons, carry out these operations when the vehicle is stationary.
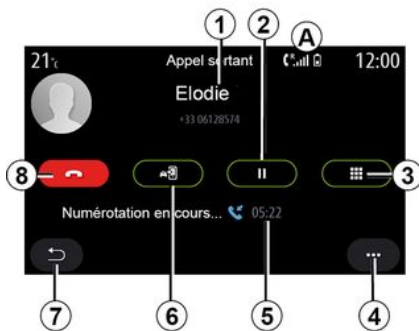
# CALL MANAGEMENT

## Phone call

### "Phone" menu

From the main menu, press "Phone".

**Note:** press zone **A** to access the "Phone" menu directly from most menus.

**Note:** in order to make a call, your phone must be connected to your multimedia system ➜ **68**.
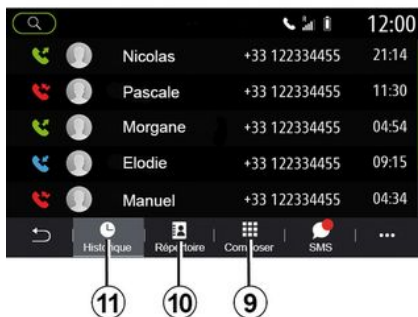
### "Call in progress" screen



**1.** Contact name and telephone number.

**2.** Put current call on hold.

**3.** Access the keypad to dial a number.

**4.** Pop-up menu.

**5.** Duration of current call.

**6.** Transfer the call to the phone.

**7.** Return to the previous menu.

**8.** Hang up.

### Making a call



You can make a call by selecting:

– a number in the call log from the "History" menu **11**;
– a contact in the phonebook from the "Contacts" menu **10**;
– the buttons on the digital keypad from the "Dial" menu **9**.

### Receiving a call



When receiving a call, the "Calls received" screen is displayed and it shows the following information:

– the name of the contact (if the number is present in the list of favourites number or in your phonebook);
– the caller's number (if the number is not present in your phonebook);
– "Private number" (if the number cannot be shown).

**"Answer"**

To take a call, press the "Answer" button **16**. To end the call, press the "End call" button **12**.

**"Reject" a call**

# CALL MANAGEMENT

To reject a call, press and hold the "Reject" button **12**. The person calling you will be redirected to your voicemail.

**Put the call "on hold"**

Press the "Put call on hold" button **14**. The multimedia system will hang up and automatically put incoming calls on hold. A synthesised message asks your callers to wait.
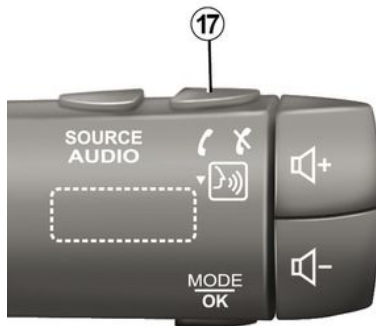
**Transfer to phone**

Press the "Transfer" button **13** to transfer the call from the vehicle to the phone.

**Note:** some telephones may disconnect from the multimedia system during a call transfer.

**Number keypad**

Press the "Keypad" button **15** to access a digital keypad.





You can answer/end a call by pressing directly on the steering wheel control **17**.



For safety reasons, carry out these operations when the vehicle is stationary.

## During a call



During a call you can:

– adjust the volume using the control buttons on the steering column or using the volume buttons on the multimedia screen;
– end a call by pressing "End call" **8** or by pressing the button **17** on the steering wheel;

# CALL MANAGEMENT

– place a call on hold by pressing the button **14**. To resume a call that is on hold, press the button **14** again;
– transfer the call to the connected phone by pressing the "Transfer to phone" button **13**;
– answer a second call and switch between two calls by pressing **18**;

**Note:** as soon as you answer the second incoming call, the first call will be put on hold automatically.

– display the digital keypad by pressing button **15**;
– return to the previous menu and the other functions by pressing **19**.

Once your call ends, the multimedia system allows you to call your caller back.

**Note:** during a call, you can receive a second call but you cannot make a second call.

## Conference call
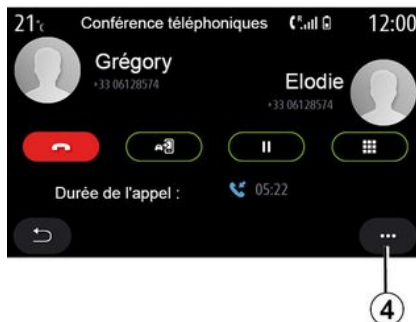


During a call you have the option of inviting the caller who you put on standby to join the call.

From the pop-up menu **4**, press the "Join calls" button to activate the conference call.

## Phonebook

### "Contacts" menu

From the main menu, you can press "Phone" or the shortcut **A** from most menus, then "Contacts" to access your phonebook via your multimedia system.

The multimedia system does not manage phones equipped with "dual SIM". Configure your telephone to enable the multimedia system to access the correct directory on your telephone.



### "Contacts " mode

**1.** Search for a contact by name or number.

**2.** Search for a contact in alphabetical order.

**3.** Telephone connected.

**4.** Pop-up menu.

**5.** Return to the previous menu.

**6.** List of contacts in the connected phone.

# CALL MANAGEMENT

**7.** Contacts stored in favourites on the phone.

## Downloading the phone memory

By default, when connecting a phone, the contacts are synchronised automatically if the hands-free connection is activated ➔ **68**.

**Note:** to access the phonebook via the multimedia system, you will need to authorise data sharing on your phone ➔ **66**.

## Updating the phonebook

You can manually update your phone contacts in the multimedia system phonebook via Bluetooth®. Press the pop-up menu **4**, then "Update list".

## Searching contacts



You can search for a contact by entering their name or phone number.

Press the magnifying glass **1**. Enter some of the numbers or letters of the desired contact.

Press on ABC **2**. Select just one letter. The phonebook displays the list of contacts starting with the selected letter.

## Select the phonebook

If two telephones are connected to the multimedia system at the same time, you can select which contact list is displayed.

Select the phone from the bar **3**.

## Confidentiality

The list of contacts for each telephone is not stored in the memory by the hands-free telephone system.

For reasons of confidentiality, each downloaded contacts list can only be viewed when the corresponding telephone is connected.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

## Call log

### "Call log" menu

### Accessing the call log

From the main menu, press "Phone" or press the shortcut **A** from most menus, then "History" to access all of your call history.

The call log is displayed from the most recent to the oldest.

# CALL MANAGEMENT



## "Call in progress" mode

1. Contact names.
2. Contact numbers.
3. Call time/date.
4. Pop-up menu.
5. Return to the previous menu.
6. Incoming call.
7. Missed call.
8. Outgoing call.

**Note:** depending on the multimedia screen, some information may not be available.

## Browsing the call log

Swipe up and down to scroll through the list of calls.

## Updating the call log

Press **4** and select "Update list". A message will notify you that the data has been updated.

## Making a call from the call log

Press one of the contacts or numbers to call. The call will be started automatically.

## Dial number

### "Dial number" menu

### Making a call by dialling a number

From the main menu, press "Phone" or press the shortcut **A** from most menus, then "Dial" to access the keypad in order to dial a number.

### Dial number

Dial the number desired using the keypad **1**, then press "Call" to make the call.

From the moment the first entry is made, the multimedia system suggests a list of your contacts with the same series of numbers.

Select the contact who you wish to call, then press the "Phone" button **5** to make the call.



## "Dial " mode

1. Digital keypad
2. Number dialled.
3. Contacts suggestion.
4. Pop-up menu.
5. Call.
6. Return to the previous menu.

## Enter a number using voice control

You can dictate a number using the voice control included with your multimedia system. To do this, press the voice control button to display the main voice control menu. After the beep, say:

# CALL MANAGEMENT

– "Call" then dictate the telephone number that you wish to call.
– or "Call" followed by the name of the contact that you wish to call.

The multimedia system displays the number provided and begins to call it.

**Note:** if your contact has several phone numbers (work, home, mobile, etc.), you can make a choice. (e.g. "Call" - Stéphane - home.

For safety reasons, carry out these operations when the vehicle is stationary.

# SMS

## "SMS" menu

From the main menu, press "Tele-phone" or press the shortcut **A** from most menus, then "SMS" to access the SMS on your phone via the multi-media system.

Your telephone must be connected to the hands-free phone system. You must also authorise the transfer of messages (using your phone set-tings, depending on the model) in or-der to use all of its functions.

**Note:** only SMS can be read via the multimedia system. Other types of message may not be read.

> ⓘ Depending on the make and model of your phone, certain functions may not work.



### "SMS" screen

**1.** Message status. Read/Unread.

**2.** Name/number of the sender of the message.

**3.** Start of the message.

**4.** Date received.

**5.** Pop-up menu.

**6.** Back to previous page.

## Receiving SMS



The multimedia system informs you that a new SMS has been received, via a warning message at **B** that is shown in any menu that is open.

By default, after pairing and the tele-phone connection, when a new mes-sage is received, it will be available on the multimedia system.

**Note:** only the messages received after pairing and while the phone is being connected to the multimedia system will be available.
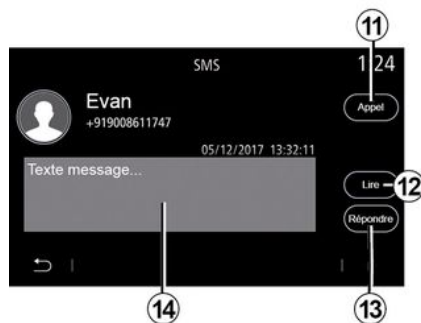
# SMS

## Reading SMS
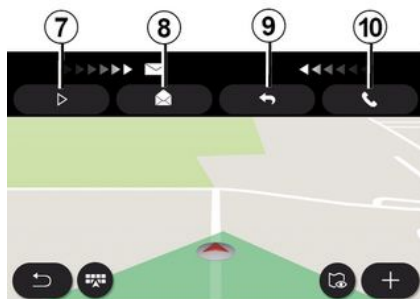


During driving, the SMS can be read by the multimedia system's synthetic voice by pressing "Play" **7** or you can return the contact's call by pressing the "Call" button **10**.

While the vehicle is stationary, the multimedia system can be used to open SMS by pressing "Message" **8** or to respond to SMS by pressing "Reply" **9** and to view the SMS details.

## SMS details



You can call the contact directly by pressing the "Call" button **11** if the number is saved in the memory or in the phonebook.

You can make the multimedia system's synthetic voice read out the SMS message in zone **14** by pressing the "Play" button **12**, or reply by pressing the button **13**.
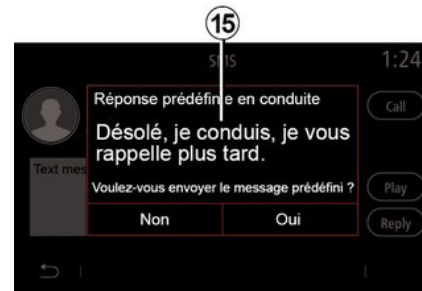


**Note:** during driving, the multimedia system suggests that you send a preset message **15**.

# PHONE SETTINGS

## "Settings" menu

With the telephone connected to the system, from the main menu press "Phone" or press the shortcut **A** from most menus.

From the pop-up menu, select "Settings" to access the following settings:

– « Voice mail settings » ;
– « Automatic phonebook download » («ON / OFF») ;
– « Sort by name/First name » ;
– « Automatic hold » («ON / OFF») ;
– « Phone ringtone » («ON / OFF») ;
– « SMS » («ON / OFF») ;
– « Private mode » («ON / OFF») ;
– « Smartphone help ».



### « Voice mail settings »

Use this option to configure the settings of your telephone answering system.

If voice messaging is not set up, use the set-up screen to select your voice messaging number using the keypad **B**, then "Save".

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.



### "Phone ringtone"

From the main menu, press "Settings", then "Sound", from the "Phone" tab you can adjust the volume of the:

– "Phone ringtone";
– « Hands-free phone ».

For more information: ➜ 139.

### « SMS »

You can activate or deactivate SMS.

### « Private mode »

Use this option to enable a discreet sound signal informing you of an incoming call or message without displaying anything on the multimedia screen.

### « Smartphone help »

## PHONE SETTINGS

Use this option to access a tutorial on how to use your telephone's voice recognition system via the multimedia system.

> ⓘ Depending on the make and model of your phone, certain functions may not work.

# WIRELESS CHARGER

## Induction charging area

### Introduction

Use the induction charging zone *1* to charge a phone without using a cable.

If the vehicle is equipped, the charging area is indicated by (depending on the vehicle):

– an associated symbol;

and/or

– the charging status is automatically displayed on the screen as long as the phone is positioned in the dedicated area.

Its location may vary depending on the vehicle. Please refer to the vehicle user manual for further information.



**Note:**

– for more information on compatible telephones, please contact an authorised dealer or visit https://renault-connect.renault.com;

– to enable optimal charging, it is preferable to remove the protective case from your phone before charging;

– the entire surface of the phone must be aligned with the surface of the charging mat to enable optimum charging.
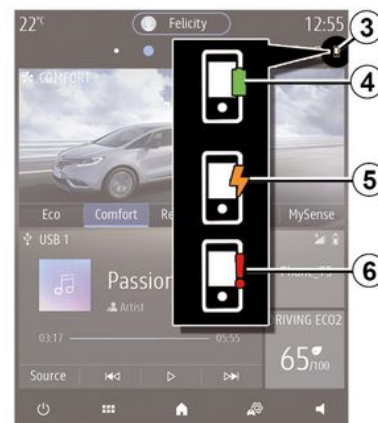
## Charging procedure

Position your phone *2* in the induction zone *1*. Charging is automatical-

ly started and the charging progress *3* is displayed on the screen.

Phone charging *2* is interrupted in the following cases:

– an object is detected in the induction charging zone *1*;

– the induction charging zone *1* is overheating. Once the temperature has dropped, your phone's charging procedure *2* will soon restart.

## Charging progress



The multimedia system informs you of your telephone *2* charging status *3*.

– charging complete *4*;

– charging in progress *5*;

# WIRELESS CHARGER

– object detected in the charging area/object overheating/charging procedure interrupted *6*.

**Note:** the multimedia system will signal if your telephone *2* charging procedure is interrupted.

# ANDROID AUTO™, CARPLAY™

## IntroductionAndroid Auto™

"Android Auto™" is an application that enables you to replicate your smartphone on the screen of your multimedia system.

**Note:**

– the "Android Auto™" app only works if your smartphone is connected to your vehicle's USB port or wirelessly by Bluetooth® to enable automatic WIFI connection to your system;
– in order for the app to work properly, the USB cable used must be recognised by the manufacturer of your smartphone and have a maximum length of 1.5 metre;
– for the app to work properly with WIFI, you smartphone must be paired to the multimedia system.

For more information, please refer to the section on "Pairing, unpairing a telephone".

**First use**

Download and install the "Android Auto™" application from the application download platform on your smartphone.

Connect your smartphone to your multimedia system USB port or connect it via Bluetooth® to initiate the connection WIFI.

Accept the requests on your smartphone in order to use the application.



The application is launched on the multimedia system and should be visible from zone **1**.

If the procedure described above fails, repeat the operation.

## IntroductionCarPlay™

"CarPlay™" is a pre-equipped service on your smartphone which enables you to use some apps on your smartphone via your multimedia system screen.

**Note:**

– the "CarPlay™" service only works if the SIRI service is activated and if your smartphone is connected to your vehicle's USB port or wirelessly using Bluetooth® to enable automatic connection to your system by WIFI;
– in order for the app to work properly, the USB cable used must be recognised by the manufacturer of your smartphone and have a maximum length of 1.5 metre;
– for the app to work properly with WIFI, you smartphone must be paired to the multimedia system.

For more information, please refer to the section on "Pairing, unpairing a telephone".

**First use**

Connect your smartphone to the USB port on your multimedia system or connect it via Bluetooth® to initiate the WIFI connection.

The multimedia system suggests that you:

– authorise the connection and data sharing;
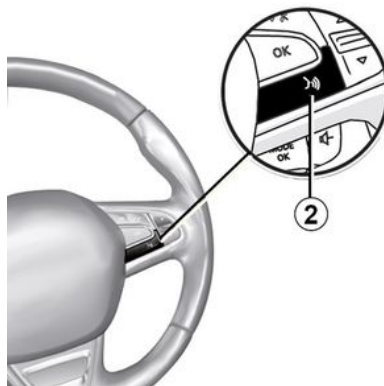– memorise the preferences for the device.

Accept the requests on your smartphone in order to use the application.

5

# ANDROID AUTO™, CARPLAY™



The function is launched on the multimedia system and should be visible from zone **1**.

If the procedure described above fails, repeat the operation.

## Voice recognition



Once the "Android Auto™" apps or the "CarPlay™" function are working with your multimedia system, you can use the voice recognition button **2** in your vehicle to control certain smartphone functions by voice command:

– press briefly: activate/deactivate multimedia system voice recognition;
– press and hold: activate/deactivate voice recognition for your phone, if the phone is connected to the multimedia system.

**Note:** when you use "Android Auto™" or "CarPlay™", you can access your smartphone's navigation and music apps.

These applications will replace similar applications integrated into your multimedia system which are already running.

Only one navigation can be used, that of:

– « Android Auto™ » ;
– « CarPlay™ » ;
– or that integrated in your multimedia system.

**Note:** when you are using the "Android Auto™" app or the "CarPlay™" service, some multimedia system functions will continue to run in the background. For example, if you start "Android Auto™" or "CarPlay™" and use the navigation on your smartphone while the radio on the multimedia system is currently playing, the radio will continue to be broadcast.

## Return to the multimedia interface

To return to your multimedia system interface:

– press the "Home menu" button **4** on your multimedia system panel or on the central control;

or

# ANDROID AUTO™, CARPLAY™

– press the button **3** on the multime-dia system screen.

To return to the interface of your multimedia system, press the button **3** on the multimedia system screen.



(i) When you use the "CarPlay™" apps or the "CarPlay™" service, the transfer of mobile data required for their operation may lead to additional costs not included in your telephone subscription.



(i) The availability of the functions of the "Android Auto™" app and the "CarPlay™" service depends on your telephone brand and mod-el. For further information, please refer to the manufacturer's website if there is one.

# APP MANAGEMENT

## "Applications" menu

From the main menu, press "Applications" or "Apps" to access the following:

– the apps installed on your navigation system;
– « Photo » ;
– « Video ».

**Note:** some services will be available free of charge for a trial period. You can extend your subscription from your vehicle or online via the https://renault-connect.renault.com website.

**Note:**

– some services are freely accessible during the trial period. You can extend your subscription from your vehicle or online;
– some applications appear on the menu only if the system is connected to the connected services.

## Pop-up menu
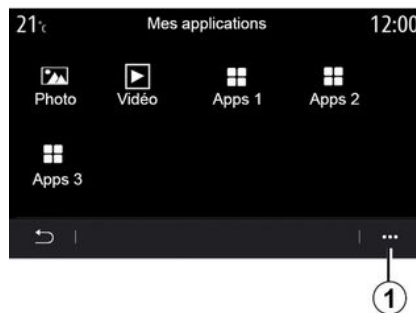


From the pop-up menu *1*, you can:

– re-arrange your applications by drag-and-drop;
– delete an app by pressing on the "X" delete button. If the app cannot be deleted, the delete button is not displayed;
– activate notifications;
– access the "App Manager".



### "App manager"

Use the "App Manager" menu to view the apps *2* that are currently running on your multimedia system.

**Note:**

– the "Photo" and "Video" apps are not handled by the "App Manager";
– applications that are running will stop as soon as the multimedia system is switched off;
– the number of applications is limited according to system storage space.

5

# APP MANAGEMENT
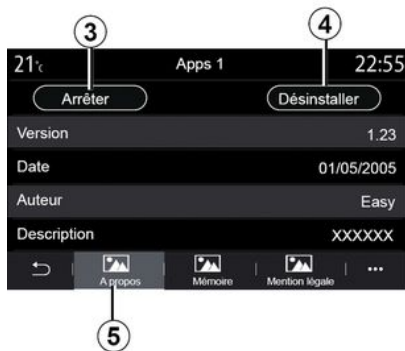


Select one of the apps **2**. From the "About" tab **5**, you can access information on the app (version, validity or creation date, title, etc.).

You can also:

– "stop the application" **3**;
– "uninstall the application" **4**.

From the "Memory" tab **7**, you can access the following information:

– app storage size;
– application data storage size (music, photos, etc.);
– Total app storage size.

From the pop-up menu **6**, you can erase the application data.

From the "Legal notice" tab **8**, you can access information on permissions, if available.

5

# ACTIVATING SERVICES

## Activating services

For your vehicle's connected services to work (real-time traffic information, search for POI online, control the vehicle remotely using your smartphone etc.), they must first be activated.

Activating the services also enables remote updating of the system and maps ➔ **92**.

**Note:** activating the services is free of charge for a specified time period following the delivery of your vehicle.

For further information, please contact an approved dealer.

**Note:**

– the services are activated free of charge during a specified time period following the delivery of your vehicle;

– activation of the services depends on the country in which the vehicle is sold.

> (i) The manufacturer takes all the necessary precautions to ensure that your personal data is processed in total security.



If the connected services are not yet activated, the multimedia system suggests that you send the activation request to the server by pressing "Connection", then confirm the request by pressing "Activate" **2**.

For more information, press the "Details" button **1**.

**Note:** as the services need to be activated only once, the "Connection" control will not be available during the time it takes to activate the services (up to 72 hours).

## Data collection
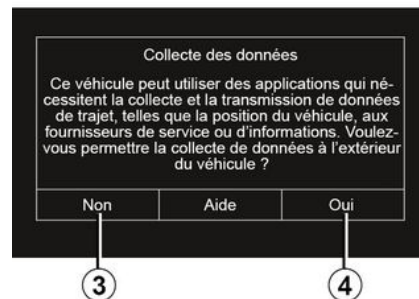


For the services to work, your vehicle collects data on the vehicle's position and its operating status.

These data may be shared with our partners and service providers.

These data are of a personal nature.

The multimedia system suggests that you activate data collection. Press "Yes" **4** to activate or "No" **3** to deactivate data collection.
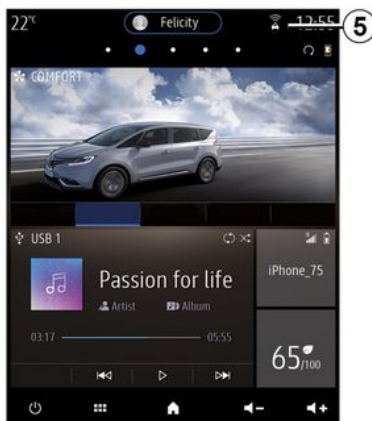
# ACTIVATING SERVICES



Once your service activation request has been validated, when you start the multimedia system you will be asked to activate or deactivate data collection.

Select "ON" to activate or "OFF" to deactivate data collection, then press "OK" to confirm.

## Temporary suspension of data collection



The collection of vehicle data may be temporarily suspended.

To do this, when starting the vehicle, set data collection to "OFF".

You can suspend data collection at any moment by accessing the "Settings" menu, the "System" tab, the "Devices manager" menu then the "Data" tab or by pressing the reception status icon **5** to directly access the "Data" menu.

For more information on the reception status icon **5**, see ➜ **139**.

The services will be disabled, except for the compulsory safety functions relating to the automatic emergency call in the event of an accident.

> ⓘ The manufacturer takes all the necessary precautions to ensure that your personal data is processed in total security.

## Data protection

Data from your vehicle is processed by the manufacturer, approved distributors and other entities in the manufacturer's group. The manufacturer's details are available on their website and on the last page of the vehicle user manual.

In accordance with the regulations applicable to you, particularly if you are located in Europe, you can ask to:

– obtain and check the data that the manufacturer holds concerning you;
– correct any inaccurate information;
– remove data concerning you;
– take a copy of your data to reuse it elsewhere;

# ACTIVATING SERVICES

– oppose the use of your data at any time;
– freeze the use of your data.

The customer is also entitled to oppose the processing of their personal data, especially if they are used for sales prospecting or profiling.

**Protection of your personal data**

Regardless of whether or not you decide to suspend sharing, the vehicle usage data will be forwarded to the manufacturer and the partners/subsidiaries concerned for the following purposes:

– to enable the operation and maintenance of your vehicle;
– improve the life cycle of your vehicle.

The purpose of using this data is not commercial canvassing but rather the continuous improvement of the manufacturer's vehicles and the prevention of problems that may hinder their daily operation.

For more information, the data protection policy is available on the manufacturer's website, for which the address is available in the vehicle user manual.

# EXPIRY OF THE SERVICES

The services are activated for a limited period. Once this has elapsed, the services cease to work. To reactivate the services, refer to the paragraph entitled "Purchasing and renewing services".

> (i) The manufacturer takes all the necessary precautions to ensure that your personal data is processed in total security.

**5**

# UPDATING THE SYSTEM AND SPEED LIMIT

## "Car info" menu

From the "Car info" menu, select the "System" tab.

Use this menu to display various items of information and to update the multimedia system and navigation maps.
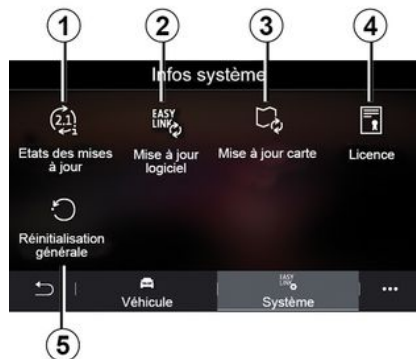
Updates may be offered by the system automatically. You can also check for an update manually, depending on your vehicle's connectivity and the app to be updated.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.

## "System information" screen



1. « Update status ».
2. « Software update ».
3. « Map update ».
4. « Licence ».
5. « Factory reset ».

> ⓘ Some updates may render certain vehicle services (screen, radio, etc.) temporarily unavailable for use. If so, please refer to the indications displayed on the screen.



**« Update status » 1**

This menu provides information on the progress of updates to the multimedia system and navigation maps:

– Name of the update.
– Status of updates.

**Note:** the "Update status" menu **1** is available when an update is in progress.

## Multimedia system update

**« Software update » 2**

This menu lets you:

– view the current software version and the serial number of your multimedia system;

# UPDATING THE SYSTEM AND SPEED LIMIT

– find out the date of the last update;
– check if an update is available;
– update the various systems from the multimedia system.

**Note:**

– you will be notified via Notifications if an update is available. See the section on "Managing notifications";
– updates can only be searched for and downloaded if your vehicle is located in a geographical area covered by a mobile network. For further information, refer to the "System settings" section.

In the case of automatic updating, if a new update is available a notification will appear on your multimedia system screen to inform you after the engine is switched off.

Follow the instructions displayed on the multimedia system screen to proceed with the installation.

⚠ Before starting the installation, park the vehicle far away from traffic and apply the parking brake.

You can also search for updates directly by pressing "Check for updates" **6**. After searching the multimedia system, you can access the next update **7** if available.

Start the update installation **7** by pressing "Install" **8**.

Follow the instructions shown on the multimedia system screen. You can leave your vehicle after pressing "OK" to confirm installation, without waiting for the update to finish.

## Updating the navigation maps

**« Map update » 3**

You can view the list of countries **9** installed on the navigation system.

Only the country registered as the favourite **10** will be updated automatically.

# UPDATING THE SYSTEM AND SPEED LIMIT

To update your maps, first check that all of your vehicle services are activated. Please see the section on "Activating services";

**Changing the favourite country**

The favourite country **10** can only be changed once via the multimedia system. The favourite country can be defined once the vehicle is in your hands and the services are activated.



A message appearing on the screen of your multimedia system offers to locate your vehicle in order to detect the favourite country.

If you wish to change the favourite country **10** again, please contact an approved dealer.

**Note:** by default, your favourite country is based on the detected vehicle location.

**Remote updating of the navigation maps**

If your vehicle is equipped with connected services and you have accepted remote updates, the system will periodically update the map corresponding to your favourite country **10**.

You may receive information messages about these updates in your system.

**Note:**

remote map updates can be carried out automatically if your vehicle is:

– eligible for an update;
– located in a geographical area covered by a mobile network.

> (i) Remote updating is available only by subscription and can be accessed during a specified time period. Fore more details, please consult an approved dealer.

**Updating the navigation maps manually**

If your vehicle does not have connected services (see the " System settings" section), it is necessary to update the maps regularly. For all countries, maps must be updated manually using a USB drive (vehicles not equipped with a navigation system are also affected).

**Note:**

– the USB drive must be FAT32 formatted and have a minimum capacity of 32 GB and a maximum capacity of 64 GB;
– the USB drive is not provided with the system.

**To update the maps from your computer**, go to https://renault-connect.renault.com then connect to your "My Renault" account.

The vehicle must be identified before the maps can be updated. The vehicle is identified using:

– the VIN (vehicle identification number);
– a virtual image of the vehicle using a USB flash drive.

**Updates by the vehicle VIN**

**From your computer**, connect to your "My Renault " account and download the Alliance CONNECT Toolboxsoftware, then enter the VIN of the vehicle that you want to update.

# UPDATING THE SYSTEM AND SPEED LIMIT

The Alliance CONNECT Toolbox software shows the type of update available:

– "Complete update";
– "Update available by country".

**Note:** only countries where an update is available for the selected vehicle are suggested in the list of "Updates available by country".

---

ⓘ **User responsibility during updating.** It is very important to follow the instructions carefully during updating. Failure to follow these instructions (removing the USB flash drive, etc.) may corrupt and cause irreversible damage to the data.

---

Select the updates you want to install on the multimedia system, then download the updates to the USB flash drive.

Once the data is downloaded to the USB flash drive, you can remove the USB flash drive from your computer, ejecting it before removing it, then go to your vehicle.

**From your vehicle**, insert the USB flash drive into your vehicle's USB port. The multimedia system detects new apps and offers to install them. Follow the instructions shown on the multimedia system screen.

**This updating procedure must be carried out while the engine is running in the case of combustion vehicles and with the engine on in the case of hybrid and electric vehicles.**

**Note:** once the USB flash drive has been inserted into your vehicle's USB port, do not carry out any operation on the multimedia system, its controls or on any vehicle devices (telephone, audio, navigation, etc.) to avoid interrupting the updating process.

When the update procedure is complete, you can remove the USB flash drive from your vehicle.

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ⓘ To benefit from updated maps and speed limits, it is recommended that you regularly install updates via the https://renault-connect.renault.com website.

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ⓘ The maps and speed limits are updated simultaneously. On vehicles not equipped with navigation, it is also necessary to carry out updates in order to update the speed limit indications.

---

**Updating by creating a virtual image of your vehicle using a USB drive**

**From your vehicle**, insert a USB drive in FAT32 format and with a minimum capacity of 32 GB and a maximum capacity of 64 GB in the USB port, then wait for 10 seconds (make sure that no other USB drives are plugged in).

The multimedia system then creates an image of your vehicle on the USB drive that will allow the Alliance CONNECT Toolbox software to identify which updates are available for your navigation system.

After the virtual image has been taken, remove the USB flash drive from the USB flash drive of your vehicle, then go to your computer.

**5**

# UPDATING THE SYSTEM AND SPEED LIMIT

ⓘ Any new USB flash drive inserted is analysed and its image is stored in the multimedia system. Depending on the USB flash drive's capacity, the multimedia screen can be put on standby. Wait a few seconds. Only use USB flash drives that conform to the national requirements in force.

**From your computer**, connect to your "My Renault " account and download the Alliance CONNECT Toolboxsoftware, then insert the USB drive containing your vehicle's image.

The Alliance CONNECT Toolbox software shows the type of update available:

– "Complete update";
– "Update available by country".

**Note:** only countries where an update is available for the selected vehicle are suggested in the list of "Updates available by country".

Select the updates you want to install on the multimedia system, then download the updates to the USB flash drive.

Once the data is downloaded to the USB flash drive, you can remove the USB flash drive from your computer, ejecting it before removing it, then go to your vehicle.

**From your vehicle**, insert the USB flash drive into your vehicle's USB port. The multimedia system detects new apps and offers to install them. Follow the instructions shown on the multimedia system screen.

**This updating procedure must be carried out while the engine is running in the case of combustion vehicles and with the engine on in the case of hybrid and electric vehicles.**

**Note:** once the USB flash drive has been inserted into your vehicle's USB port, do not carry out any operation on the multimedia system, its controls or on any vehicle devices (telephone, audio, navigation, etc.) to avoid interrupting the updating process.

When the update procedure is complete, you can remove the USB flash drive from your vehicle.

⚠ Do not park the vehicle or run the engine in locations where combustible substances or materials such as grass or leaves can come into contact with the hot exhaust system.

⚠ Never run the engine in an enclosed space as exhaust gases are poisonous.

# MY RENAULT

## Introduction

Your "My Renault" customer account can be accessed via the **https://renault-connect.renault.com** website or via your smartphone by downloading the "My Renault" app.

**Note:**

– the "My Renault" app is under constant development. Connect regularly to enhance your account with new features;
– for more information on compatible phones, please contact an approved dealer or visit the website: **https://renault-connect.renault.com**;

> (i) When you use the "My Renault" app, you are using your phone's internet connection (subject to charges and limitations imposed by your mobile operator).

– For more information, contact an approved dealer or see the offer Renault Connect on the relevant website: **https://renault-connect.renault.com**.

From your "My Renault" customer account, you can interact with your vehicle and obtain information:

– view your vehicle information;
– access the history and calendar of your interviews and make an appointment;
– locate the place where your vehicle is parked;
– activate your vehicle's horn and lights remotely;
– view and manage your contracts and services;
– consult the vehicle E-Guide;
– locate an approved dealer nearby;
– create/modify your "PIN code" "My Renault";
– ...

**Note:**

– certain functions depend on the vehicle equipment, subscription to service contracts and the laws in the country;
– some functions can only be accessed from your smartphone using the "My Renault" app;
– the services must be activated in order to enable remote control of the vehicle ➜ **88**;
– creating a "PIN code" "My Renault" allows you to access connected services securely.

## Connected services in "My Renault"

**For electric vehicles**

You can benefit from the connected services in your "My Renault" app, such as:

– check the battery level and charging status;
– programme charging;
– launch/programme the air conditioning or heating system;
– access the "Mobilize charge pass" (charging station payment method);
– find available recharging terminals nearby;
– plan a route, identifying the recharging terminals along your route;
– ...

**Note:** the charging, air conditioning and heating programming functions are only available on certain vehicles. For further information, please contact an approved dealer.

## Create a "My Renault" user account

To access the "My Renault" functions, you must create a user account from the website or the "My Renault" app.

From the website:

# MY RENAULT

– select "Create Account" from the home page;
– enter the information required to create the account.

From the app:

– select "Register" from the main menu of the application;
– enter the information required to create the account.

A confirmation email will be sent to the email address previously provided.

To finalise the creation of your "My Renault" account, click on the link displayed in the confirmation email.

**Note:** you can use the same username and password to log in to your web user account.

## Register your vehicle in your "My Renault" account

From your "My Renault" account, click on "Add a vehicle", then add the VIN (vehicle identification number) or the registration number of your vehicle manually or by scanning it.

## Synchronise your "My Renault" account with your vehicle

In order to use the "My Renault" application and interact with your vehicle, you must synchronise the "My Renault" application with your vehicle.

**Note:**

– if you want to synchronise the "My Renault" app with your vehicle, you must be present in your vehicle, parked in an area with network coverage and your vehicle's multimedia system must be switched on;
– if your "My Renault" app is not synchronised with your vehicle, you will not be able to access your service contracts.

From the "My Renault" app:

– log in to your account;
– from the main menu of the app, press the "Synchronise my vehicle" button and confirm by pressing again;
– follow the instructions shown on the multimedia system screen.

Once your "My Renault" account is associated with the multimedia system, the synchronisation will take place automatically.

## Renewing a service

To renew one of your services as it approaches expiry, go to the "Renault CONNECT store" tab in your "My Renault" account then select "My services".

Then click "Renew" and follow the step-by-step instructions.

# VEHICLE LOANING AND RELINQUISHING

## Vehicle lending

### Legal information

When you lend your vehicle, you are obliged (see the General Conditions of Sale of the connected services) to inform the person(s) to whom you are lending your vehicle that the vehicle will be connected and collecting personal information such as the vehicle's location.

### Data collection

The collection of vehicle data may be temporarily suspended.

To do this, when the vehicle is started and the "Security and Confidentiality" window is displayed on the central screen, select "OFF" for data collection.

The services will be disabled, except for the functions that are required or related to safety such as the automatic emergency call in the event of an accident.

## Vehicle relinquishing

### Deleting personal data

When selling your vehicle, it is essential to delete all personal information stored within the vehicle or outside it.

To do this, reset the on-board system and delete your vehicle from your "My Renault" account.

### Resetting the system

To do this, switch on your vehicle's multimedia system.

From the main menu, press "Vehicle Info" then the "System" tab and "General reset".

**Note:** it is only possible to reset the system from the administrator profile.

**Note:** it is only possible to reset the system from the administrator profile. Resetting the system deletes apps installed.

> (i) To reinstall the applications, please contact an approved dealer.

### Deleting the vehicle from your "My Renault" account

When relinquishing your vehicle, it is also necessary to delete your old vehicle from your "My Renault" account.

To do this, connect to your "My Renault" account and delete the vehicle.

# DRIVING AIDS

## "Driving assistance" menu

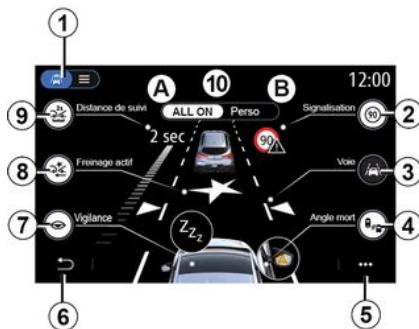From the main menu, press "Settings" then the "Vehicle" tab. This menu enables you to set up the driving aids.

ⓘ **Some settings have to be modified while the engine is running in order for them to be stored by the multimedia system.**

⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

## "Driving assistance" screen



*1.* "Display mode";

*2.* « Traffic sign » ;

*3.* « Lane » ;

*4.* « Blind spot » ;

*5.* "Pop-up menu";

*6.* "Back to previous page";

*7.* « Vigilance » ;

*8.* "Active braking" or "Advanced safety", depending on the vehicle;

*9.* « Following distance » ;

*A.* « ALL ON » ;

*B.* « Perso ».



**"Display mode"**

When you select a view mode *1*, you can choose interactive mode *10* or list mode *11* which allows you to view all "Driving assistance".

Select the button for the option you would like to activate or deactivate.

*

# DRIVING AIDS



### « Traffic sign »

This function assists you during your journeys, informing you of the speed limit in place, high-risk areas and hazard areas using:

– a display on the multimedia screen and the instrument panel;
– an audible warning.

### « Overspeed sound alert »

This function detects any speed limit excess and warns the driver by displaying a warning on the instrument panel along with a sound warning. Select "ON" to activate this function.

### "Speed limit change notification"

This function warns the driver with an audible alert when the speed limit

changes. Select ON to activate this function.

### « Risk area display »

This function notifies the driver via the instrument panel when they enter a hazard area or a high-risk area. Select "ON" to activate this function.

**Note:** services must be activated in order to display the risk areas ➜ **88**.

### « Risk area sound alert »

This function notifies the driver via a sound warning when they enter a hazard area or a high-risk area.

Select "ON" to activate this function.

**Note:** if "Risk area display" is deactivated, the "Risk area sound alert" function is automatically deactivated.

### « Vigilance »

This function detects any reduction in the driver's reactivity. It takes into account sudden and random movements on the steering wheel, the frequency of the lane departure warning and non-stop driving over two hours.

This function notifies the driver via a sound warning and by displaying a warning message on the instrument panel advising the driver to take a break.

Select "ON" to activate this system. For further information, please refer to the "Fatigue detection warning" section in the vehicle user manual.

### « ALL ON »

When the "ALL ON" mode is activated, all of your safety aids are activated. This mode is activated by default each time the vehicle is started.

The "ALL ON" function can also be activated by pressing once on your vehicle control.

**Note:** when "ALL ON" mode is activated, no settings are available. You have to switch to "Perso" mode to access the various settings.

### « Perso »

When "Perso" mode is activated, the safety aids that you have configured and customised are enabled.

The "Perso" function can also be activated by pressing twice on your vehicle control.

**6**

# DRIVING AIDS



Réglages maintien de voie    0:04

## « Lane » (Lane assist settings)

This system notifies the driver when they accidentally cross a continuous or broken line.

You can adjust the intensity of the steering wheel vibrations (and audible warning volume, depending on equipment), as well as the sensitivity of the lane departure warning.

For further information, please refer to the "Lane Keep Assist" section in the vehicle user manual.

### "Lane departure prevention"

This system notifies the driver when they accidentally cross a continuous line.

### "Operations on broken lines"

This system notifies the driver when they accidentally cross a broken line.

**Note:** in order for it to operate on a broken line, the function cannot be activated if the lane departure prevention function is deactivated.



« Active braking »

"Active braking": this function notifies the driver if there is a risk of collision. Select "ON" to activate this function. You can select the "Active braking" warning sensitivity as required:

– « Early » ;
– « Standard » ;
– « Late ».

For more information, refer to the "Active braking" section or the "Advanced safety" section (depending on the vehicle) in your vehicle user manual.

### "Advanced safety"

(depending on equipment)

This system consists of the following functions:

– « Active braking » ;
– "Emergency Lane Keep Assist": this function alerts the driver and corrects the vehicle trajectory in the event:

  – a roadside is breached;
  – there is a risk of collision with a vehicle coming from the opposite direction in an adjacent lane;
  – there is a risk of collision with a vehicle in the blind spot area (depending on the equipment).

For more information, see the "Advanced safety" section in your vehicle user manual.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.

### « Blind spot alert »

# DRIVING AIDS

This function notifies the driver when another vehicle is in their blind spot. Select "ON" to activate this function. For further information, please refer to the "Blind spot warning" section in the vehicle user manual.

**« Following distance »**

This function notifies the driver if they are too close to another vehicle. Select "ON" to activate this function. For further information, please refer to the "Safe distance alert" section in your vehicle user manual.

**Pop-up menu**

From the pop-up menu *5* you can reset the default settings for each menu.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

# PARKING AIDS

## "Parking assistance" menu

From the main menu, press "Settings" then the "Vehicle" tab. Use this menu to access the park assist settings. Please refer to the vehicle user manual for further information.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

## "Parking assistance" screen
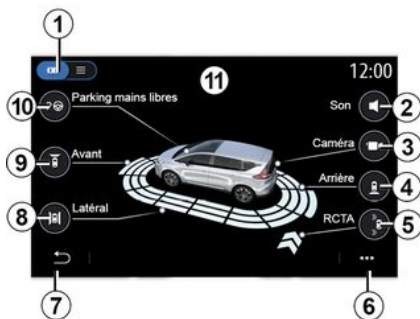


*1.* "Display mode".

*2.* « Sound ».

*3.* « Camera ».

*4.* "Rear obstacle detection".

*5.* "Parking exit warning".

*6.* "Pop-up menu".

*7.* "Return to the previous menu".

*8.* "Side obstacle detection".

*9.* "Front obstacle detection".

*10.* "Hands-free parking".



### Pop-up menu

From the pop-up menu *6*, you can reset the default settings for each menu and access the multimedia system instructions.

When selecting a display mode *1*, you can select an interactive mode *11* or list mode *12* to view the available parking aids.

Select the button for the option you would like to activate or deactivate.

**"Obstacle detection"**

Press "ON" or "OFF" to activate or deactivate Park Assist:

– at the rear *4*;
– at the side *8*;
– at the front *9*.

**« Sound »**

Press "ON" or "OFF" to activate or deactivate sound alerts for Park Assist.

The following settings can be modified:

– "Sound type": select a sound alert among those available;
– "Volume": adjust the obstacle detection volume by pressing "+" or "-".

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.
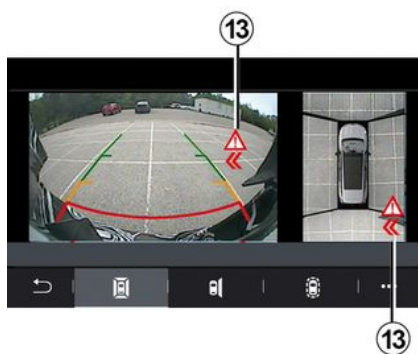
# PARKING AIDS





## "Parking exit warning" *5*

The parking exit warning *5* detects obstacles approaching the sides of your vehicle from the rear.

It is activated when reverse gear is engaged and the vehicle is stationary or moving at a low speed.

You will be notified of approaching obstacles by a continuous sound alert, a display *13* on the multimedia screen and a light signal on the door mirror.

**Note:** stationary obstacles are not detected.
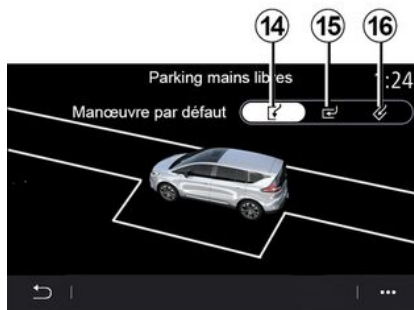
## "Hands-free parking" *10*

Choose one of the following options to select a default manoeuvre:

– "Parallel parking" *14*;
– "Perpendicular parking" *15*;
– "Angled parking" *16*.

For more information on the "Hands-free parking" function, please see the Park Assist section in your vehicle user manual.

6

# REVERSING CAMERA

## "Rear-view camera" menu

From the main menu, press "Settings" then the "Vehicle" tab and select "Parking assistance". Use this menu to configure the reversing camera.

For further information on the reversing camera, please see your vehicle user manual.

**Note:**

– make sure that the cameras are not obscured (by dirt, mud, snow, etc.);
– the reversing camera display is no longer available (it is replaced by a black screen) when the vehicle speed is above approximately 6 mph (10 km/h), depending on local legislation. A message appears on the screen to warn you that your speed is too high.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.
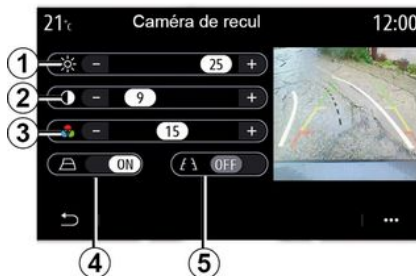


### "Guide lines"

You can activate or deactivate:

– the fixed guide lines **5** indicating the distance behind the vehicle;
– the moving guide lines **4** indicating the vehicle's trajectory according to the steering wheel position.

### "Image settings"

You can adjust the following settings:

– brightness **1**;
– contrast **2**;
– colour **3**.

# 360° CAMERA

## "360° Camera" menu

### Introduction

The vehicle is fitted with four cameras fitted at the front, in the side door mirrors and at the rear of the vehicle to offer you additional aid during difficult manoeuvres.

For more information, refer to the "360° view camera" section in the vehicle user manual.

**Note:** make sure that the cameras are not obscured (by dirt, mud, snow, etc.).

---

(i) The screen shows a reverse image.

The gauges are a representation projected onto flat ground. This information must not be taken into account when superimposed on a vertical object or an object on the ground. Objects which appear on the edge of the screen may be deformed.

In very bright light (snow, vehicle in sunshine, etc.), the camera vision may be adversely affected.

---

## Operation
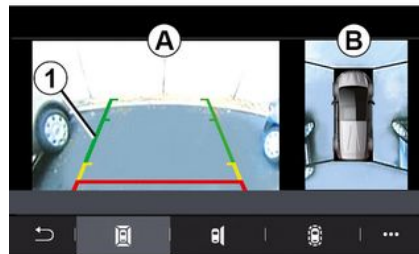


You can activate the system by pressing the activation button located in your vehicle, or by engaging the reverse gear (up to approximately five seconds after shifting to another gear).

A view of the area around the rear of the vehicle is displayed in zone *A* of the multimedia system screen, accompanied by guide lines *1*, an outline of the vehicle and sound signals.

Ultrasonic sensors installed in your vehicle "measure" the distance between the vehicle and an obstacle.

When the red zone is reached, use the bumper image to stop accurately.

# 360° CAMERA

A bird's eye view of the vehicle and its surroundings is displayed in zone **B** on the multimedia system screen.

For more information, refer to the "360° view camera" section in the vehicle user manual.

## Settings
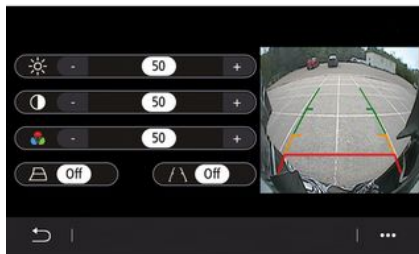


From the main menu, press "Settings" then the "Vehicle" tab followed by "Driving assistance" and "Camera". Use this menu to configure the 360° camera:

– press "ON" or "OFF" to activate or deactivate the guide lines;
– press "+" or "-" to adjust the brightness, contrast and colours of the image.

## Camera choice



Regardez dans toutes les directions
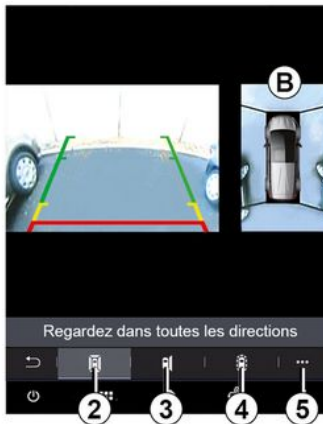
You can also select the view of zone **B** displayed on the multimedia screen by selecting a view type:

– 360° view of the surroundings **2**;
– passenger side of the vehicle **3**;
– obstacle detection **4**.

From the pop-up menu **5**, you can return to the default settings.

This function is an additional aid which indicates other vehicles in the blind spot area. It can never in any case be a substitute for care nor for the driver's responsibility while in charge of his vehicle.
The driver should always be ready for sudden incidents while driving: always ensure that there are no small, narrow moving obstacles (such as a child, animal, pushchair, bicycle, stone, post, etc.) in the blind spot when manoeuvring.

# MULTI-SENSE

## "MULTI-SENSE" menu

From the main menu, press "Settings" then the "Vehicle" tab to access "MULTI-SENSE". This menu lets you customise the behaviour of some on-board systems.

### Selecting mode

Available modes may vary according to the vehicle and equipment level. From the "MULTI-SENSE" menu, select the mode *1* desired:

– « My Sense » ;
– « Sport » ;
– « Comfort » ;
– « Race » ;
– « Save » ;
– « Eco » ;
– ...

**Note:** the last mode is not memorised when restarting the vehicle. By default, the vehicle restarts in " My Sense ». To find out more about each of these modes, please see your vehicle user manual.
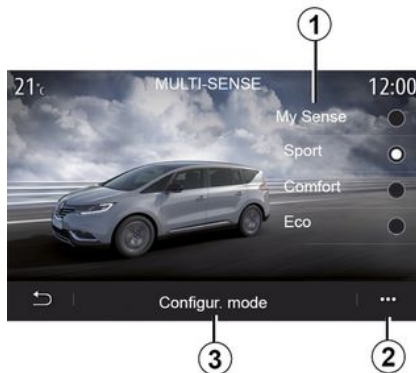


### Mode configuration

Press "Mode configuration" *3* to customise the various settings of the following on-board systems:

– « Steering » ;
– « 4Control » ;
– « Damping » ;
– « Climate » ;
– "Display";
– « Engine sound design » ;
– « Ambient lighting » ;
– ...

**Note:**

– some "MULTI-SENSE" configuration menus are restricted according to the category and equipment level of your vehicle. These menus remain

visible on the multimedia screen but are unavailable;
– you can also access the various modes by pressing your vehicle's "MULTI-SENSE" control repeatedly. Please refer to the vehicle user manual for further information.

**Pop-up menu**

From the pop-up menu *2*, you can reset the default values for the current mode.

⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

**6**

# MULTI-SENSE

## "MULTI-SENSE" screen



Depending on the multimedia screen, the various "MULTI-SENSE" mode configurations may be displayed on only one tab (screen **A**), or on several tabs, "Driving" **6** and "Ambiance" **13** (screen **B**).

**Note:** the availability of settings may vary according to your vehicle model and equipment level.

## Driving settings
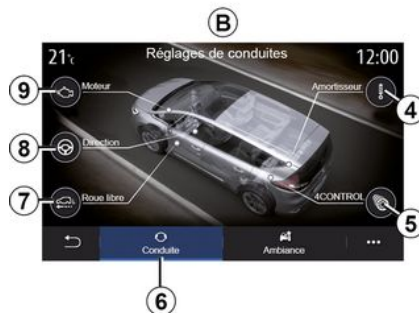


From the "Driving" tab **6**, you can configure the following equipment:

– « Damping » **4** ;
– « 4Control » **5** ;
– « Coasting » **7** ;
– « Steering » **8** ;
– « Engine » **9** ;
– "Electronic stability program";
– « » ;
– ...

**Note:** the availability of settings may vary according to your vehicle model and equipment level.

## Ambient settings



From the "Ambiance" tab **13** you can configure the following equipment:

– « Ambient lighting » **10** ;
– « Engine sound design » **11** ;
– « Climate » **12** ;
– « Massage » **14** ;
– « Instrument panel » **15** ;
– ...

**Note:** the availability of settings may vary according to your vehicle model and equipment level.

**6**

# MULTI-SENSE







**« Damping » *4***

This menu offers several suspension modes:

- « Comfort » ;
- « Regular » ;
- « Sport ».

Depending on the mode selected, the travel and rigidity of your shock absorbers is adjusted to provide optimal balance between a comfortable and sporty driving experience.

**« 4Control » *5***

This menu offers several electronic stability modes:

- « Comfort » ;
- « Regular » ;
- « Sport ».

Depending on the mode selected, the angle of the rear wheels is adjusted in relation to the front wheels in order to provide optimal balance between a comfortable and sporty driving experience.

**« Coasting » *7***

This menu offers "Coasting" mode.

When driving, if engine power is not needed, it switches to Free-wheel mode to optimise fuel efficiency and your Driving Eco performances.

**Note:**

- when "Coasting" mode is activated, the driving aids remain activated;
- setting only available on vehicles fitted with an automatic gearbox.

**6**

# MULTI-SENSE

**« Steering »** *8*

This menu offers several steering re-sponse modes:

– « Comfort » ;
– « Regular » ;
– « Sport ».

Depending on the mode selected, the steering sensitivity can be ad-justed to become heavier or more re-active in order to provide optimal balance between a smooth and ac-curate steering experience.

**"Electronic stability program"**

This menu offers several electronic stability modes:

– « Normal » ;
– « Sport ».

Depending on the mode selected, the system compares the direction selected by the driver and the actual direction of the vehicle, then cor-rects this as necessary by applying the brakes selectively and/or acting on the engine power.

**« Ambient lighting »** *10*

Use this menu to set the ambient lighting. For more information, refer to the "Ambient lighting" section in your vehicle user manual.

# MULTI-SENSE

### « Engine sound design » *11*

This menu offers several engine sound effects for the passenger compartment:

– « Comfort » ;
– « Sport » ;
– « Regular ».

You can select two sound levels: "Low" or "High". To deactivate the sound effect, set the sound volume to "OFF" mode.

### « Climate » *12*

This menu offers several air conditioning operating modes:

– « Eco » ;
– « Regular ».

Depending on the mode selected, you will be offered the optimal balance between temperature comfort and fuel economy.

For more information on adjusting the air conditioning, depending on the equipment level, please see the section on "Air conditioning" in your vehicle user manual.

### « Massage » *14*

Use this menu to enable the multimedia system pre-defined massage cycle on the driver's seat and passenger seat.

For more information on the massage programmes, refer to the "Seats" section in your vehicle user manual.

# MULTI-SENSE

Use this menu to select one of several display styles.

Depending on the style selected, certain information is displayed such as:

– the current audio source;
– the compass;
– the engine power and torque;
– the current fuel consumption;
– Route direction.

## Sports vehicle



On the MULTI-SENSE menu, sports vehicles have a "Race" mode option which offers further settings to give the vehicle an even sportier behaviour.

**Note:** the last mode is not memorised when restarting the vehicle. By default, the vehicle restarts in " Regular ». To find out more about each of these modes, please see your vehicle user manual.

## "Regular" mode

" Regular " mode offers a compromise between dynamism and comfort for daily use.

## "MySense" mode

" MySense " is 100% customisable for the driving experience. It enables you to manage the various settings related to the atmosphere, engine, etc.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

## "Race" mode

"Race" mode enables a real racing experience, designed in particular for using the vehicle on a race track.

Gear-change times are reduced, acceleration and steering are more responsive, the exhaust sound accentuates the vehicle's sportiness.

"Race" mode disables the ESC (electronic stability program) by default, as well as some driving aids such as:

– active emergency braking;
– speed limiter;
– lane keeping assistance;
– adaptive cruise control;
– ...

**Mode configuration**

# MULTI-SENSE

Press "Edit current mode" *16* to cus-
tomise the various parameters of
the following on-board systems:

– « 4Control » ;
– « Electronic stability control » ;
– « Cluster » ;
– « Climate » ;
– « Exhaust sound » ;
– "Engine sound";
– « Throttle pedal » ;
– ...

**Note:**

– settings may vary according to
the equipment level and vehicle
model;
– some "MULTI-SENSE" configura-
tion menus are restricted according
to the category and equipment level
of your vehicle. These menus remain
visible on the multimedia screen but
are unavailable.

**Pop-up menu**

From the pop-up menu *17*, you can
reset the default values for the cur-
rent mode.

> ⚠ For safety reasons, car-
> ry out these operations
> when the vehicle is sta-
> tionary.

**« 4Control »**

This menu offers several operating
modes:

– « Regular » ;
– « Sport » ;
– « Race ».

Depending on the mode selected,
the angle of the rear wheels varies in
relation to the angle of the front
wheels in order to offer you the opti-
mum compromise between accessi-
bility and performance and the
steering becomes lighter, heavier or
more responsive to offer you the op-
timum compromise between soft-
ness and precision.

**« Throttle pedal »**

This menu offers several accelerator
pedal progressiveness modes:

– « Save » ;
– « Regular » ;
– « Sport » ;
– « Race ».

Depending on the mode selected,
the sensitivity of the accelerator
pedals changes.

**"Electronic stability program"**

This menu offers several electronic
stability modes:

– « Regular » ;
– « Sport » ;
– « OFF ».

In "Sport" mode, the system runs
with last minute corrections to allow
sportier driving by controlling the
braking of certain wheels and/or the
engine power. In "OFF" mode, the
"Electronic stability program" is dis-
abled.

**« Engine »**

This menu offers several engine re-
sponse modes:

– « Save » ;
– « Regular » ;
– « Sport » ;
– « Race ».

Depending on the mode selected,
the power and engine torque be-
come more noticeable and respon-
sive.

**« Exhaust sound »**

(depending on equipment)

This menu offers several exhaust
sound effects:

– « Regular » ;
– « Sport » ;
– « Race ».

Depending on the country, the ex-
haust sound may be subject to local
regulations. For further information,
please contact an approved dealer.

**"Engine sound"**

6

# MULTI-SENSE

This menu offers several engine sound effects for the passenger compartment:

– « Regular » ;
– « Sport » ;
– « Race ».

You can select two sound levels: "Low" or "High". To deactivate the sound effect, set the sound volume to "OFF" mode.

## Hybrid and Electric Vehicles
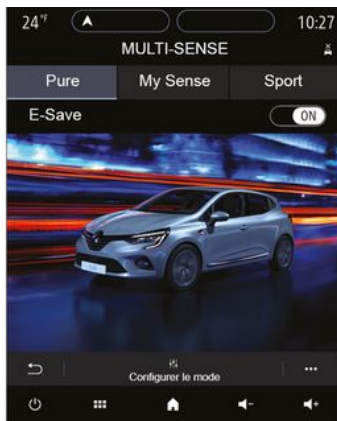


On hybrid and electric vehicles, from the "MULTI-SENSE" menu you can access the Pure », « My Sense " (only for hybrid vehicles) and "Sport" modes which allow you to configure the equipment.

**Note:** the availability of settings may vary according to your vehicle model and equipment level.

## "Pure" mode

" Pure " mode provides all-electric driving. This mode uses only the electric motor to propel the vehicle. When the traction battery is flat, the vehicle automatically switches to " My Sense " mode and the combustion engine starts. The maximum speed in " Pure " mode is approximately 78 mph (125 km/h).

You can directly access " Pure " mode using the EV switch on your vehicle.

## "My Sense" mode

" My Sense mode is the hybrid driving mode. Depending on the driving and battery level, this mode uses either all-electric, or a combination of the two energies, with priority given to the traction battery.

Depending on the vehicle, the IC engine may also start up in order to maintain the battery charge level.

⚠ For safety reasons, carry out these operations when the vehicle is stationary.

## "Sport" mode

"Sport" authorised increased engine responsiveness. Depending on the driving, electric and IC traction work together to get the best performance. Pedal responsiveness is increased and the steering is firmer.

## Maintaining the traction battery charge level: "E-save"

There are two ways to access this function using your multimedia screen:

– activation/deactivation from the "Vehicle settings" menu;
– positionable widget on the home page.

This mode enables you to maintain a sufficient charge level in the traction battery in anticipation of a mountain road or a long motorway slope.

**Note:** some functions are disabled to optimise the performance of the electric motor.

# AMBIENT LIGHTING

## "Ambient lighting" menu

From the main menu, press "Settings" then, from the "Vehicle" tab, press "MULTI-SENSE".

Press "Configure mode" then select the "Driving lights" tab.

Use this menu to set the light environment in the passenger compartment.

> ⚠️ For safety reasons, carry out these operations when the vehicle is stationary.



**Choice of colour**

To change the ambient colour in your vehicle, select one of the colours *1* from those available.

**"Intensity"**

You can control the intensity of the ambient lighting. To do this, press buttons "+" or "-".

**Area in the passenger compartment**

The selected colour and intensity can be applied to the following areas:

– dashboard;
– front passenger compartment;
– rear passenger compartment.

Press one of the "Driving lights" buttons *2* to activate/deactivate the ambient lighting on the selected area.

**Note:** to set the display and screen styles .

**Pop-up menu**

To reset the settings and return to default settings, press the pop-up menu button *3*, then "Reset".

# SEATS

## "Seats" menu

From the main menu, press "Settings", then "Seats" to access the functions and settings of your vehicle seats:

– « Position » ;
– « Massage » ;
– "One-Touch Modularity One-touch ».



## « Position »

From the "Position" tab, press "ON" or "OFF" to activate or deactivate the settings:

– « Visual feedback » ;
– « Easy driver access » ;

– « Easy passenger access » ;
– « Passenger seat courtesy ».

### « Visual feedback »

If this function is activated, a pop-up settings window is displayed on the screen when the driver or passenger adjusts the position of their seat.

### « Easy driver access »/« Easy passenger access »

When it is activated, the seat goes backwards automatically as the driver and/or passenger gets out of the vehicle, and returns to its position when the driver and/or passenger gets back in the vehicle.

### « Passenger seat courtesy »

When it is activated, driver can control passenger seat from the switches by the driver's seat. Please refer to the vehicle user manual for further information.

### « Save »

This function memorises the positions of the front seats:

– adjust the seat position using the switches on the seat;
– press the seat switch to directly access the "Seats" menu on the multimedia screen;
– save the current position.

**Note:** the position of the door mirrors is memorised along with the position of the seats (depending on the vehicle).

Please refer to the vehicle user manual for further information.

**Recalling a stored position**

With the vehicle stationary, press "Recall" to recall the memorised position. A confirmation message is displayed on the screen. Press "Yes" to recall the memorised position.

### « Reset »

You can reset your selection in the pop-up menu.

# SEATS

## « Massage »

From the "Driver" or "Passenger" tabs, you can select from a list of massage programs:

– « Tonic » ;
– « Relaxing » ;
– « Lumbar ».

Press "+" or "-" to adjust the "Intensity" and "Speed" of the massage.

**Note:** the passenger seat massage settings cannot be saved.

### « Reset »

You can reset your selection in the pop-up menu.
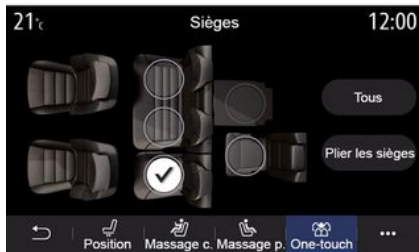


## "One-Touch Modularity"

From the " One-touch " tab, you can fold down the rear seats.

**Note:** the number of seats may vary.

Press the buttons that correspond to the seats that you wish to fold down, then "Fold the seats". Confirm by pressing "Yes".

To fold down all the seats press "All", then "Fold the seats".

> (i) The "One-Touch Modularity" function is only available while the vehicle is stationary.

> ⚠ When moving the rear seats, ensure that nothing obstructs the anchorage points (passenger's arm or leg, a pet, gravel, cloth, toys, etc.).

# TYRE PRESSURE

## "Tyre pressure" menu

From the main menu, press "Car in-fo" then the "Vehicle" tab.

The display on your vehicle's instrument panel informs you of any tyre inflation faults.

For safety reasons, carry out these operations when the vehicle is stationary.
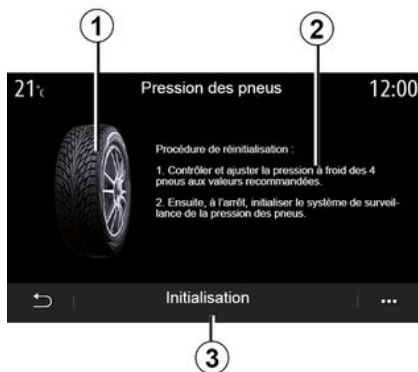
**Tyre pressure status**

From the multimedia system, you can check the tyre pressure as well as the procedure to follow *2*.

The graph *1* indicates the tyre pressure status by colour:

– green – the tyre pressure is correct or unchanged since the last re-ini-tialisation;
– Orange – the pressure of one of the tyres is insufficient;
– Red = one of the tyres is punctured or very deflated.

### Reinitialising

This function can be used to launch a reset by pressing "Initialisation" *3*. When the reset is finished, a confirmation message is displayed on the screen.

For more information on tyre pressure, please refer to your vehicle user manual.

# ECO DRIVING

## "Driving Eco" menu

From the main menu, press "Car info", then "Driving Eco" to access the following information:

– « General » ;
– « Details » ;
– « Advice ».

## « General »



From the "General" view mode **1**, you can view your current journey information:

– "General score";
– "Score evolution";
– "Distance without fuel consumption"/"Distance w/o accel-

eration" (depending on configuration).

### "General score"

This data allows you to find your overall score.

The sheet is updated based on your score, from 0 to 100.

### "Score evolution"

This bar diagram shows the progress of your score.

– score above the green line (75%): Eco driving;
– score below the orange line (45%): dynamic driving.

### "Distance without fuel consumption"/"Distance w/o acceleration"

This data allows you to find out the distance travelled without fuel consumption during your journey.

## "Details"



From the "Details" view mode **2**, you can view your current journey information:

– "General score";
– "Breakdown of scores";
– "Distance without fuel consumption"/"Distance w/o acceleration" (depending on configuration);
– "Eco Trip data Eco Trip ».

### Journey data

The information displayed is calculated based on the last journey reset:

– mileage;
– average speed;

# ECO DRIVING

– average fuel consumption.

**Calculation of scores *3***

The number of stars (10 levels) is given in real-time according to scores based on:

– acceleration;
– gear changing;
– anticipation.

**Score trend *4***

The arrows are positioned according to the data in real time as follows:

– if the new score is higher than the previously stored journey score: the arrow points upwards;
– if the new score is lower than the previously stored journey score: the arrow points downwards;
– if the new score is the same as the previously stored journey score: the arrow points horizontally.

## « Advice »

This menu monitors your driving style and gives general advice on Eco-Driving to optimise your fuel or electricity consumption (energy efficient and consuming actions, how to charge the vehicle, tyre pressures, how to plan the trip, etc).

To access this menu, press "Advice" *6* and read the instructions carefully.

Scroll through the pages by pressing "General", "Acceleration", "Change gear" and "Anticipation".

**Note:** "Advice" is deactivated if the vehicle speed exceeds the "Advice" threshold.

The default "Advice" threshold value is approximately 7 mph (12 km/h).

The "Advice" content is restricted if the distance driven since the last reset is insufficient.

## Pop-up menu

From the pop-up menu *5* you can access the following settings:

– "New journey Eco";
– « Show saved data » ;
– "Clear history";
– "Report after trip"/"Hide journey record".

**Start a new journey**

To reset your journeys, press "New journey Eco". A message will ask you to confirm the data reset. Press "Yes" to confirm or "No" to cancel.

**Note:** the on-board computer trip data is reset at the same time.



**My favourite journeys**

To view the stored journeys, press "Show saved data".

From the pop-up menu *7* you can "Save" or "Delete" your journeys Eco.

The different journey types are classified in the following categories:

– « Home-Work » ;
– « Journey » ;
– « Personal ».

**Clear score evolution**

To reset your score progress, press *7* then "Delete history". A confirmation message is displayed on the screen. Press "Yes" to delete the history or press "No" to cancel.

**Record after journey**

6

# ECO DRIVING

To display the end of journey record, press "Report after trip". The hide the end of journey record, press "Hide journey record".



**Consumption evolution**

Depending on your vehicle, information provided by the "Driving Eco" menu may vary:

– on a combustion engine vehicle, the multimedia system informs you of your fuel consumption *9*;
– on an electric vehicle, the multimedia system informs you of your energy consumption *10*;



*9.* -on a hybrid vehicle, the multimedia system displays your average fuel consumption (dark colour) separately from your energy consumption (light colour) *10*.

# ENGINE START-UP PROGRAMMING

## "Programming engine start" menu

From the "Settings" menu, select the "Vehicle" tab.

This function enables you to program the engine to start, in order to heat or ventilate the passenger compartment up to 24 hours before using the vehicle.



### Programming the departure time

Activate the function then set your desired departure time:

– press the "UP" and "DOWN" arrows to scroll through the hours and minutes until you get the desired time;

– set the air conditioning controls to the desired temperature (depending on the equipment) in the passenger compartment when starting up the engine, then enable de-icing mode;
– turn off the ignition.

When locking your vehicle, two flashes will appear then the hazard warning lights and indicator lights switch on for approximately three seconds to indicate that the programming has been taken into account.

**Note:** the mark *1* reminds you of the vehicle start time that you have already set.

> (i) To activate start-up by programming, you must select a time at least fifteen minutes later than the time displayed by the multimedia system.

### Remote engine start-up operating conditions

The "Remote engine start-up" function operates under several conditions:

– the lever is in neutral (on vehicles with a manual or sequential gearbox);
– the lever is in P position on vehicles with an automatic gearbox;
– the ignition is switched off;
– all the opening elements (bonnet, doors, boot) are closed and locked when you leave the vehicle.

**Note:** you must switch off your multimedia system when you leave your vehicle in order for the remote engine start-up to work.

### « Wake up every 2 hours »

This function enables your vehicle to start automatically every two hours depending on the engine temperature.

To activate this function, press the "ON" button.

When this function is activated, the ventilation system will not activate during the first four start-ups, if they happen.

In very cold conditions, the vehicle will start automatically and will stay on for approximately ten minutes before switching off.

If the engine temperature does not require a restart, the vehicle will not start automatically during the first four reactivation times and will return to standby for two hours. The

# ENGINE START-UP PROGRAMMING

engine will be restarted if the engine temperature is too low.

In all cases, the last start-up will happen.

Approximately fifteen minutes before the programmed time, the engine starts and remains on for about ten minutes.

ⓘ Depending on the vehicle, please ensure that consumers such as the wipers, exterior lights, radio, heated seats, heated steering wheel, etc. are disabled and that all accessories are disconnected before leaving the vehicle.

ⓘ In extreme conditions, the remote start-up by programming may not work.

⚠ Do not park the vehicle or run the engine in locations where combustible substances or materials such as grass or leaves can come into contact with the hot exhaust system.

⚠ **Driver's responsibility when parking or stopping the vehicle** Never leave an animal, child or adult who is not self-sufficient alone in your vehicle, even for a short time. They may put themselves or others at risk, for example by starting the engine, switching on equipment such as the electric windows or by locking the doors etc. Also, in hot and/or sunny weather, please remember that the temperature inside the passenger compartment increases very quickly.
**RISK OF DEATH OR SERIOUS INJURY.**

ⓘ **Special feature on vehicles equipped with the "Wake up every 2 hours "** function
It is imperative that the vehicle is driven for at least 10 minutes between each programming of the function. **Risk of engine oil wear.**

**6**

# ENGINE START-UP PROGRAMMING

⚠️ Do not use or programme the remote engine start-up function when:

– the vehicle is in a garage or in a confined space.

**Risk of poisoning or suffocation by exhaust gas emissions**.

– the vehicle is covered with a protective cover.

**Fire hazard**.

– the bonnet is open or before it opens.

**Risk of burns or serious injury**. **Depending on the country, the use of the remote starting function or its programming can be prohibited by the legislation and/or the regulations in force. Before using this function, check the legislation and/or the regulations for the country in force**.

**6**

# REMOTE ENGINE START-UP

## Introduction

If the vehicle is equipped, use this function to start your engine remotely using your smartphone in order to heat/ventilate the passenger compartment and to pre-heat the engine.

This function is available via the "My Renault" application which can be downloaded using your smartphone, enabling you to interact with your vehicle and access information on it.

To use this application, your smartphone must be paired to your multimedia system.

For more information: ➜ 66, ➜ 97.

> ⚠ When using the function, please ensure that power-consuming devices (such as the wipers, exterior lights, radio, heated seats, heated steering wheel, etc.) are deactivated and that all accessories are disconnected before leaving the vehicle.

## First use

At each remote starting request, you must enter the PIN that you were given when you created your "My Renault" account. For more information, ➜ 97.

Once the engine is running, the application will display the time remaining until the end of the procedure.

The engine will run for 10 minutes.

## Conditions of use

The remote engine start-up operates if:

– the gear lever is set to neutral on vehicles with a manual or sequential gearbox;
– the lever is in P position (on vehicles with an automatic gearbox);
– the bonnet is closed;
– the ignition is off and no card is inserted in the card reader;
– all of the opening elements (doors and luggage compartment) are closed and locked when you leave the vehicle;
– in extreme weather conditions, the remote engine start-up by programming may not work.

## Changing the PIN code

To change your PIN code, please complete the following steps:

– on vehicles equipped with a remote control key, insert the key into the starter ignition then turn the key position to "ON";
– on vehicles equipped with a card, press the "Start/Stop" button for two seconds without pressing the pedals.

**Note:** it is not necessary to start the engine in order to carry out this operation.

– select "Change PIN code" in the "My Renault" app;
– enter your new PIN code;
– on vehicles equipped with a remote control key, turn the key position to "LOCK";
– on vehicles equipped with a card, press the "Start/Stop" button for two seconds without pressing the pedals.

In the 60 seconds following the change of PIN code (depending on your vehicle), carry out the following operations:

– on vehicles equipped with a remote control key, insert the key into the starter ignition then turn the key position to "ON";

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# REMOTE ENGINE START-UP

– on vehicles equipped with a card, press the "Start/Stop" button for two seconds without pressing the pedals.

**Note:**

– for more information on operating the key or card, see Section 1 in your vehicle user manual;
– an email will be sent to you each time the PIN is changed;
– there is no need to start the engine in order to carry out this operation.

## Incorrect PIN code entered

After three incorrect code entries:

– any remote starting requests will be refused until the vehicle is unlocked using the card/remote control;
– the system will send a notification to your smartphone warning you that remote starting is deactivated.

**Note:** to reactivate remote starting, you must change your PIN code.

> ⓘ **Special feature on vehicles equipped with the function.**
> It is imperative that the vehicle is driven for at least 10 minutes between each use of the function. Risk of engine oil wear.

> ⚠ Do not use or programme the remote engine start-up function when:
>
> – the vehicle is in a garage or in a confined space.
>
> **Risk of poisoning or suffocation by exhaust gas emissions**.
>
> – the vehicle is covered with a protective cover.
>
> **Fire hazard**.
>
> – the bonnet is open or before it opens.
>
> **Risk of burns or serious injury**. **Depending on the country, the use of the remote starting function or its programming can be prohibited by the legislation and/or the regulations in force. Before using this function, check the legislation and/or the regulations for the country in force**.

# REMOTE ENGINE START-UP

⚠ **Driver's responsibility when parking or stopping the vehicle**

Never leave an animal, child or adult who is not self-sufficient alone in your vehicle, even for a short time. They may put themselves or others at risk, for example by starting the engine, switching on equipment such as the electric windows or by locking the doors etc. Also, in hot and/or sunny weather, please remember that the temperature inside the passenger compartment increases very quickly.

**RISK OF DEATH OR SERIOUS INJURY.**

6

# ELECTRIC VEHICLE

## "Programming" menu

From the "Settings" menu, then the "Vehicle" tab, the "Programming" menu can be accessed to configure the vehicle charging programmes using the "Charge" tab *6*, to programme comfort temperatures using the "Comfort" tab *5* and to view all of your settings using the "Calendar" tab *4*.

Zones *A*, *B* or *C* display the dates, times and programmes that are set.

**Note:** charging will start if the engine is shut down, the vehicle is connected to a power supply and access is authorised.

## Charging programming
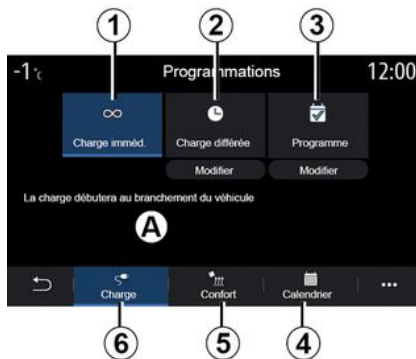


### "Immediate charging" *1*

Once your vehicle is connected to a power source, charging starts.

Zone *A* informs you that the "Immediate charging" function is activated.

Immediate charging starts as soon as the scheduled time for deferred charging is reached.
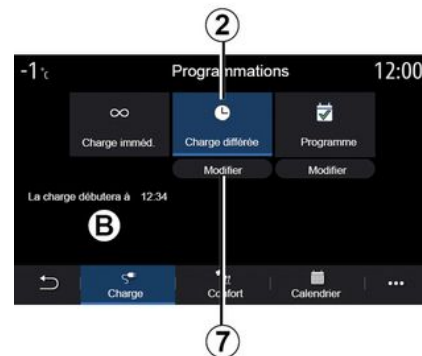


### « Delayed charge » *2*

Even though your vehicle is connected to a power source, you can programme the start time for charging.

Press "Modify" *7* to open the settings to set the start time for charging.

Set the start time for charging then press "Close" to confirm.

Zone *B* shows the programmed charging start time.

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# ELECTRIC VEHICLE



**« Program » 3**

You can save several programmed charging times per week.

The programmed times are displayed in zone **C**.

Press "Modify" **8** to open the programming configuration settings.
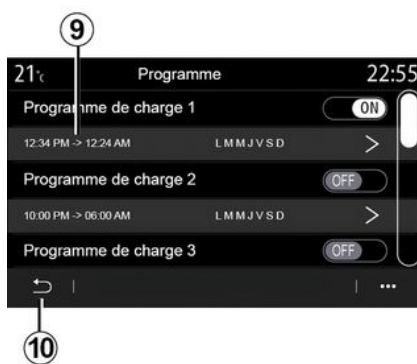


Select the programming time **9** that you wish to modify in order to access the settings.

Set the charging start **11** and end **12** times as well as the days **13** to which these times will apply, then press "Close" **14**.

To confirm, press the return button **10** after ensuring that the desired program is set to "ON".

To deactivate a program, press "OFF".
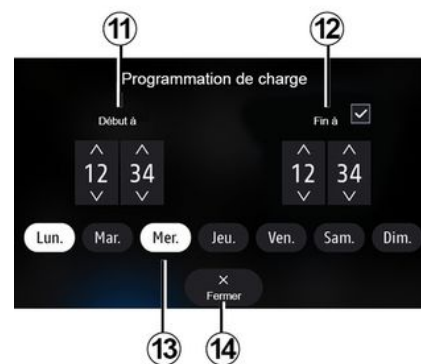


**Note:**

– if the start and end times are identical, the charging period is 24 hours;
– you cannot confirm a charging programme if you do not select a day of the week.

For safety reasons, carry out these operations when the vehicle is stationary.

# ELECTRIC VEHICLE

## Comfort programme
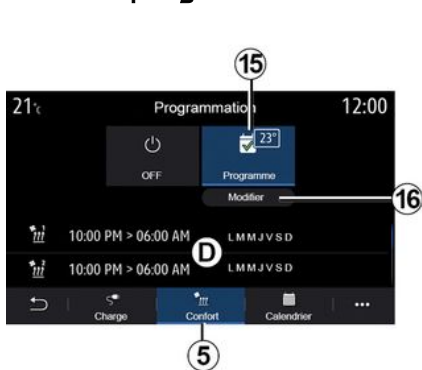
From the "Comfort" tab **5**, you can activate/deactivate the "Comfort program" or set the comfort temperature and time.

The programmed times are displayed in zone **D**.

**Nota:** the minimum time period between each programme is two hours.

Press "Modify" **16** to access the comfort settings.
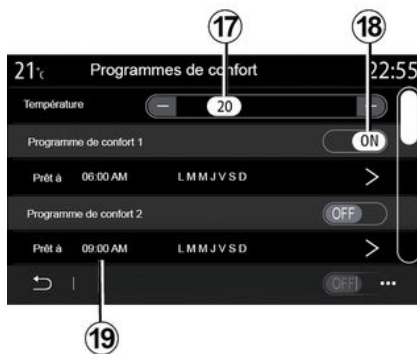
You can save several "Comfort programs".

From this menu, you can set the temperature **17** (depending on the equipment) and activate/deactivate the stored "Comfort programs" by pressing the button **18**.

Select the programming time **19** that you wish to modify in order to access the settings.

**Note:** the selected temperature is displayed on the menu **15**.

## Calendar
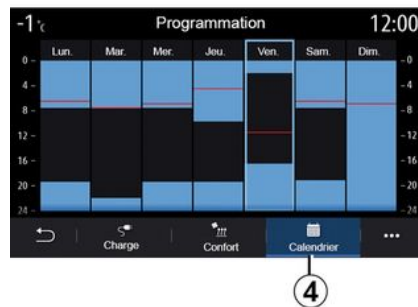


From the "Calendar" tab **4**, you can see an overview of all the activated charging and comfort programmes.

If Immediate charging is activated, the symbol will be filled with the charging colour.

If deferred charging is activated, the charging progress colour is displayed once the charging start time is reached.

Press a day on the calendar to view your settings.

6
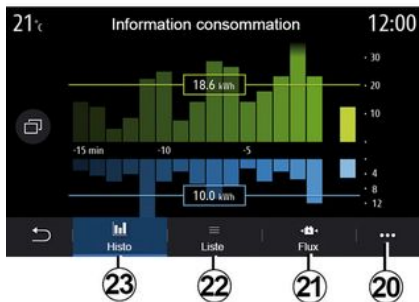
# ELECTRIC VEHICLE







## "Energy info" menu

From "Car info" menu, then the "Vehicle" tab, access the "Energy info" menu to view the vehicle's energy consumption.

**Note:** the information may vary according to the vehicle's engine (electric or hybrid).
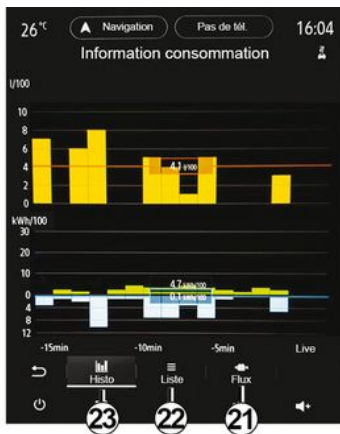
### "Histogram"

From the "Histo" tab *23*, you can view your vehicle's energy consumption over the last fifteen minutes of driving in the form of a graph:

– the periods of energy consumption;
– the periods of energy recovery to recharge the traction battery.

**Note:** depending on the multimedia screen, additional information is shown below the graph.

Press the graph to view your energy consumption information.

From the pop-up menu *20*, you can access the multimedia system user manual.

# ELECTRIC VEHICLE





**« List »**

From the "List" tab *22*, the multimedia system displays the various values concerning consumption on your journeys since the last reset:

– « Distance travelled in electric mode » ;
– « Average speed » ;
– « Average electric consumption » ;
– "Total consumption" (of fuel and/or electricity);
– total consumption for air conditioning;
– total energy recovered;
– ...
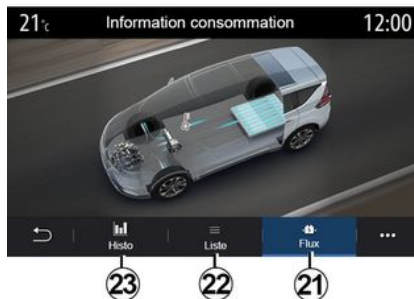
**« Flow »**

From the "Flow" tab *21*, you the multimedia system can display a diagram of the vehicle and indicate the periods when the vehicle consumes or recovers energy in order to recharge the traction battery.

# EMERGENCY CALL

If the vehicle is equipped with it, the emergency call system enables automatic or manual calling of the emergency services in the event of an accident or illness, in order to reduce the emergency response time.

When the emergency services have been called, the audio source/radio sound volume is automatically muted.

Use of the "Emergency call" function deactivates some multimedia system commands and menus for almost one hour in order to give priority to emergency service response telephone calls.

Please refer to the vehicle user manual for further information.

6

# CALL RENAULT ASSISTANCE
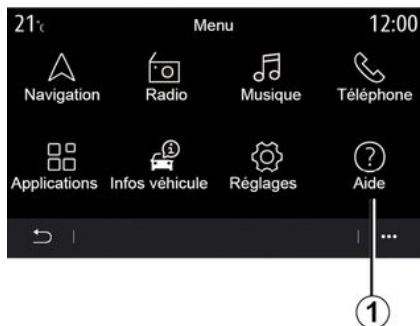






From the main menu, select "Help" **1** to access the breakdown recovery assistance telephone calling.

**Note:** service availability depends on the country and is limited over time. You have the possibility of extending the service by taking out a subscription. For further information, please contact an approved dealer.

### « Assistance »

The "Assistance" menu **2** can be used to connect you to a call centre in order to receive assistance in the event of a breakdown.
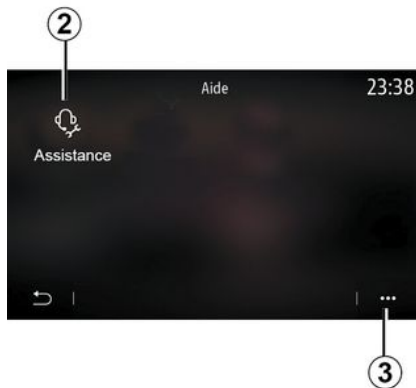
### Pop-up menu

From the pop-up menu **3** you can access tips and advice.

**Note:** some breakdown services must be paid for. For more information, please see your general conditions of sale or an approved dealer.

During a call, some of your multimedia system functions are no longer accessible:

– adjusting the volume of the other audio sources;
– put a call on hold;
– transferring the call to your phone;
– calling from your phone.
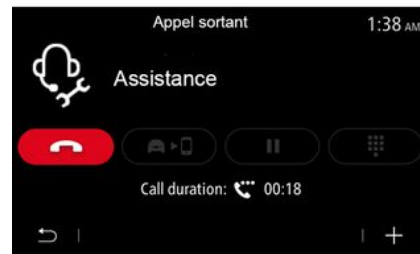
If your phone is paired and you make a new call, the call to the call centre is disconnected.

Following your call, the operator can send a POI (points of interest) via the multimedia system, around your location.

If you are equipped with the navigation system, you can begin navigation to the POI. You can also call the POI from your multimedia system if your phone is paired.

**6**

# USER SETTINGS

## "Car configuration" menu

From the "Settings" menu, select the "Vehicle" tab, then "Car configuration".

From this menu you can access the following tabs:

– « Driving » ;
– « Access » ;
– "Wiping and lighting";
– « Welcome ».

To rest all the pop-up menus, press *1*, then "Reset".

**Note**: the availability of settings may vary according to the equipment level.



**« Driving »**

Use this menu to activate/deactivate the following options:

– "Free-wheel";
– « Gear shift indicator beep » ;
– « Turn indicator sound volume » ;
– « Turn indicator motorway mode » ;
– ...

**« Access »**

Use this menu to activate/deactivate the following options:

– « Auto door lock when driving » ;



– « Hands-free key functions » ;
– « Approach unlocking / Walk-away locking » ;
– « Silent mode »
– « Auto relock » ;
– « Access and start by phone » ;

– « Unlock driver's door only » ;
– ...

**Note:**

– some options only become available when the previous options are activated.
– for further information, please see the vehicle user manual.



**"Wiping and lighting"**

Use this menu to activate/deactivate the following options:

– "Automatic main beam headlights";
– « Follow me home » ;
– "Rear wiper when in reverse gear": the rear screen wiper is activated when reverse gear is engaged;

# USER SETTINGS

**Note:** this function only operates if the front windscreen wipers are activated.

– « Automatic front wiper » ;
– « Front/Rear last drip wipe ».

**« Welcome »**

Use this menu to activate/deactivate the following options:

– « External welcome » ;
– « Automatic mirrors unfolding » ;
– « Internal welcome » ;
– « Automatic cabin light » ;
– ...

# SYSTEM SETTINGS

## "System" menu

From the home screen, press "Settings" then the "System". This menu enables you to adjust the following settings:

– « Displays » ;
– « Sound » ;
– « Language » ;
– « Keyboard » ;
– « Date and time » ;
– « Devices manager » ;
– « Home menu » ;
– « User profile ».

⚠ For safety reasons, carry out these operations when the vehicle is stationary.



**« Displays »**

From the "Brightness" tab **1**, you can adjust the brightness:

– on the instrument panel;
– on the multimedia screen;
– ...

Adjust the brightness by pressing "+" or "-", or activate/deactivate the functions.



From the "Style" tab **2**, you can select one of several instrument panel display styles.

You can also select an image to customise the multimedia system standby screen background.

For more information on uploading images, see the section on "Applications", then "Photo".

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# SYSTEM SETTINGS



From the Head-up display tab **3** you can:

– activate/deactivate the head-up display;
– configure the automatic brightness;
– configure the daytime brightness setting for the screen;
– configure the night-time brightness setting for the screen;
– the image position on the head up display.

**Note:** the "Central screen: daytime brightness" function settings are deactivated at night and the "Central screen: night time brightness" function settings are deactivate during the day.



**« Sound »**

This menu allows you to configure the different sound settings.

From the "Audio" tab **4**, you can set the following sound equaliser settings:

– activate/deactivate the bass;
– adjust the "Balance / Fader";
– adjust the "Bass / Medium / Treble" sound values;
– adjust the volume according to vehicle speed by pressing "+" or "-";
– ...
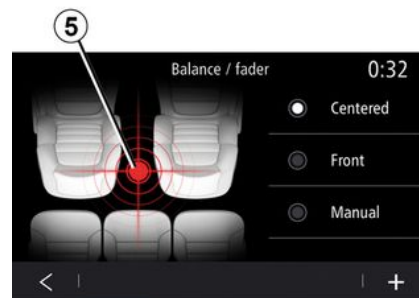


**« Balance / Fader »**

This function sets the sound distribution balance. Press "Centred" or "Front" to optimise the sound distribution for all the vehicle occupants or for the comfort of rear passengers (audio muted in the rear and moderate volume at the front of the vehicle).

When you touch the screen or when "Manual" is selected, you can then change the settings by moving the target **5**.

**7**
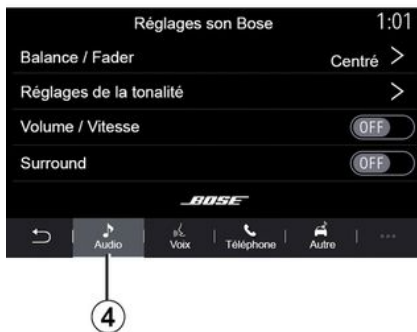
# SYSTEM SETTINGS

**"Bose™" audio system**

If the "Bose™" audio system is fitted, the "Audio" tab *4* can be used to access additional settings:

– adjust the "Balance / Fader";
– adjust the tone "Bass / Medium / Treble";
– activate/deactivate volume adjustment according to vehicle speed;

**Note:** the "Bose™" audio system automatically adjusts the volume according to the vehicle speed.

– activate/deactivate the "Surround".
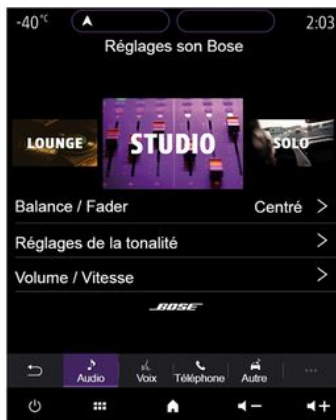
The "Surround" mode optimises sound elements to create an immersive audio experience within the vehicle.

Depending on the equipment, you can set one of the following preset music equalisers:

– Lounge;
– Studio;
– Solo;
– ...
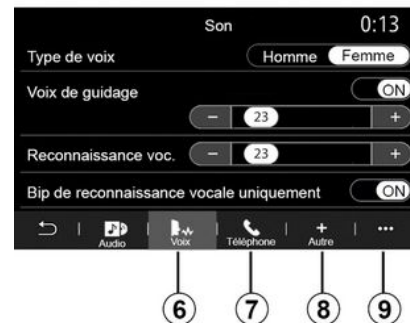
From the "Voice" tab *6*, you can adjust the following settings:

– choose the voice type for the navigation guidance instructions;
– activate/deactivate the navigation guidance voice;
– adjust the navigation guidance voice volume;
– adjust the voice recognition volume;
– activate/deactivate the voice recognition button sounds;
– activate/deactivate the voice command (Voice command autobarge in);
– ...

From the "Phone" tab *7*, you can adjust the following settings:

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# SYSTEM SETTINGS

– adjust the volume of the telephone ringtone;
– adjust the volume of the telephone call.

From the "Other" tab **8**, you can adjust the following settings:

– adjust the Park Assist sound:

  – mute/unmute the sound;
  – choose the sound type;
  – adjust the sound volume.

– adjust the direction indicator sound volume;
– activate/deactivate the interior welcome sound effects;
– activate/deactivate the button sound effects;

From the pop-up menu **9**, you can reset to the default settings.

## « Language »

This menu lets you select a language to be applied to the vehicle. Select the desired language.

You will be informed of voice command availability for each language.





## « Keyboard »

Use this menu to choose one of the following virtual keypads:

– « Alphabetic » ;
– « Azerty » ;
– « Qwerty » ;
– « Cyrillic » ;
– « Greek » ;
– ...

When you start entering text the multimedia system may suggest associated words.

You can select the keypad type from the keypad pop-up menu.
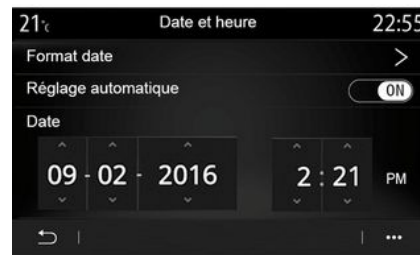


## « Date and time »

You can use this menu to adjust:

– the display mode;

  – the date;
  – the time (12 hours or 24 hours);
  – the "Analogue" or "Digital" clock;

– automatic adjustment;
– adjustment of time and date.

**Note:** it is recommended to keep the automatic setting.

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# SYSTEM SETTINGS



## « Devices manager »

Use this menu to configure different connections to your multimedia system:

– « Bluetooth® » *10* ;
– « WIFI » *11* ;
– « Services » *12* ;
– « Data sharing » *13* .

From the "Bluetooth®" tab *10* , you can pair/connect your telephone(s) to the multimedia system. For more information, please refer to the section on "Pairing, unpairing a phone".

**Note:** the list of settings may vary according to the equipment.
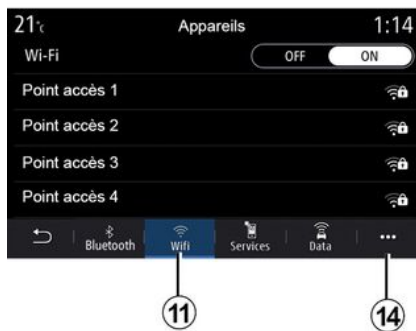
From the "WIFI" tab *11* , you can use the internet connection provided by an external device (hotspot) in a shop, restaurant, residence or by a telephone, etc.

From the pop-up menu *14* , you can:

– delete hotspots;
– use a hidden hotspot;
– access the connection procedure.

Select one of the WIFIdevices to configure its connection.

A password will be required the first time you connect to the multimedia system.

From the pop-up menu *15* , you can delete the access points.

> (i) When you use the "Hotspot" function, the transfer of mobile data required for it to operate may lead to additional costs not included in your telephone subscription.

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# SYSTEM SETTINGS







From the pop-up menu *16*, you can:

– configure different connections for each authorised device;
– access the "Smartphone integration" help;
– delete an approved device;
– delete all approved devices.

You can approve a new device by scanning the system QR Code using your telephone.

⚠ For safety reasons, carry out these operations when the vehicle is stationary.
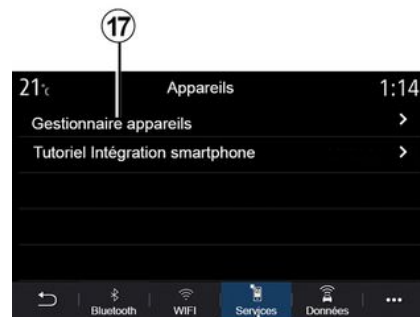
From the "Services" tab *18*, you can configure the "Devices manager" *17* and access the "Smartphone Integration tutorial".

Connect your telephone to the multimedia system. Ensure that it is equipped with the "Android Auto™" function, "Yandex.Auto ™" or the "CarPlay™" service compatible with your multimedia system. For more information: ➜ *68*.

**Note:** the list of settings may vary according to the equipment.

# SYSTEM SETTINGS



Using the "Devices manager" function **17**, you can select the smartphones that you would like to connect automatically to the "Smartphone integration".

From the pop-up menu **19**, you can delete devices.



Once the "Android Auto™" application, "Yandex.Auto ™" or the "CarPlay™" service is working with your multimedia system, you can use the voice recognition button **20** in your vehicle to control some smartphone functions by voice. For more information, see ➜ **22**.



From the "Data" tab **21**, you can access information on:

– which operator is responsible for connectivity to your vehicle;
– connectivity data and status;
– data sharing.

**7**

# SYSTEM SETTINGS







The status and connection data show you the status, reception level **22** and system ID.
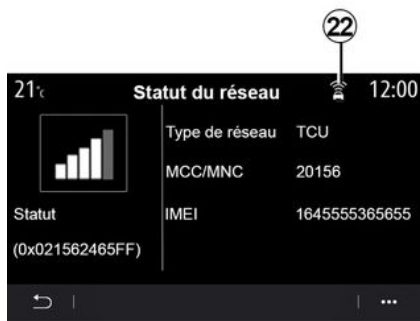
Reception level and data sharing status are indicated by the icon **22**:

– data sharing on **23**;
– data sharing off. Reception level **24**;
– vehicle offline or outside of the coverage area **25**.

> ⚠ For safety reasons, carry out these operations when the vehicle is stationary.
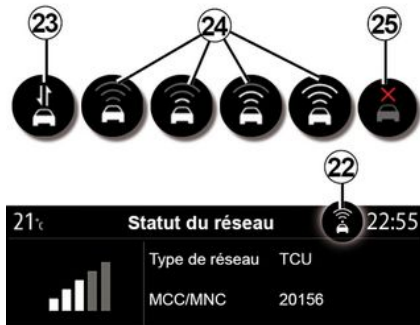


**« Home menu »**

Use this menu to configure the home pages for your multimedia system.

The home pages can be modified by adding the widgets of your choice and positioning them as you wish on the home pages. For more information on how to configure the home page, see ➔ 19.

From the pop-up menu **26**, you can:

– delete widgets;
– reset to restore the default configuration.



**« User profile »**

This menu lets you choose a user profile to apply to the system.

Select the desired user profile.

**Features linked to user profile**

The following settings are stored in the user profile:

– system language;

**7**

# SYSTEM SETTINGS

– set the distance unit (when available);
– configure the home page;
– display settings;
– MULTI-SENSE settings;
– ambient lighting settings;
– adjust the driver's seat position;
– door mirror settings;
– adjust the massage settings;
– view presets;
– adjust the radio settings;
– navigation settings;
– navigation history;
– navigation favourites;
– adjust the privacy settings (locking the profile);
– ...

ⓘ To better protect your personal data, we recommend that you lock your profile.
For more information on the use of your personal data: → **88**.

## "GUEST" profile

The GUEST profile gives you access to the functions on the main menu.

The "Modify" tab **27** cannot be accessed from this profile. The GUEST profile is reset when the system restarts, the settings are not stored.

From the pop-up menu **28**, you can:

– reset the profile;
– ...
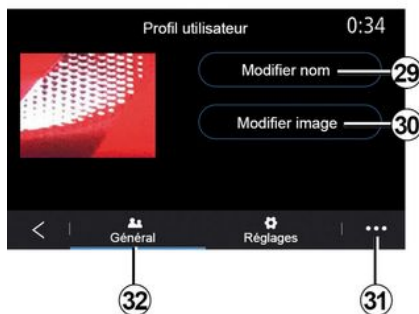


## Change the name of user profile

From the "General" tab **32**, press the "Edit name" button **29** to rename the profile.

From the pop-up menu **31**, you can:

– lock/unlock the profile;
– duplicate the profile;
– delete all settings saved with the profile;
– update the profile;
– ...

## Change the photo of user profile

From the "General" tab **32**, press the "Edit picture" button **30** to select an image from the multimedia system

or from an external storage device (USB drive). For more information on viewing photos, see → **62**.

⚠️ For safety reasons, carry out these operations when the vehicle is stationary.

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# NOTIFICATIONS

## Suggestions & Notifications

Use this menu to display suggestions and notifications during driving.

Each notification informs you of events based on the following categories:

– « Suggestions & notifications » ;
– « Navigation » ;
– "Multimedia";
– « Phone » ;
– « Vehicle » ;
– "Apps";
– « System » ;
– « Other ».

> (i) For safety reasons, carry out these operations when the vehicle is stationary.



Press the "Suggestions & notifications" menu **1** to access the list of notifications received.

You are informed of the current number of notifications in your Notification area.
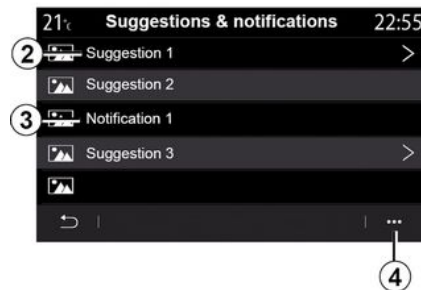


You may receive two types of information:

– a suggestion **2** : information which may require action(s) to be taken;
– a notification **3** : basic information.

From the pop-up menu **4**, you can:

– activate/deactivate notifications by category;
– delete notifications.

# NOTIFICATIONS
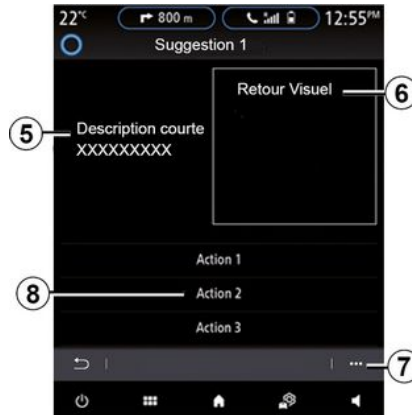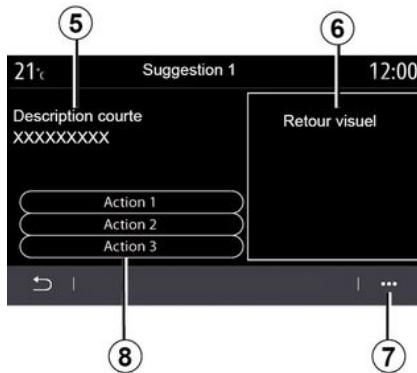




Select one of the suggestions **2** to access the details:

– simplified description **5**;
– image **6** related to the suggestion: e.g. traffic, system, vehicle, telephone;
– recommended action **8** to be taken accordingly.

From the pop-up menu **7**, you can delete the suggestion.

# OPERATING FAULTS

## System

| System | | |
|---|---|---|
| **Description** | **Causes** | **Solutions** |
| No image is displayed. | The screen is on standby. | Ensure that the screen is not on standby. |
| No sound can be heard. | The volume is set to minimum or pause. | Increase the volume or deactivate pause. |
| No sound comes from the left, right, front or rear speakers. | The balance or fader setting is incorrect. | Adjust the sound balance or fader. |
| The screen is frozen. | The system memory is saturated. | Restart the system by giving a long press on the multimedia system on/off button (keep pressed until the system restarts). |

**7**

# OPERATING FAULTS

## Navigation

| Navigation | | |
|---|---|---|
| **Description** | **Causes** | **Solutions** |
| The vehicle position on the screen does not match its actual location or the GPS warning light on the screen remains grey or yellow. | Incorrect positioning of the vehicle caused by GPS reception. | Move the vehicle until reception of the GPS signal is improved. |
| The directions indicated on the screen or the voice guidance do not correspond to the actual road. | The map is out of date. | Download updates from www.myrenault.com. |
| Traffic flow information is not displayed on the screen. | Guidance has not been activated. The "Traffic Map" connected service is not activated. | Check if the guidance is activated or if the connected service is active. Select a destination and begin the guidance. |
| some items on the menu are not available. | Depending on the current command, some items will be unavailable. | |
| Voice guidance is unavailable. | The navigation system does not include the intersection. Voice guidance or guidance is deactivated. | Increase the volume. Ensure voice guidance is activated. Ensure guidance is activated. |
| The suggested route does not start or end at the required destination. | The destination is not yet recognised by the system. | Enter a road near to the required destination. |
| The system calculates a detour automatically. | Prioritising avoid area settings or traffic restric- | Deactivate the "Detour" function in the traffic settings menu. |

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# OPERATING FAULTS

| Navigation | | |
|---|---|---|
| | tions will affect the calcu-lation of the route. | |

# OPERATING FAULTS

## Phone

| Phone | | |
|---|---|---|
| **Description** | **Causes** | **Solutions** |
| No sounds or ringtone can be heard. | The mobile phone is not connected to the system.<br>The volume is set to minimum or pause. | Ensure that the mobile phone is connected to the system. Increase the volume or deactivate pause. |
| Impossible to make a call. | The mobile phone is not connected to the system.<br>The phone keypad has been locked. | Ensure that the mobile phone is connected to the system. Unlock the phone keypad. |
| CarPlay™ or Android Auto™ replication is not operating. | The telephone is not connected or is not compatible with the system. | Check the compatibility of the telephone with these applications. Check that the telephone is properly connected to the system. |

**7**

# OPERATING FAULTS

## Voice recognition

| Voice recognition | | |
| --- | --- | --- |
| **Description** | **Causes** | **Solutions** |
| The system does not recognise the voice command stated. | The voice command has not been recognised.<br><br>The voice recognition time delay has expired.<br><br>The voice recognition cannot operate properly due to a noisy environment. | Check that the voice command indicated exists ➜ **22**. Speak within the voice recognition time delay.<br><br>Speak in a quiet environment. |

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# ALPHABETICAL INDEX

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