

**openR 10.1" multimedia
touchscreen**



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GENERAL DESCRIPTION

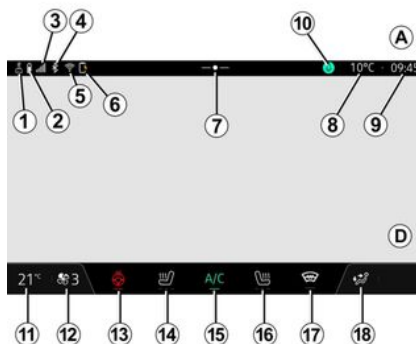
Screen



For further information on the heating level, please refer to your vehicle user manual.



- A.** Access and status bar.
- B.** Access to different Worlds.
- C.** Display area for selected World.
- D.** Heating level bar indicator.









- 1.** Status of the connection and sharing of data;
- 2.** Phone battery charge level.
- 3.** Phone reception status.
- 4.** Bluetooth® of the activated multimedia system.
- 5.** Multimedia system WIFI status.
- 6.** Status of the wireless charger.
- 7.** Access to the notification centre.
- 8.** Exterior temperature.
- 9.** Time.
- 10.** Microphone status and control.
- 11.** Heating temperature indicator.
- 12.** Ventilation speed indicator.
- 13.** Heated steering wheel control.

- 14.** Heated driver seat control.
- 15.** Air conditioning control.
- 16.** Heated passenger seat control.
- 17.** Heated windscreen control.
- 18.** Passenger compartment air distribution indicator.

Worlds' Screens

Your system is made up of several Worlds **B**:

- "Home screen"  ;
- « Audio »  ;
- "Phone"  or "Smartphone replication"  ;
- « Applications »  ;
- « Vehicle »  .

Note: the availability of Worlds depends on the equipment.


You can access the various Worlds at any time from the Worlds bar **B** which is visible and accessible at all times on the active screen.

GENERAL DESCRIPTION

1

"Home page" World



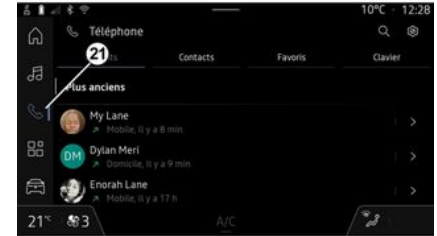
The "Home screen" World , which can be accessed using button **19**, displays four customisable widgets.

"Audio" World






The "Audio" World , which can be accessed using button **20**, can be used to access the radio and the music.

"Phone" World




The "Phone" World , which can be accessed using button **21**, enables you to access calls, folders and other telephone functions connected to the multimedia system.

Note: the "Phone" World icon  may change while smartphone replication is in progress  .

GENERAL DESCRIPTION


"Applications" World



The "Applications" World , which can be accessed using button **22**, can be used to access applications from the multimedia system.

"Vehicle" World



The "Vehicle" World , which can be accessed using button **23**, enables you to manage some vehicle equipment such as the driving aids, the camera, the My driving, etc. and to adjust some of the multimedia system settings such as the display, the language, etc.

Note: depending on the equipment level, only available functions that can be selected appear on the home screen.

Notification centre

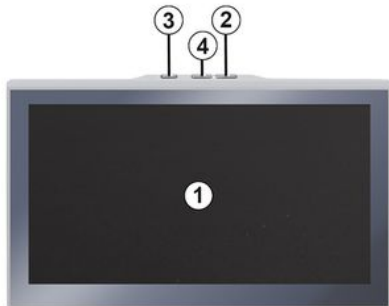


The notification centre **E**, which can be accessed using button **7**, or by quickly swiping the multimedia screen from zone **A** towards the centre of the screen, enables you to access the notifications, "Profile" and some functions.

INTRODUCTION TO THE CONTROLS

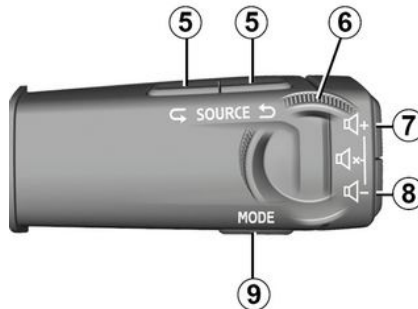
1

Screen controls



	Function
1	Multimedia screen.
2	Volume up.
3	Press and hold (around five seconds): force the multimedia system to shut down. Briefly press: "Radio - Music OFF"/"Radio - Music ON", "Minimal display", "Cleaning screen ", "Stand-by".
4	Volume down.

Steering column controls



	Function
5	Choosing the audio source.
6	Browse the radio stations or audio tracks and directories (depending on the equipment).
7	Briefly press: – increase the volume of the source currently in use. Press and hold (around 10 seconds): – deactivate the forced muting of audio.


	Function
7 +	Briefly press: – mute/unmute the radio audio; – pause or play the audio track; – interrupt the voice recognition voice synthesizer.
8	Press and hold (around 10 seconds): – deactivate the forced muting of audio.
8	Briefly press: – decrease the volume of the source currently in use. Press and hold (around 5 seconds): – activate the forced muting of audio.
9	Change the playback mode for the radio stations ("List", "Favourites").

INTRODUCTION TO THE CONTROLS

Steering column controls



	Function
	connected to multimedia system).

	Function
10	<p>If the telephone is not connected to the multimedia system:</p> <ul style="list-style-type: none">– access the phone pairing function. <p>If the telephone is connected to the multimedia system:</p> <ul style="list-style-type: none">– access the Telephone World  ;– answer/end a call.
11	<p>Press and hold:</p> <ul style="list-style-type: none">– activate/deactivate your phone's voice recognition (only available when your phone is

ACTIVATING SERVICES

1

Introduction

Activating the services also enables automatic updating of the system. Refer to the "Update" section.

Once the services have been activated, they will be free to use during a limited period starting from your vehicle delivery date.

The multimedia system offers to configure your profile in a few steps.

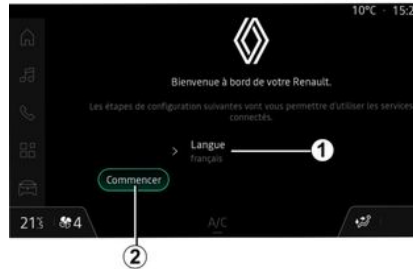
Note:

- the configuration wizard offers assistance each time a profile is created;
- the configuration wizard can only be used while the vehicle is stationary.

Configuration assistant



The manufacturer shall take all necessary precautions to ensure a level of safety appropriate to the risks, taking into account the applicable rules.



Select the language that you wish to use from the list available at **1**, then confirm by pressing **2**.



The multimedia system informs you about the protection of your personal data.

For more information on the various data sharing options, press the

"Information" icon

After reviewing the information provided, confirm your choice by pressing "Confirm" to continue.

Choose the terms of use of your personal data from the following choices:

- Accept all, authorises the sharing of your personal data and allows access to all available connected services;
- Refuse all, refuses the sharing of your personal data and does not allow access to or operation of connected services (with the exception of regulatory functions related to the safety of the automatic emergency call in the event of an accident);
- Customise, allows the personalisation of the conditions of use of your personal data by activating/disabling certain functionalities related to the following data:
 - « My Renault » ;
 - « My onboard connected services » ;
 - "Improvement and development of products and services";

ACTIVATING SERVICES

– ...



You can customise your profile by configuring the following functions:

- « My Renault » **3** ;
- lock the profile **4**.

Note: you can suspend the configuration by pressing **6**, then resume it later from the notification centre or your profile. For more information on configuring the profile, please refer to the "User settings" section.

« My Renault » **3**

The multimedia system enables you to connect to your "My Renault" account so that you can manage certain functions of your vehicle and access this information via your smartphone.


For further information on "My Renault", please refer to the section on "My Renault".

Lock the profile **4**

In order to safeguard sensitive information and preserve your privacy, we strongly recommend that you protect your personal data. In order to do this, the multimedia system enables you to lock access to your profile using the following methods:

- « Pattern » ;
- « PIN code » ;
- « Password » ;
- "Do not use profile locking".

Follow the instructions displayed on the multimedia system screen to complete the configuration.

 To preserve your privacy, including the confidentiality and integrity of your personal data, we strongly recommend that you lock your profile.

Data collection

1



Once your services activation request has been validated, when you start the multimedia system you will still be able to activate/deactivate data collection or to modify the level of data sharing. To choose the terms of use for your personal data, open the notification centre, select your "Profile", then "Privacy settings".

Then choose from the following levels of data sharing:

- "Accept all": authorise the sharing of your data;
- "Refuse all": refuse the sharing of your data;
- "Customise": authorise the sharing of data that you have selected from the list.

ACTIVATING SERVICES

1

Note: if you do not wish to share your data, the services that require your consent may no longer work (except for standard services/functions related to the automatic emergency call in the event of an accident).

Temporary suspension of data collection

The collection of vehicle data may be temporarily suspended.

To do this, you can pause or modify the level of data collection at any time from your "Profile", available in the notifications centre, then press "Share only data". You can suspend all data collection by selecting "Refuse all", or suspend certain data collections by selecting "Customise", and then choose those that you want to suspend.

If you refuse data sharing, the services that require your consent may no longer work (except for standard services related to the automatic emergency call in the event of an accident).



The manufacturer takes all the necessary precautions to ensure that your personal data is processed in total security.

Data protection

The data from your vehicle is treated by the brand representative and it may be transmitted to our subsidiaries, members of our distribution network as well as out partners, depending on the objective. The data may also be collected by third parties. In this case, their personal data protection rules are applied by authorised distributors and other entities in the brand representative's group. The brand representative's details are available on their website and on the last page of the vehicle user manual.

Your personal data is processed for the following purposes:

- to enable you to control the vehicle remotely, update the vehicle automatically or provide entertainment services in the vehicle;
- to enable vehicle maintenance;
- to provide you with driving assistance services;

- to improve the driving experience, provide various mobility methods and develop products and services;
- to meet our legal or regulatory obligations.

In accordance with the applicable regulations on the protection of personal data, you can ask to:

- obtain and check the data that the manufacturer holds concerning you;
- correct any inaccurate information;
- remove data concerning you;
- take a copy of your data to reuse it elsewhere;
- oppose the use of your data at any time;
- freeze the use of your data.

From your vehicle's multimedia screen, you can:

- refuse to give your consent to the sharing of your personal data (including location);
- withdraw your consent at any time.

If you decide to suspend the sharing of your personal data, some of the vehicle's functions and/or services supplied by the manufacturer will be stopped as they require your consent.

Regardless of whether or not you decide to suspend sharing, the vehicle usage data will be forwarded to the manufacturer and the partners/

ACTIVATING SERVICES

subsidiaries concerned for the following purposes:

- to enable the operation and maintenance of your vehicle;
- improve the life cycle of your vehicle.

This data is not used for commercial services but for the continual improvement of the manufacturer's vehicles and to prevent problems that may hinder their daily use.

For more information, the data protection policy is available on the manufacturer's website, for which the address is available in the vehicle user manual.

Expiry of the services

The services are activated for a limited period. Once this has elapsed, the services cease to work. To reactivate the services, please see the paragraph on "Online services".



The manufacturer shall take all necessary precautions to ensure a level of safety appropriate to the risks, taking into account the applicable rules.

OPERATING PRINCIPLES

1

Multimedia screen



For safety reasons, carry out these operations when the vehicle is stationary.



Some settings have to be modified while the engine is running in order for them to be stored by the multimedia system.

Navigating a menu



The multimedia screen can be used to access the system functions. Touch the multimedia screen to select one of the menus.

Gesture interaction



- Briefly press: touch a part of the screen with your finger then immediately take your finger off the screen.
- Press and hold: touch a part of the screen for at least 1.5 second.
- Zoom-in/Zoom-out: bring together two fingers or slide them apart on the screen.



- Swipe: slide your finger quickly:
 - horizontally, from left to right or from right to left;

or

OPERATING PRINCIPLES

- vertically, from bottom to top or from top to bottom.

Introduction to the "World" pages



Your system has several Worlds. Move from one World to another by pressing directly on one of the World buttons **1**.

The "Home page" includes widgets providing access to functions such as tyre pressure adjustment, the radio, etc.

These widgets grant you direct access to the main screen for the function or, in certain cases, enable you to directly control them from one of the main screens (change the radio station, for example).

For a description of the home page, please refer to the "General description" section.

Note: you can change the configuration of the home page. Please refer to the "Add and manage widgets" section for further information.

Introduction to the "World" bar



To access a World, press one of the five buttons **1** on the World bar **A**.

The system is made up of five Worlds, all of which can be accessed at any times on the multimedia display screen:

- "Home Page": enables you to display four customisable widgets;

- "Audio": used to access the radio and playback of audio files;

- "Phone"/"Replication":

- can be used to pair one or more phones to the system or to access calls, the phonebook and other available functions on the phone that is connected to the multimedia system;

- can be used to enable smartphone replication.

- "Applications": can be used to access the applications;

- "Vehicle": enables you to manage some vehicle equipment, such as the driving aids, the multi-view camera, eco-driving and to adjust various parameters on the multimedia system such as the display, the language, etc.

OPERATING PRINCIPLES

1 Notification centre



Can be accessed using button **2** or by quickly swiping the multimedia screen from area **B** towards the centre of the screen. The Notifications centre enables access to the notification history, for example:

- SMS ;
- « Tyre pressure » ;
- available updates;
- ...



Select a notification to access it.

To delete a notification, perform a quick swipe on the screen.

To delete all notifications, press button **3**.

You can also create and configure your user profile. For further information, please refer to the section on "User settings".

For more information on notifications, please refer to the "Notifications" section.

Functions unavailable

While driving, functions such as access to the tutorial and some settings may be unavailable, according to country-specific regulation.

To access unavailable functions, stop your vehicle.

Note: in some countries, regulation requires that the parking brake be applied in order to access the applications. For further information, please contact an approved dealer.

CLEANING

Cleaning recommendations



Do not pour or spray the cleaning product on the screen.

Do not use chemical cleaning agents or household products. The device should not come into contact with any liquids and should not be exposed to dampness. If so, surfaces or electrical components may be degraded or damaged.



Do not use products containing alcohol and/or spray fluids on the area.

Use only a clean, lint-free, soft dry micro-fibre cloth to clean the touchscreen so as not to damage the anti-glare materials.

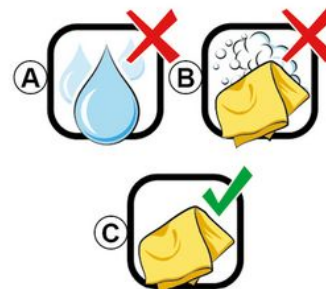
Do not apply too much pressure on the multimedia screen and do not use cleaning equipment that may scratch the screen (e.g. brush, rough cloth, etc.).

"Cleaning screen" mode



To use a micro-fibre cloth on the multimedia system screen when it is on, briefly press the control **1** on the multimedia panel, then press "Cleaning screen" **2** to set the touchscreen to inactive mode.

To exit the mode "Cleaning screen", press the multimedia screen twice.



Observe the following cleaning recommendations:

A. : do not use alcohol-based fluids, do not apply or spray fluids;

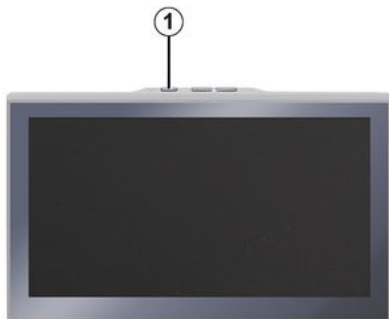
B. : do not clean with soapy water using a slightly moistened micro-fibre cloth;

C. : dry clean using a micro-fibre cloth.

SWITCHING ON, OFF

1

Switching on



The multimedia system starts:

- when the doors are opened;
- by briefly pressing the multimedia panel control **1**.

Switching off



The multimedia system can be switched off:

- by briefly pressing the control **1** on the multimedia panel, then by pressing on "Stand-by";
- when the opening elements of your vehicle are locked.

Minimum display

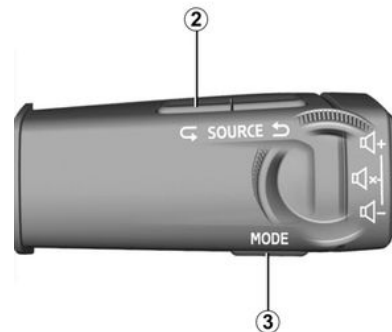
This function allows you to display only the exterior temperature, the clock and the heating level bar on the screen.

To select this display mode, briefly press the control **1** on the multimedia panel, then press the "Minimal display" function.

Other functions will be displayed when you briefly press the control **1**:

- « Radio - Music OFF »/« Radio - Music ON » ;
- « Cleaning screen ».

Restart



The multimedia system can be restarted by pressing and holding (press and hold until the system restarts):

- on the multimedia panel control **1**;
- or
- on button "Mode" **3** and button "Source" on the left **2** of the steering column control.

ADD, MANAGE WIDGETS



For safety reasons, carry out any adjustments while the vehicle is stationary.



Widget configuration is linked to the profile. If the profile changes, the widgets display changes too.

Introduction



Your system has a customisable "Home page". This is made up of a number of widgets in area **A** that

enable access to information and functions such as the My driving, radio, tyre pressure adjustment, etc.


Press one of the widget controls to directly control the function via the main screen (change the radio station, access the phone, etc.).

Customising the widgets



From the "Vehicle" world, the "Vehicle" menu, "Cockpit", then "Edit widgets" you can customise the widgets.

You can also access the widgets customisation option from the "Home

screen" World  by pressing and holding on the widget you want to customise.



Then select the desired location in area **B** simply by touching the screen and select the widget that you wish to display from the list **C**.

USING VOICE RECOGNITION

1

Introduction



When you use voice recognition using smartphone replication, you use your phone's Internet connection, which is subject to charges and limitations imposed by your mobile operator.

When your smartphone is connected to the multimedia system via the Bluetooth® connection or via smartphone replication, you can use some voice recognition functions that will enable you to access the domains and applications available on your smartphone while keeping your hands on the steering wheel.

For more information on "smartphone replication", please see the "Android Auto™, CarPlay™" section.

Note: when you wish to use your smartphone's voice recognition system with the multimedia system, ensure that:

- your smartphone is equipped with a voice recognition function that is compatible with your multimedia system;

- you are located in an area with network coverage.

Main functions controlled by your smartphone's voice recognition system

The functions used by voice recognition depend on the smartphone and the apps themselves.

The voice recognition can be used to access the following smartphone applications and domains:

- Phone
- Navigation
- Music
- ...

Activation

You can activate voice recognition:

- by Bluetooth®;
- or
- by replication, from the "Replication"

World  .

Note: when activating voice recognition, always wait for an audible confirmation to sound before speaking, then state your request.

Example of voice commands:

- linked to the phone:
 - "Call José";

- "Call the office";
- ...
- linked to navigation:
 - "Go to Champs-Élysées in Paris";
 - "Go home";
 - ...

Activating voice recognition by Bluetooth®



Connect your smartphone to the multimedia system by using the Bluetooth® connection.

For more information, please refer to the section on "Pairing and connecting a phone."

To use your smartphone's voice recognition, press steering wheel

USING VOICE RECOGNITION

control **1** and you will hear a beep indicating that voice recognition has been activated.

Activating voice recognition during replication



Connect your smartphone to the multimedia system using the smartphone replication.

For more information, please refer to "Connecting, disconnecting a phone" and "Android Auto™, CarPlay™".

To use your smartphone's voice recognition, press:

- by briefly pressing the voice recognition button on the steering wheel control **2** in your vehicle;
- or
- by pressing the voice recognition button **3** from the "Replication" World




or

- by pronouncing the voice command:
 - "Ok Google" or "Hey Google", from the "Android Auto™"

replication ;



or

- "Dis Siri" or "Say Siri", from the "CarPlay™" replication .

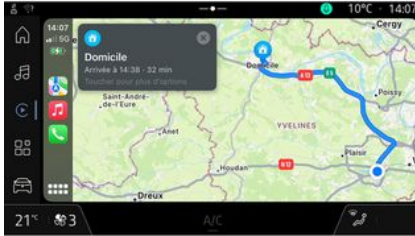
NAVIGATION

Introduction

Navigation is available from navigation


using replication  .

Navigation by replication



Navigation using replication can be enabled from the "Android Auto™"

application  or "CarPlay™"

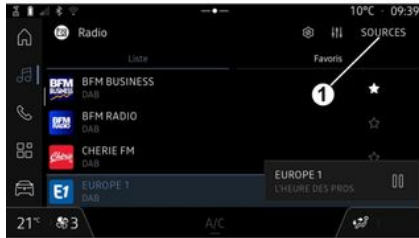
 in the "Applications"  World.


Navigation using replication requires your smartphone to be connected to the multimedia system.

For more information, please refer to the "Android Auto™, CarPlay™" section.

AUDIO SOURCES

Introduction

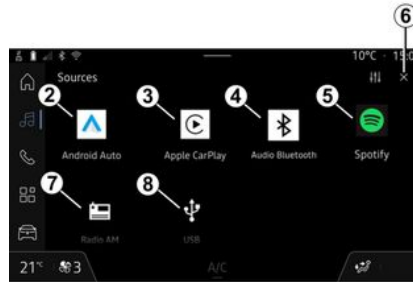


From the "Audio" World , you can select the audio source to listen to by pressing "Sources" **1**.

You can also select the audio source using the steering column control. For more information please see the "Introduction to the controls" section.

Audio sources may vary according to the equipment level.

"Audio sources" screen



2. "Android Auto™" source.
3. "CarPlay™" source.
4. "Bluetooth® audio" source.
5. "App" source.
6. Exit the "Audio sources" screen.
7. "Radio" source.
8. "USB" source (USB port).

« Android Auto™ »

Use this source to listen to music from your smartphone, if equipped with the "Android Auto™" app, via smartphone replication. For further information, please refer to the "Android Auto™", "CarPlay™" and "Music" sections.

« CarPlay™ »

Use this source to listen to music from your smartphone, if equipped with the "CarPlay™" service, via smartphone replication. For further information, please refer to the "Android Auto™", "CarPlay™" section.

"Bluetooth® audio"

This source can be used to listen to the music on your smartphone via the Bluetooth® connection. For more information, please refer to the "Music" and "Connecting, disconnecting a phone" sections.

"App"

Use this source to listen to music via streaming music apps and to access your audio apps downloaded via the "Apps" application. For further information, please refer to the "Music" and "App management" sections.

« Radio »

You can use this source to listen to the radio. For further information, please refer to the section on "Radio".

AUDIO SOURCES

"USB" (USB port)

Use this source to listen to music from a USB drive. For further information, please refer to the "Music" section.

Note:

- some formats may not be recognised by the system;
- the USB drive must be FAT32 or NTFS formatted and have a minimum capacity of 8 GB and a maximum capacity of 64 GB.

3

LISTEN TO THE RADIO


Introduction



For safety reasons, carry out these operations when the vehicle is stationary.



You can select a saved station, scroll through the radio stations per list depending on the mode selected using the button on the steering column control. For more information on the steering column controls, please refer to the section on "Introduction to the controls".

From the "Audio" World , press the button **3** to select the "Radio" source.

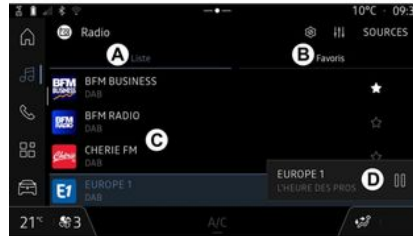
You can also access the "Radio" source from the "Applications" World



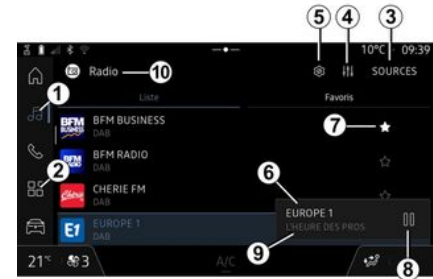
Using the steering column control, you can select the audio source, browse



through stations and change the selection mode ("List", "Favourites"). For more information, refer to the "Introduction to controls" section.

"Radio" screen



- A.** "List" mode tab.
- B.** "Favourites" mode tab.
- C.** List of stations available.
- D.** Playback area for the radio station currently playing and access to the full screen display. Press this area to display the currently playing track in full screen.



- 1.** Access the "Audio" World .
- 2.** Access the "Applications" World .
- 3.** Access the audio "Sources".
- 4.** Access the "Audio settings".
- 5.** Access the "Radio settings".
- 6** Radio station currently playing.
- 7.** Save a station in the "Favourites".
- 8.** Stop the radio/playback of the current station.
- 9.** The name of the current station and the frequency. Text Information (radio logo, singer, song, etc.).

LISTEN TO THE RADIO

10. Type of "Sources" being listened to.

Note: some information is only available on certain radio stations.

Full screen display E



Press this area to display the radio station currently playing in area **D** when in full screen play mode.

To minimise the full screen display **E**, press **11**.

Select a radio band

Press the button **5** to set the following wavebands.

- « FM » :
- « Alternative Frequency (AF) » ;
- « Region ».

- "DAB" (terrestrial digital radio).
 - « Switching (DAB ↔ FM) » ;
 - "Auto-scrolling images".

Radio programme

Depending on the station being listened to, you will be able to see a detailed view of the programmes currently playing and of those playing over the next 24 hours.

Press the button **13** to display the list of these programmes.

Note: this function is only available if the station is playing in DAB.

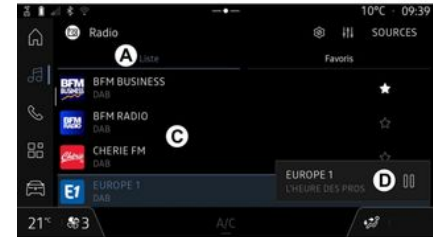
Station search

You can search for radio stations in the current radio band in alphabetical order on the list: move forward or backward to the next station by pressing the buttons **12**.

Add/remove a radio station to/from the "Favourites"

From the full screen display or from "List" mode, press the button **7** to add/remove the current station to/from the "Favourites".

Mode "List" A



This mode enables you to search and view the stations captured by the multimedia system and listed alphabetically.

Quickly swipe the list **C** to list all of the stations.

Select a radio station from the list to listen to it directly.

The radio station currently playing is displayed in the mini player **D**. Press this area to display the current radio in full screen.

If "FM" band radio stations do not use the RDS system or if the vehicle is in an area with poor radio reception, the station name and logo will not appear on the screen, only the frequency.

LISTEN TO THE RADIO

Note: some information is only available on certain radio stations.

"Favourites" mode B



This mode allows you to access the previously stored radio stations. Select a radio station from the list to listen to it directly. The radio station currently playing is displayed in the mini player **D**.

"Radio settings" menu 5



From the "Radio settings" menu **5**, you can access the following radio function settings:

- « TA/I-Traffic » ;
- « FM » ;
- "DAB" (depending on equipment);
- "i-Announcement" (depending on equipment and country);
- "AM radio" (depending on equipment).

"TA/I-Traffic" (traffic information)

When this function is activated, your audio system enables traffic bulletins to be received (depending on the country) if they are broadcast on certain FM radio stations.

You must then select the frequency of the station that is transmitting traffic information. If you are listening to another source (USB, Bluetooth®), it will be automatically interrupted whenever traffic information is received.

« FM »

From the settings, you can activate or deactivate the following elements:

- « Alternative Frequency (AF) » ;
- « Region ».

« Alternative Frequency (AF) »

The frequency of an "FM" radio station may change depending on the geographical area.

Activate the Alternative Frequency (AF) function to continue listening to the same radio station whilst changing geographical area.

The audio system will automatically track frequency changes without interruption.

Note: not all radio stations offer this possibility.

Poor reception can sometimes cause erratic and annoying changes in frequency. In this case you should deactivate the automatic frequency retuning.

« Region »

LISTEN TO THE RADIO

When "Region" is activated, if the signal level drops, the radio will switch to a new frequency operating as a relay for the station you were listening to previously.

Note:

- stations in the same area sometimes broadcast different programmes or use different radio station names;
- some radio stations broadcast on regional frequencies. In this case:
 - with "Region" activated: the system will not switch to the transmitter for the new region, but the system will switch normally between the transmitters of the initial region;
 - "Region" deactivated: the system will switch to the transmitter for the new region, even if the broadcast program is different.

« DAB »

(depending on equipment)

From the settings, you can activate or deactivate the following elements:

- « Switching (DAB ↔ FM) » ;
- "Auto-scrolling image display" (depending on equipment);

« Switching (DAB ↔ FM) »

When this function is activated, if the reception of the DAB station currently playing is poor, the radio system

switches automatically to an equivalent FM station (if available).

The audio system will automatically return to the digital DAB station as soon as reception is available.

Note: this function is only available if the station has FM and DAB versions.

"Auto-scrolling image display"

When this feature is enabled and the current station DAB allows it, an image slideshow scrolls across the screen in full screen playback mode.

« i-Announcement »

(depending on equipment and country)

When this function is activated, it is possible to automatically listen to news as soon as it is broadcast by certain "DAB" radio stations.

If you then select the other sources, when a broadcast of the selected programme type is made, it will interrupt the other sources.

From the settings, you can activate/deactivate announcements for the following topics:

- "Emergency";
- "Incident";
- "Road traffic";
- "Weather";
- "News";
- "Event";

- "Sport";
- "Miscellaneous".

« Audio settings » 4

From the icon **4** you can adjust the audio settings.

For further information on the available settings, see the section on "Audio settings".

MUSIC

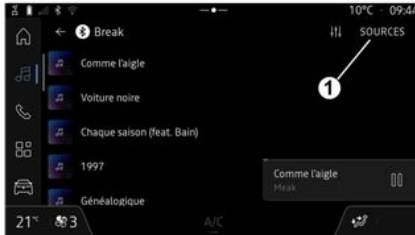
Introduction




For safety reasons, carry out any adjustments while the vehicle is stationary.



You can change the audio source using the button on the steering column control.



From the "Audio" World , press "Sources" **1** to select the music source to listen to.

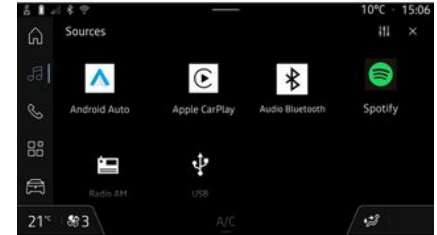
Using the steering column control, you can select the audio source to listen to and browse through the music tracks and folders. For more information, refer to the "Introduction to controls" section.

The music sources may vary according to the equipment level. Only the sources that are available are displayed and can be selected on the multimedia screen.

Note:

- depending on the audio streaming application used, the display and controls may change;
- some formats may not be recognised by the system;
- the USB drive must be FAT32 or NTFS formatted and have a minimum capacity of 8 GB and a maximum capacity of 64 GB.

"Sources" menu



From the "Sources" menu **1** you can select music from the various sources available.

Select an input source connected to the multimedia system from the following list:

- « Radio » ;
- "USB" (USB port);
- "Bluetooth® audio";
- « Podcasts » ;
- « CarPlay™ » ;
- « Android Auto™ » ;
- audio streaming app;
- ...

The music sources may vary according to the equipment level.


MUSIC

Note: other media sources can be installed via "Apps" and will then appear in the list of available sources. For more information on installing applications, please refer to the section on "Managing applications".

"Play" mode



A. Information on the audio track currently playing (song title, artist name, album title and image of the cover, if transferred from the source).

2. Access the "Audio" World .
3. Access the current playlist;
4. Time and length of the audio track playing.

5. Activate/deactivate the audio track repeat once or continuous repeat.

6. Play the next audio track.

7. Pause/resume the audio track.

8. Briefly press: return to the start of the current audio track.

Briefly press again (within 3 seconds after the first brief press): play the preceding audio track.

9. Activate/deactivate random playback of the audio tracks.

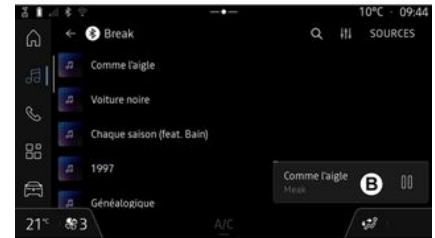
10. Currently playing audio track progress bar.

11. Return to list mode with mini player.

Note:

- you can choose to display the music playing in full screen **A** or in the mini player **B**;
- depending on the phone and streaming music application, certain functions may not be available.

"Bluetooth®", "USB" and audio streaming application



From the "Bluetooth® audio", "USB" source or the streaming music application, you can access playlists by category:

- « Artists » ;
- « Albums » ;
- « Songs » ;
- « Playlists » ;
- ...

The currently playing track is displayed in the mini player **B**. Press this area to display the currently playing track in play mode **A**.

"Search"

(Depending on the type of "Sources")

MUSIC




"Audio settings" 13

From the icon **13** you can adjust the audio settings.

For further information on the available settings, see the section on "Audio settings".

By pressing the "Search" icon **12** (availability depends on the "Sources" type in the "Audio" World

) you can search for:

- a track title;
- an album;
- an artist;
- a Playlist;
- ...

Enter the name using the keyboard.

As soon as you enter the first letters, the multimedia system suggests associated names.

Select the name from the list of suggestions.

AUDIO SETTINGS



For safety reasons, carry out any adjustments while the vehicle is stationary.

3

Introduction



From tab **1** "Audio settings", you can adjust the following elements:

- « Balance / Fader » ;
- « Tone control » ;
- « Volume / Speed » ;
- « Normalise volume ».

« Balance / Fader »



This function sets the sound distribution balance. Press "Centred" or "Front" to optimise the sound distribution for all the vehicle occupants or for the comfort of rear passengers (audio muted in the rear and moderate volume at the front of the vehicle).

When you touch the screen or when "Manual" is selected, you can then change the settings by moving the target **2**.

« Tone control »

This function can be used to equalise the audio:

- activate/deactivate "Bass boost";

AUDIO SETTINGS

- « Bass » ;
- « Medium » ;
- « Treble » ;
- ...

« Volume / Speed »

This function can be used to automatically adjust the volume level according to the vehicle speed. Press "Volume / Speed", then adjust the sensitivity or deactivate it by pressing directly on the "Volume / Speed" level bar.

« Normalise volume »

This function can be used to maintain a constant sound volume from one audio source to another.

PAIR AND CONNECT A PHONE

Pairing, unpairing a telephone



For safety reasons, carry out these operations when the vehicle is stationary.


4


Introduction

This function enables your phone to be paired with the multimedia system.

You can access the "Pair new device" menu from:

– the "Phone"  World, press "Connect usingBluetooth®" (if no phones are paired);

– the "Applications" World , then "Devices Manager";

– The "Vehicle" world , "Settings", then "Bluetooth®";

– the "Phone" World , press the "Settings" icon , then "Devices Manager" (if a phone is already paired);

– the "Audio" World , press "Connect usingBluetooth®" (if no phones are paired);

– the notification centre, the "Settings" icon ,

then "Bluetooth®".

Note: if no telephone is connected to the multimedia system, some menus will be deactivated.

Pairing your telephone will enable the multimedia system to access your telephone functions. No copies of your contacts or personal data will be saved in the multimedia system.

To enable the multimedia system to manage phones equipped with "dual SIM", configure your phone to use a defaultSIM. Please see your phone user manual.

Note:

- before pairing, ensure that your phone's Bluetooth® is activated and set its status to "visible";
- the vehicle must be stationary in order for a phone to be paired.



For a list of compatible telephones, consult the <https://renault-connect.renault.com> site.

Pairing a phone

To use your hands-free system, pair your Bluetooth® phone with the multimedia system.

For more information about activating the visible status of your phone, please refer to your telephone user manual.

Your phone may ask for authorisation to share your contacts, call logs, messages, etc. Accept sharing if you wish to access this information on the multimedia system.

From the "Phone" World , then "Connect usingBluetooth®" or from the

"Applications" World , then "Devices Manager" on your multimedia system:

- a message is displayed on the screen offering to pair a phone;
- press "Pair new device". The multimedia system searches for nearby telephones that have Bluetooth® activated and are visible;
- select your phone from the list of suggestions or select the multimedia system from your phone.

A message appears on the multimedia system screen as well as on the phone, inviting you to accept the pairing request if the proposed code is

PAIR AND CONNECT A PHONE

identical between the phone and the multimedia system.

Once your phone is paired to the multimedia system, you can select the services that you wish to use via the "Devices Manager". For more information, please refer to "Connecting, disconnecting a telephone".

Note: the phone is linked to the profile used when pairing. The phone may be unavailable on other user profiles.

Pairing another telephone



From the "Devices Manager" menu you can pair a new phone to the multimedia system:

- press the icon **1** "Pair new device";

– select your new phone from the list of suggestions, then finalise the pairing procedure.

You can also add a new phone from

the "Vehicle" world , "Settings", "Bluetooth®", "Pair new device", then select your new phone from the list of suggestions and finalise the pairing procedure.

Your new phone is now paired to the multimedia system.

There is no limit on the number of phones that can be paired.

Unpairing a telephone

From the "Devices Manager" menu you can unpair the phone from the multimedia system:

- press the icon **2** of the phone to unpair;
- press "Yes" to confirm.

Connecting, disconnecting a telephone



For safety reasons, carry out these operations when the vehicle is stationary.



Certain features are only available while the vehicle is stationary.

Connecting a telephone

To connect a telephone, it must be paired beforehand. For more information, please refer to the section on "Pairing, unpairing a telephone".

Note: if no telephone is connected to the multimedia system, some menus will be deactivated.

Connecting your telephone will enable the multimedia system to access your telephone functions. No copies of your contacts or personal data will be saved in the multimedia system.

To enable the multimedia system to manage phones equipped with "dual SIM", configure your phone to use a default SIM. Please see your phone user manual.

Automatic connection

Once started, the multimedia system searches for any paired phones with Bluetooth® activated nearby (up to 10 metres away). The system automatically displays the data of the phone connected (phonebook, music, etc).

PAIR AND CONNECT A PHONE

Note: when your phone is connected automatically to the multimedia system, the display of data (phonebook, SMS, contacts, etc.) will only be enabled if you previously allowed data sharing when pairing your phone to the multimedia system. For more information, please refer to the section on "Pairing, unpairing a telephone".



For a list of compatible telephones, consult the <https://renault-connect.renault.com> site.

Manual connection

You can manually connect/disconnect your phone to/from the multimedia system using the "Bluetooth®" menu, which can be accessed from:

- the "Vehicle" World ,
- "Settings", then "Bluetooth®";
- the notification centre, "Settings"



, then "Bluetooth®".

From the "Bluetooth®" menu, select "Paired devices" to display a list of paired phones.

Select the services and the phone that you wish to connect and make sure it has Bluetooth® activated.

Note: if a call is ongoing while the telephone is being connected, it will automatically be transferred to the vehicle loudspeakers.

Manage service data



To access your phone directory, music and internet connection directly via the multimedia system, you must authorise service data sharing from the "Profiles" of your "Paired devices", available on the "Bluetooth®" menu. Press the name of the "Paired device", then activate/deactivate the services that you wish to use:

- "Phone calls": make and receive calls;
- "Multimedia": access your music;
- "Internet access": access internet connection sharing by Bluetooth® (refer to the section on "System settings");
- "SMS": send and receive SMS;
- "Contact sharing": access the phonebook and call log;
- ...

Note: if the service is highlighted, this indicates that it is activated.




When you use the "Internet access" service, to speed up data transfers you can also use your phone's internet connection via "Access point and connection sharing" WIFI (subject to charges and limitations imposed by your mobile operator).

PAIR AND CONNECT A PHONE

« Devices Manager »



From the "Applications" World , then "Devices Manager", select your phone from the list of suggestions then select the telephone functions that you would like to activate/deactivate:

- « Phone » **1** ;
- "Music" **2**;
- smartphone replication application **3**;
- unpairing the phone **4**.

Note:

- if the service icon is highlighted, this indicates that it is activated;
- Some phones may allow automatic data transfer.

Changing a connected telephone

From "Devices Manager", select the services to connect to another phone that is already paired and present in the list of devices.

Note: to change the connected telephone, you will first have to pair more than one telephone.

Disconnect a phone

From the "Bluetooth®" menu, select "Paired devices" and press "Disconnect" to disconnect the phone.

Note: if a call is in progress when the phone is disconnected, the call will be automatically transferred to your phone.

CALL MANAGEMENT

Phone call

"Telephone" World

From the "Phone" World .

Note: in order to make a call, your telephone must be connected to your multimedia system. For more information, please refer to "Connecting, disconnecting a telephone".

Making a call



You can make a call by selecting:

– a number from the call log, by accessing the "Recent calls" tab **A**;

- a contact in the phonebook from the "Contacts" menu **B**;
- a contact in the favourites from the "Favourites" menu **C**;
- the keys on the number keypad from the "Keyboard" menu **D**.

"Call in progress" screen



1. Contact name and telephone number.
2. Duration of current call.
3. Put current call on hold.
4. Transfer the call to the phone.
5. Hang up.
6. Access the keypad to dial a number.
7. Deactivate/activate the microphone.

Receiving a call



When receiving a call, the "Calls received" screen is displayed and it shows the following information:

CALL MANAGEMENT

- the name of the contact (if the number is present in the list of favourites number or in your phonebook);
- the caller's number (if the number is not present in your phonebook);
- "Private number" (if the number cannot be shown).

"Answer"

To answer a call, press the control **10** on the steering wheel or on the "Answer" button **8** on the multimedia system screen.

"Reject" a call

To reject an incoming call, press twice on the steering wheel control **10** or press the "Reject" button **9** on the multimedia system screen.

The person calling you will be redirected to your voicemail.

During a call




During a call you can:

- adjust the volume using the control buttons on the steering column or using the volume buttons on the multimedia screen;
- end a call by pressing "End call" **5** or by pressing button **10** on the steering wheel;
- place a call on hold by pressing button **3**. To resume the call, press button **3** again;
- transfer the call to the connected phone by pressing the "Transfer to phone" button **4**;
- answer a second call and switch between two calls by pressing **11**;

Note:

- as soon as you answer the second incoming call, the first call will be put on hold automatically;
 - during a call, you can receive a second call but you cannot make a second call.
 - access the digital keypad by pressing the "Keyboard" button **6**;
 - deactivate/activate your microphone by pressing the "Mute" button **7**.
- During a call, you can change the World without ending the call in progress.

Press the "Phone" World  to return.

End a call

To end the call in progress, hang up by pressing the control **10** on the steering wheel or the "End call" button **5** on the multimedia system screen.

Phonebook



For safety reasons, carry out these operations when the vehicle is stationary.

CALL MANAGEMENT




Certain features are only available while the vehicle is stationary.

"Phonebook" menu

4



From the "Phone" World , press the "Contacts" tab **B** to access your phonebook via your multimedia system.

To enable the multimedia system to manage phones equipped with the "dual SIM", configure your phone to enable the multimedia system to access the correct phonebook on the phone.

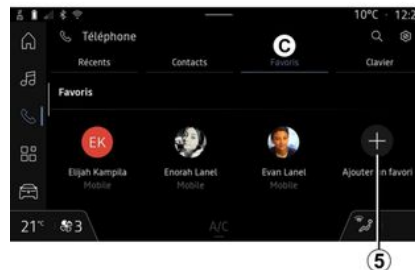
1. Telephone connected.
2. Search for a contact by name or number.
3. Detailed contact information.
4. List of contacts in the connected phone.


Downloading the phone memory

By default, when connecting a telephone, the contacts are synchronised automatically if hands-free connection is activated. For more information, please refer to "Connecting, disconnecting a telephone".

Note: to access the phonebook via the multimedia system, you will need to authorise data sharing on your telephone. Please refer to the "Pairing, unpairing a telephone" section and your phone user manual.

Contacts "Favourites"



From the "Phone" World , press the "Favourites" tab **C** to access the contacts saved in the telephone favourites or add a contact manually from the "Contacts" list in multimedia system.

CALL MANAGEMENT

Add a contact "Favourites"



Press "Add a favourite" **5** to add a contact to the "Favourites" list, then follow the instructions displayed on the multimedia screen.

You can also add a favourite number for the contact by selecting the star **6**.

Searching contacts

You can search for a contact by entering their name or phone number.

Press the magnifying glass **2**. Enter some of the numbers or letters of the desired contact using the digital keypad which appears on the screen. The phonebook displays the list of contacts starting with the first letter entered.


Confidentiality

No copies of your contacts or personal data will be saved in the multimedia system.

For reasons of confidentiality, each downloaded contacts list can only be viewed when the corresponding telephone is connected.

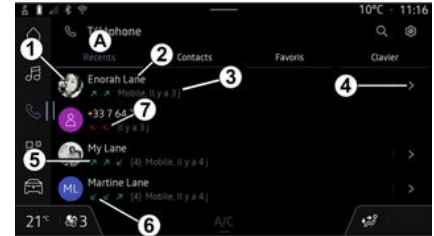
Call log

Access the "Recent calls" history

From the "Phone" World , press the "Recent" tab **A** to access your entire call history.

The call log is displayed from the most recent to the oldest.

"Recent calls" menu



- 1.** Number label.
 - 2.** Contact name or phone number.
 - 3.** Call time/date.
 - 4.** Access contact details.
 - 5.** Outgoing call (green upwards arrow).
 - 6.** Incoming call (green downwards arrow).
 - 7.** Missed call (red arrow).
- Note:** depending on the multimedia screen, some information may not be available.

CALL MANAGEMENT

Browsing the call log

Swipe the screen up or down to scroll through the list of calls.

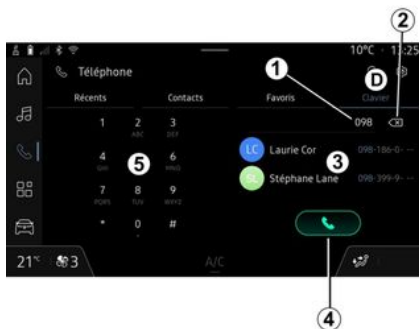
Making a call from the call log

Press one of the contacts or numbers to call. The call will be started automatically.

Dial number




For safety reasons, carry out these operations when the vehicle is stationary.



1. Number dialled.

2. Delete the numbers.
3. Contacts suggestion.
4. Call.
5. Digital keypad

Access "Keyboard"

From the "Phone" World , press the "Keyboard" tab **D**.

Making a call by dialling a number

From the "Keyboard" tab **D**, dial the number using the keypad **5** then press button **4** to start the call.

From the moment the first entry is made, the multimedia system suggests a list of your contacts with the same series of numbers **3**.

Select the contact that you wish to call, then press button **4** to start the call.

Enter a number using voice control

You can dictate a number using the voice control included with your multimedia system. To do this, start the voice command then, after the beep, state:

- "Call", then dictate the phone number that you wish to call;
- or

– "Call" followed by the name of the contact that you wish to call.

The multimedia system displays the number provided and begins to call it.

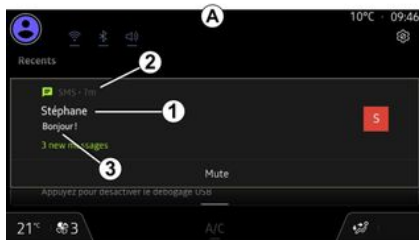
Note: if your contact has several phone numbers (work, home, mobile, etc.), you can make a choice. For example: "Call - Grégory - home".

For more information on the voice command, refer to the section on "Using voice recognition".

SMS



Depending on the make and model of your phone, certain functions may not work.



1. Name/number of the sender of the message.
2. Time received;
3. Start of the message.

Note: previewing messages is not allowed while driving.

Access the "SMS"

From the notification centre **A**, you can access your telephone SMS received via the multimedia system.

Your telephone must be connected to the hands-free phone system. You must also authorise the transfer of messages (using your phone settings, depending on the model) in order to use all of its functions.

Note: depending on the equipment level, only SMS received during driving can be read by the multimedia system.

Receiving SMS



The multimedia system informs you that a new SMS has been received,

via a warning message at **B** that is shown in any menu that is open.

You can deactivate the conversation and stop the notifications by pressing the button **4**.

By default, after pairing and the telephone connection, when a new message is received, it will be available on the multimedia system.

Note: only the messages received after pairing and while the phone is being connected to the multimedia system will be available.

PHONE SETTINGS

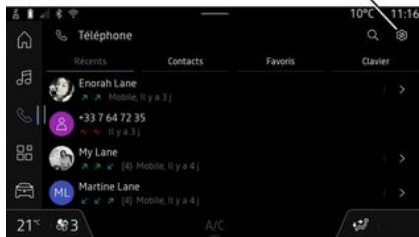



For safety reasons, carry out these operations when the vehicle is stationary.



These features are only available while the vehicle is stationary.

"Settings" menu



With the phone connected to the system, from the "Phone" World ,

press the "Settings" icon  1.

From the "Settings" menu you can access the following settings:

- "Telephone connected";
- "Active call";
- "Confidentiality";
- "Home screen";
- "Contact list order";
- « Devices Manager » ;
- "Bluetooth® settings".

"Home screen"

This setting can be used to select the tab which will be displayed when the "Phone" World home screen is

launched .

- "Recent" (default);
- "Contacts";
- « Favourites » ;
- « Keyboard ».

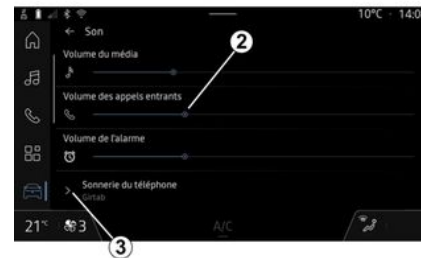
"Contact list order"


This setting can be used to display contacts in alphabetical order, categorised by:

- "First name";
- « Name ».

Note: the selection will take effect the next time the multimedia system is restarted.

"Phone ringtone"



From the "Vehicle" world ,

press the "Settings" menu, then "Sound", to:

- adjust the "Incoming call volume" 2;
- select the type of "Phone ringtone" 3.

For further information, please refer to the section on "System settings".

WIRELESS CHARGER

Induction charging area

i It is essential not to leave any objects (USBdrive, SD card, starting card, credit card, jewellery, keys, coins, etc.) in the induction charging zone **1** when charging your phone. Remove any magnetic cards or credit cards from the phone case before positioning your telephone in the induction charging area **1**.

i Objects left in the induction charging area **1** may overheat. It is advisable to place them in the other storage areas provided. (storage compartment, sun visor storage compartment, etc.)



The induction charging area **1** can be used to charge a telephone without a cable.

If the vehicle is equipped, the charging area is indicated by (depending on the vehicle):

- an associated symbol;

and/or

- the charging status is automatically displayed on the screen as long as the phone is positioned in the dedicated area.

Its location may vary depending on the vehicle. Please refer to the vehicle user manual for further information.

Note:

- induction charging is initiated when the ignition is switched on or when the engine is started;
- ensure that your phone is compatible with inductive charging. For more details on the list of compatible phones, please contact an approved dealer;
- to enable optimal charging, it is preferable to remove the protective case from your phone before charging;
- for optimal charging, the entire surface of the smartphone should coincide with a maximum of the surface of the charging area and be positioned the most central possible.

Charging procedure

Place your phone in the induction charging zone **1**. Charging is automatically started and the charging progress **2** is displayed on the screen.

The charging procedure may be interrupted if an object is detected in the induction charging area **1** or if the induction charging area **1** is overheating. Once the temperature has dropped, your phone will soon start to charge again.

WIRELESS CHARGER

Charging progress



- flashes yellow, accompanied by a message on the multimedia screen, when a metal object is detected in the induction charging zone;
- flashes yellow, accompanied by a message on the multimedia screen and a beep, when the car is stopped and the driver opens the door;
- yellow or green switched off, accompanied by a message on the multimedia screen, when the charging zone temperature is too high.

The multimedia system informs you of your phone's charging status **2**:

- charging complete **3**;
- charging in progress **4**;
- object detected in the charging area/ object overheating/charging procedure interrupted **5**.


Note: the multimedia system will inform you if the phone charging procedure is interrupted.


Depending on the equipment, an colour indicator light located near the charging zone also informs you of the charging status:

- green when charging is complete;
- yellow when charging is in progress;

ANDROID AUTO™, CARPLAY™

Smartphone replication

 When you use the "Android Auto™" app or the "CarPlay™" service, you are using your smartphone's internet connection (subject to charges and limitations imposed by your mobile operator).

 The "Android Auto™" app and the "CarPlay™" service functions may vary depending on the make and model of your smartphone. For further information, please refer to the manufacturer's website if there is one.

Android Auto™





CarPlay™



This function enables you to replicate your smartphone in order to use some

of its apps and functions on the multimedia system screen, via:

- « Android Auto™ »  ;
- « CarPlay™ » .

Note: when you use "Android Auto™" or "CarPlay™", you can access your smartphone's navigation and music apps.

These applications will replace similar applications integrated into your multimedia system which are already running.

Only one navigation system can be used among:

- « Android Auto™ » ;
- « CarPlay™ » ;
- the one included in your multimedia system.

Note: when you are using the "Android Auto™" application or the "CarPlay™" service, certain multimedia system functions will continue to run in the background. For example, if you start "Android Auto™" or "CarPlay™" and use the navigation on your smartphone while the radio on the multimedia system is currently playing, the radio will continue to be broadcast.

ANDROID AUTO™, CARPLAY™

Introduction Android Auto™



"Android Auto™" is an application that enables you to replicate your smartphone on the screen of your multimedia system.

Note:

– the "Android Auto™" app only works if your smartphone is connected to your vehicle's USB port or wirelessly by Bluetooth® to enable automatic WIFI connection to your system;
– to ensure that the app functions correctly, it is advisable to use USB cables recommended by the smartphone manufacturer.

First use



If you haven't done already, download and install the "Android Auto™" app via your compatible smartphone's app download platform.

Connect your smartphone to your multimedia system USB port or connect it using Bluetooth® to automatically initiate the WIFI connection.

Accept the requests on your smartphone in order to use the application.

Note: you can check the compatibility of your smartphone and its version of Android using the "Android Auto™" service: consult the Google® documentation.

The multimedia system suggests that you use the "Android Auto™" service.


The application is launched on the multimedia system and should be visible from area **A**. Smartphone replication replaces the "Phone" World  and icon **1**  appears.

If the procedure described above fails, repeat the operation.

Once used for the first time, smartphone replication will launch automatically for further sessions.

To exit "Android Auto™" wireless replication:

- press "Exit car mode" on the your smartphone notifications screen;
- press the approved dealer application among the smartphone replication applications.

From the "Applications" World , then "Devices Manager", you can also activate/deactivate the smartphone replication function by pressing the

"Android Auto™" replication icon 

Introduction CarPlay™



"CarPlay™" is a pre-equipped service on your smartphone which enables

ANDROID AUTO™, CARPLAY™

you to use some apps on your smartphone via your multimedia system screen.

Note:

- the "CarPlay™" service only works if the SIRI service is activated and if your smartphone is connected to your vehicle's USB port or wirelessly using Bluetooth® to enable automatic connection to your system by WIFI;
- to ensure that the app functions correctly, it is advisable to use USB cables recommended by the smartphone manufacturer.

First use

Connect your smartphone to your multimedia system USB port or connect using Bluetooth® to enable automatic WIFI connection to your system.

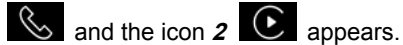
The multimedia system suggests that you:

- authorise the connection and data sharing;
- automatically connect to the "CarPlay™" service for future sessions.

Note: if you do not allow the multimedia system to remember these choices, a reminder message will be displayed each time you start.

Accept the requests on your smartphone in order to use the application.


The service is launched on the multimedia system and should be visible from area **B**. Smartphone replication replaces the "Phone" World



If the procedure described above fails, repeat the operation.

To exit "CarPlay™" wireless replication:

- deactivate the WIFI on your smartphone;
- press the approved dealer application among the smartphone replication applications.

From the "Applications" World , then "Devices Manager", you can also activate/deactivate the smartphone replication function by pressing the

"CarPlay™" replication icon .

Voice recognition



This function is only available if your smartphone is connected to the USB port in your vehicle.

Press and hold the control **3** to activate/deactivate your smartphone's voice recognition function for controlling certain apps and functions by voice command.

For more information, see the section on "Using voice recognition".

ANDROID AUTO™, CARPLAY™

Android Auto™



Using "Android Auto™" replication, you can also command some of the functions on your smartphone:

- by pressing the voice recognition button **4**;
- by pronouncing the voice command: "Ok Google" or "Hey Google".

CarPlay™



Using "CarPlay™" replication, you can also command some of the functions on your smartphone:

- by pressing and holding button **5**;
- by pronouncing the voice command: "Dis Siri" or "Say Siri".

APP MANAGEMENT

"Applications" World



For safety reasons, carry out any adjustments while the vehicle is stationary.



Some settings are only available while the vehicle is stationary.



From the "Applications " World **1**, you can access:



- the apps installed on your multimedia system;
- smartphone replication;
- "Devices Manager";
- the "Apps";
- ...

You can download new apps via the "Apps" application.

"Applications" menu

You can access the apps installed on your multimedia system.

The two first lines are dedicated to apps pre-installed by default.

If the app is not available, it will not be displayed.

Press the app to open it.





By pressing and holding the app, you can:

- "Delete" the app **2**;
- access information on the app **3** (version, validity or creation date, title, etc.);
- force the app to close **4**.


"Applications" settings

You can access the "Applications" information and settings from the "Settings" menu via:

– the "Applications" World , then the "Settings" application;

– The "Vehicle" World , then "Settings";

– the notification centre, then the

"Settings" icon .

APP MANAGEMENT

Location of the "Applications"



From the "Settings" menu, select "Location", then "App permissions" **5** to configure the location permissions for the apps installed on your multimedia system.

"Apps and notifications"

From the "Settings" menu, then "Apps and notifications", you can access information and settings for the "Applications" installed on your multimedia system:

- "Display all apps";
- "Default apps";
- "App permissions";
- "Specific access rights granted to apps".

"Display all apps"

You can access information on all the apps present in your multimedia system:

- title of apps;
- size of apps;
- version of apps;
- app validity or creation date;
- ...

"Default apps"

You can access the default apps used for:

- the home screen;
- assistance;
- the SMS;
- the telephone;
- the navigation system.

You can also configure the opening of the app access links.

"App permissions"

You can access the app usage permissions for the following purposes:

- "Physical activity";
- "Calendar";
- "Camera";
- "Body sensors";
- "Contacts";
- ...

"Specific access rights granted to apps"

You can activate/deactivate the specific access rights granted to apps used for:

- "Changing the system settings";
- "Accessing notifications";
- "Accessing premium SMS";
- "Accessing user information";
- "WIFI control".

MY RENAULT

Introduction



When you use the "My Renault" app, you are using your phone's internet connection (subject to charges and limitations imposed by your mobile operator).

Your "My Renault" customer account can be accessed via the website (<https://renault-connect.renault.com>) or via your smartphone by downloading the "My Renault" application.

Note:

- the "My Renault" app is under constant development. Connect regularly to enhance your account with new features;
- for more information on compatible phones, please contact an approved dealer or visit the website: <https://renault-connect.renault.com>;
- For more information, contact an approved dealer or see the offer Renault Connect on the relevant website: <https://renault-connect.renault.com>.

From your "My Renault" customer account, you can interact with your vehicle and obtain information:

- view your vehicle information;
- access the history and calendar of your interviews and make an appointment;
- locate the place where your vehicle is parked;
- activate your vehicle's horn and lights remotely;
- view and manage your contracts and services;
- consult the vehicle E-Guide;
- locate an approved dealer nearby;
- create/modify your "PIN code" "My Renault";
- ...

Note:

- certain functions depend on the vehicle equipment, subscription to service contracts and the laws in the country;
- some functions are only available from your smartphone using the "My Renault" app;
- the services must be activated in order to enable remote control of the vehicle. Please see the section on "Activating services";

Create a "My Renault" user account

To access the "My Renault" functions, you must create a user account via the website or the "My Renault" application.

From the website:

- select "Create Account" from the home page;
- enter the information required to create the account.

From the app:

- select "Register" from the main menu of the application;
- enter the information required to create the account.

A confirmation email will be sent to the email address previously provided.

To finalise the creation of your "My Renault" account, click on the link displayed in the confirmation email.

Note: you can use the same username and password to log in to your web user account.

Synchronise your "My Renault" account with your vehicle

In order to use the "My Renault" application and interact with your vehicle, you must synchronise the "My Renault" application with your vehicle. Synchronisation takes place

MY RENAULT

automatically when you launch your app.

Note:

- if you want to synchronise the "My Renault" app with your vehicle, you must be present in your vehicle, parked in an area with network coverage and your vehicle's multimedia system must be switched on;
- the connection to the "My Renault" account is available only from the administrator profile;
- if your "My Renault" app is not synchronised with your vehicle, you will not be able to access your service contracts.



From the Notifications centre (access by pressing **1**) select your "Profile",

"My Renault" account, then follow the instructions on the multimedia system screen.

Once your "My Renault" account is associated with the multimedia system, the synchronisation will take place automatically when you launch your app.

Register your vehicle in your "My Renault" account

If you have already synchronised your "My Renault" account with your vehicle, the registration is done automatically.

You can also register your vehicle in your "My Renault" account via your "My Renault" account by clicking on "Add a vehicle" and adding the VIN (vehicle identification number) or registration number of your vehicle manually or by scanning it.

Renewing a service

To renew one of your services as it approaches expiry, go to the "Renault CONNECT store" tab in your "My Renault" account then select "My services".

Then click "Renew" and follow the step-by-step instructions.

VEHICLE LOANING AND RELINQUISHING

Vehicle lending

Legal information

When you lend your vehicle, you are obliged (see the General Conditions of Sale of the connected services) to inform the person to whom you are lending your vehicle that the vehicle will be connected and collecting personal information such as the vehicle's location.

Data collection

The collection of vehicle data may be temporarily suspended.

To do this, when the vehicle is started and the "Security and Confidentiality" window is displayed on the centre screen, select "OFF" to suspend data collection.

The services will be disabled, except for the functions that are required or related to safety such as the automatic emergency call in the event of an accident.

Vehicle relinquishment

When relinquishing the vehicle, you must inform the new buyer that this vehicle is connected and collects personal data such as the vehicle's location.


Deleting personal data

When the vehicle is relinquished (e.g. resale, purchase), it is essential to delete all personal information stored within and outside the vehicle.

To do this, reset the on-board system and delete the vehicle from your "My Renault" account.

Resetting the system

To do this, switch on your vehicle's multimedia system.

From the "Vehicle" world , "Settings", "System", "Resetting options", then "Restore factory settings" (clear data).

Note: it is only possible to reset the system from the administrator profile.

Deleting a vehicle from your My Renault account

When relinquishing your vehicle, it is also necessary to delete it from your "My Renault" account.

To do this, log in to your "My Renault" account, select the relevant vehicle in your virtual garage and then click on "Delete this vehicle" at the bottom of the home page.

DRIVING AIDS

"Driving assistance" menu



For safety reasons, carry out any adjustments while the vehicle is stationary.



Some driving aid services are only available by subscription and accessible during a defined time period. You can extend your subscription period via the www.myrenault.com website.



Some settings have to be modified while the engine is on in order for them to be stored by the multimedia system.

Introduction


The vehicle is equipped with driving aids that offer additional assistance when driving your vehicle.

Please refer to the vehicle user manual for further information.

Note: some "Driving assistance" settings are available while the vehicle is stationary.

Access the "Driving assistance"



From the "Vehicle" World , select "Driving assistance", then tab "Security" **A** for safety-related driving aids or tab "Comfort" **B** for comfort-related driving aids.

The "Parking" tab **C** is intended for parking aids.

For more information on the "Parking" tab **C**, refer to the "Park Assist" section.

DRIVING AIDS

« Security »

"Security" A



Using the "Security" tab **A**, you can activate/deactivate and/or configure the safety-related driving aids:

- "All on" **1**;
- « Perso » **2** ;
- « Configure My Safety Perso » **3** ;
 - « Overspeed audible warning » ;
 - « Limitation change sound » ;
 - « Lane departure prevention » ;
 - "Operations on broken lines";
 - « Departure anticipation » ;
 - « Vibration » ;
 - "Emergency lane departure prevention";
 - « Blind spot warning » ;
 - « Driver monitoring alert » ;
- « Active braking » ;
 - « Warning anticipation » ;
- « Pedestrian detection » ;
- « Pedestrian alert sound » ;
- « Blind spot warning » ;
- ...


Note: the activate/deactivate button is highlighted when the function is activated.

"My Safety"

"All on" 1

When My Safety "All on" is activated, all your safety aids are activated. This mode is activated by default each time the vehicle is started.


The My Safety "All on" function can also be activated by pressing your vehicle's  control once.

For more information on the  control, please see the "My Safety" section in your vehicle user manual.

« Perso » 2

When the My Safety "Perso" function is activated, the safety aids that you have configured and customised using "Configure My Safety Perso" **3** are enabled.

The My Safety "Perso" function can also be activated by pressing your vehicle's  control twice.

For more information on the  control, please see the "My Safety" section in your vehicle user manual.

« Configure My Safety Perso » 3

DRIVING AIDS



6

From this menu, you can select and/or configure the functions that you want to enable when you activate My Safety "Perso":

- « Overspeed audible warning » ;
- « Limitation change sound » ;
- « Lane departure prevention » ;
- "Operations on broken lines";
 - « Departure anticipation » ;
 - « Vibration » ;
- "Emergency lane departure prevention";
 - « Blind spot warning » ;
 - « Driver monitoring alert » ;
 - ...

« Overspeed audible warning »

This function warns the driver with an audible alert when the vehicle exceeds the authorised speed limit.

« Limitation change sound »

This function warns the driver by an audible alert when the authorised speed limit changes.

« Lane departure prevention »

This function enables vibrations on the steering wheel (or by an audible warning, depending on equipment) to warn the driver if the vehicle strays out of lane and breaches a line (continuous or broken) without the direction indicators having been activated.

For further information, please refer to the "Lane Departure Warning" section in the vehicle user manual.

"Operations on broken lines"

This function corrects the vehicle's trajectory when it strays out of lane and crosses a broken line without the direction indicator lights having been activated if there is an imminent risk of impact (e.g. risk of hitting another vehicle when changing lanes without the direction indicator lights having been activated).

You can choose the desired vehicle system sensitivity:

- « Early » ;
- « Standard » ;
- « Late » .

You can also choose the desired vibration intensity:

- « Low » ;
- « Standard » ;
- « High » .

"Emergency lane departure prevention"

This function warns the driver by vibrations on the steering wheel (or an audible alert, depending on equipment) when the vehicle strays out of lane and breaches line (continuous or discontinuous) without the direction indicator lights having been activated if there is a risk of impact (e.g. risk of hitting another vehicle when changing lanes without the direction indicator lights having been activated).

For further information, please refer to the "Lane Departure Warning" section in the vehicle user manual.

« Blind spot warning »

This function notifies the driver when another vehicle is in their blind spot.

DRIVING AIDS

For further information, please refer to the "Blind spot warning" section in the vehicle user manual.

« Driver monitoring alert »

This function detects any reduction in the driver's reactivity. It takes into account:

- sudden and random movement of the steering wheel;
- frequent activation of the Lane Keeping Assist warning.

This function notifies the driver via a sound warning and by displaying a warning message on the instrument panel advising the driver to take a break.

For further information, please refer to the "Driver vigilance warning" section in your vehicle user manual.

« Active braking »

From this menu you can activate/deactivate the "Active braking" function. You can also choose the sensitivity of the warning trigger by pressing "Warning anticipation":

- « Early » ;
- « Standard » ;
- « Late ».

For more information, please see the "Advanced safety" section in your vehicle user manual.

« Comfort »

"Comfort" *B*



Using the "Comfort" tab *B*, you can activate/deactivate and/or configure the comfort-related driving aids:

- « Sailing » ;
- « Following distance » ;
- ...

Note: the activate/deactivate button is highlighted when the function is activated.

« Sailing »

This function enables a reduction in engine braking during deceleration phases and to go further without accelerating, in order to save fuel.

For further information, please refer to the "Driving advice, Eco driving" section in your vehicle user manual.

« Following distance »

This function notifies the driver if they are too close to another vehicle.

For further information, please refer to the "Safe distance alert" section in your vehicle user manual.

PARKING AIDS

Introduction




These functions provide additional driving aids. Therefore, under no circumstances can they replace the driver's vigilance and responsibility during manoeuvres (the driver must always be ready to brake).



For safety reasons, carry out any adjustments while the vehicle is stationary.

The vehicle is equipped with parking aids that offer additional assistance during parking manoeuvres.


Depending on the equipment, from the

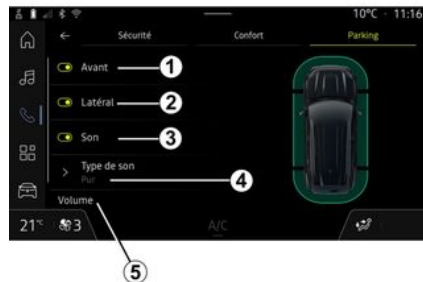
"Vehicle" world , press the "Driving assistance" menu then the "Parking" tab to access the "Parking assistance" menu.

Please refer to the vehicle user manual for further information.

"Parking assistance" menu



From the "Vehicle" World , select the "Driving assistance" menu, then tab "Parking" **C**. Use this menu to access the Park Assist settings. For further information, please refer to the "Parking assistance" section in your vehicle user manual.



1. « Front ».
2. « Side ».
3. « Sound ».
4. « Sound type ».
5. « Volume ».

"Parking assistance" detection areas

You can activate or deactivate the following Park Assist zones:

- « Front » **1** ;
- « Side » **2**.

« Sound » **3**

Press "Sound" **3** to activate or deactivate the Park Assist sound warnings.

PARKING AIDS

The following settings can be modified:

- "Sound type" **4**: select the type of audible warning among those offered;
- "Volume": adjust the obstacle detection warning volume using the "Volume" bar **5**.

REVERSING CAMERA



For safety reasons, carry out any adjustments while the vehicle is stationary.

1



When the reverse gear is engaged, the reversing camera located at the rear of the vehicle is activated in order to transmit the view behind the vehicle to the multimedia screen.

When the reversing camera is displayed on the multimedia screen, you can access the settings by

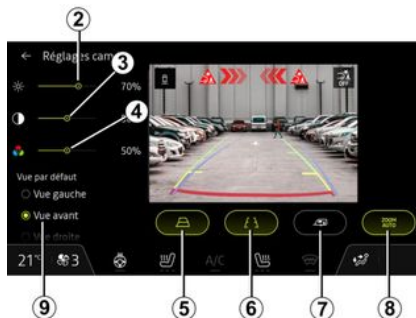
pressing the "Settings" icon  1.

For further information on the reversing camera, please see your vehicle user manual.

Note:

- make sure that the cameras are not obscured (by dirt, mud, snow, etc.);
- the reversing camera display is no longer available (it is replaced by a black screen) when the vehicle speed is above approximately 6 mph (10 km/h), depending on local regulations.

"Image settings"



You can adjust the following settings:

- brightness 2;
- contrast 3;
- colour 4.

"Guide lines"

You can activate or deactivate:

- the moving guide lines 5 indicating the vehicle's trajectory according to the steering wheel position;
- the fixed guide lines 6 indicating the distance behind the vehicle;
- the trailer's moving guide lines 7 indicating the trailer's trajectory according to the steering wheel position.

"Auto zoom"

(depending on equipment)

You can activate or deactivate "Auto zoom" 8.

« Default View »

(depending on equipment)

You can choose the default view type 9 to be displayed when reversing.

MULTI-VIEW CAMERA



This function is an additional aid. It cannot, therefore, under any circumstances replace the vigilance or the responsibility of the driver.

The driver should always be ready for sudden incidents while driving: always ensure that there are no small, narrow moving obstacles (such as a child, animal, pushchair, bicycle, stone, post, etc.) in the blind spot when manoeuvring.



The screen represents an inverted image of the rear views.

The gauges are a representation projected onto flat ground. This information must not be taken into account when superimposed on a vertical object or an object on the ground.

Objects which appear on the edge of the screen may be deformed.

In very bright light (snow, vehicle in sunshine, etc.), the camera vision may be adversely affected.

Introduction

The vehicle is fitted with four cameras fitted at the front, in the side door mirrors and at the rear of the vehicle to offer you additional aid during difficult manoeuvres.

The cameras transmit four separate views to the multimedia screen, enabling a view of the vehicle surroundings.

For further information, please refer to the "Multi-view camera" section in your Vehicle User Manual.

Note: make sure that the cameras are not obscured (by dirt, mud, snow, etc.).

Operation

When the reverse gear is engaged, the rear view camera displays the area behind the vehicle on the multimedia screen.

You also have the option of choosing the view to be displayed on the multimedia screen by changing to manual mode.

Activation/deactivation

Camera choice

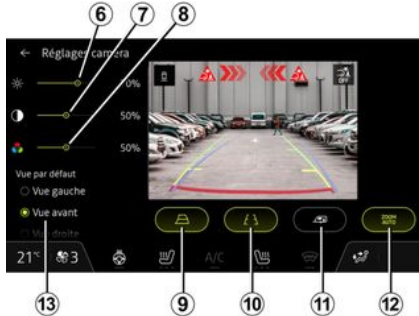


To activate the desired camera view, select it on the multimedia screen:

MULTI-VIEW CAMERA

- **1** view of the area behind the vehicle;
- **2** view of the area in front of the vehicle;
- **3** view of the area to the left of the vehicle;
- **4** view of the area to the right of the vehicle.


Settings



- the moving guide lines **9** indicating the vehicle's trajectory according to the steering wheel position;
- the fixed guide lines **10** indicating the distance behind the vehicle;
- the trailer's moving guide lines **11** indicating the trailer's trajectory according to the steering wheel position;
- the "Auto zoom" **12** (depending on equipment).

You can choose the default view **13** to be displayed when reversing (depending on the equipment).

6

Press the "Settings" icon  **5** to display the list of settings.

You can adjust the brightness **6**, contrast **7** and colour **8** settings.

You can activate or deactivate:


DYNAMIC CHASSIS



These functions provide additional driving aids. Therefore, under no circumstances can they replace the driver's vigilance and responsibility during manoeuvres (the driver must always be ready to brake).

- longitudinal inclinometer **3**;
- transversal inclinometer **4**;
- front/rear torque distribution for vehicles equipped with 4-wheel drive (4WD) **5**.



From the "Vehicle" World , press "Dynamic chassis" to access the following:

- compass **1**;
- shortcut to the "Camera" menu (depending on equipment) **2**;

TYRE PRESSURE




For safety reasons, carry out these operations when the vehicle is stationary.



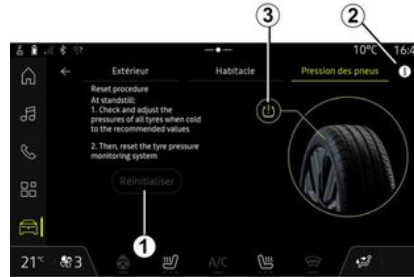
For more information on tyre pressure, please refer to the "Tyre pressure monitoring system" section in the vehicle user manual.

6

From the "Vehicle" World , press "Vehicle", then the "Tyre pressure" tab in order to check the tyre pressure status and reset the monitoring system "Tyre pressure" **1**.

The display on your vehicle's instrument panel informs you of any tyre inflation faults.

Tyre pressure status with TPW system



From the multimedia system, you can check the tyre pressure status.

The symbol **3** uses colours to indicate the tyre pressure status:

- green – the tyre pressure is correct or unchanged since the last re-initialisation;
- Orange – the pressure of one of the tyres is insufficient.

For more information on the "Tyre pressure control system installed in your vehicle, press the icon **2**.

Re-initialise the "Tyre pressure" control system at **1**.

Reinitialising

This function enables re-initialisation by pressing the "Reset" button **1**. The resetting procedure must be carried out while the vehicle is stationary and the ignition is switched on.

Start the re-initialisation procedure by pressing "Yes" or return to the tyre pressure status by pressing "No".

When the reset is finished, a confirmation message is displayed on the screen.


MY DRIVING

"My driving" menu




Certain features are only available while the vehicle is stationary.



From the "Vehicle" world , press "My driving" to access the following information and functions.

- start date, distance travelled and average speed of the current journey **A**;
- "Eco score" **B**;
- "Energy consumption" **C**.

From the "Information" icon  **1**, you can access information on "My driving".

Note:

- the information that can be accessed via the "My driving" menu may vary according to your vehicle equipment level.
- the data displayed is automatically reset when the engine has been shut down for at least two hours or when changing "Profile".


"Eco score"



From the "Eco score" view mode **B**, you can view your driving behaviour with regard to energy saving

since your departure on your current journey.

Note: the data displayed is calculated from the last vehicle data reset, either automatically after the vehicle has not been used for two hours or when the "Profile" is changed.

Using the "Information" icon , you can access information related to the "Eco score".

Overall score 2

This data allows you to know your overall score (from 0 to 100) on the current journey:

- score between 76 and 100: "Congratulations, you are an Eco driver";
- score between 51 and 75: "You have a normal driving style";
- score between 0 and 50: "You have a dynamic driving style".

The overall score is calculated from the sub-scores.

Calculation of sub-scores 3

Sub-scores are assessments of your driving behaviour on the current route based on the following criteria:

- "Acceleration" assesses your behaviour in relation to acceleration and speed;

MY DRIVING

- "Anticipation", assesses your ability to anticipate and avoid hard braking;
- "Gear change" assesses your behaviour regarding gear changes in relation to the gear change indicator displayed on the instrument panel;

Note: this assessment is only available with manual gearboxes.

- ...

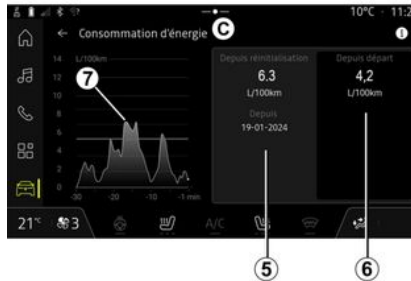
Driving advice and style 4

Using your sub-scores, this information offers you a driving style rating to help you drive more efficiently.

To access additional advice, press "Advice".

« Energy consumption »

(depending on equipment)



From the "Energy consumption" view mode **C**, you can view the following energy consumption data in relation to your driving:

- Current journey data **5**;
- Data since last reset **6**;
- Evolution of average consumption **7**.

From the "Information" icon **i**, you can access information related to the "Energy consumption".

Current journey data 5

Depending on the version, the following data may be available:

- "Average consumption";
- "Distance EV" journey distance in electric mode (hybrid vehicle);

- ...

Note: the data displayed is calculated from the last "Eco score" data reset, automatically after the vehicle has not been used for two hours or when changing "Profile".

Data since last reset 6

Depending on the version, the following data may be available:

- "Average consumption";
- Driving distance in pure electric mode (hybrid vehicle);
- Date of the last reset;
- ...

Note: the displayed data is reset along with the instrument panel data.


Evolution of average consumption 7

A graph shows the evolution of your average consumption per minute, over the last thirty minutes of the journey.

The row and associated value correspond to the average consumption since the last manual reset.

Note: the chart data is reset along with the data since the last manual reset.

AIR QUALITY

From the "Vehicle" world , press "Air quality".

From this menu you can create a healthy atmosphere and air quality inside the passenger compartment by activating the "Air purifier" function.

Using the information icon **1**, while the vehicle is stationary, you can access information on the "Air quality".

« Air purifier »



You can launch an air purification cycle using:

- the "Air purifier" button **2**;
- the "Air purifier" button on the "Air quality" widget available from the

"Navigation" World  or the

"Home screen" .

When the "Air purifier" button is highlighted, this indicates that the air purification cycle is in progress (approximately five minutes).

ELECTRIC VEHICLE

"Electric" menu



For safety reasons, carry out these operations when the vehicle is stationary.



The availability of some features depends on the vehicle type (electric or hybrid).




Some settings are only available while the vehicle is stationary.



« Energy »



From the "Vehicle" world , you can access the "Electric" menu.

You can use this menu to view and adjust the functions related to your hybrid vehicle.

From the "Electric" menu you can access the following tabs:

- "Energy" **A**;
- "Settings" **B**.

From the "Energy" tab **A**, the multimedia system enables you to view the vehicle's energy flows.

ELECTRIC VEHICLE

« Settings »



From the "Settings" tab **B** you can access the following settings:

- « Pedestrian warning sound » ;
- ...

« Pedestrian warning sound »

When driving, you can choose the sound of the pedestrian horn to warn other road users, especially pedestrians and cyclists, of your presence.

For further information on the pedestrian horn, please refer to the "Electric vehicle" section in the vehicle user manual.

EMERGENCY CALL

If the vehicle is equipped with it, the emergency call system enables automatic or manual calling of the emergency services in the event of an accident or illness, in order to reduce the emergency response time.

When the emergency services have been called, the audio source/radio sound volume is automatically muted.

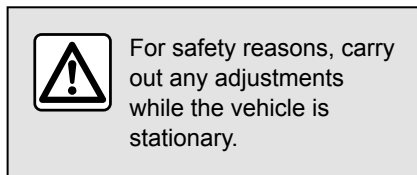
Use of the "Emergency call" function deactivates some multimedia system commands and menus for almost one hour in order to give priority to emergency service response telephone calls.


Please refer to the vehicle user manual for further information.

6

USER SETTINGS

"Vehicle" menu



From the "Vehicle" world , select the "Vehicle" menu.

From this menu you can access the following tabs:

- "Outside" **A**;
- "Cockpit" **B**;
- "Tyre Pressure" **C**.

Note: the availability of settings may vary according to the equipment level.

"Outside" **A**



« Access »

Use this menu to activate/deactivate the following options:

- « Auto door lock while driving » ;
- « Hands-free lock/unlock » :
- « Silent mode » ;

Note: some options are available only if the previous functions are activated.

- "Access and start by phone" (digital key);

Note:

- when the function is deactivated you will no longer receive notifications related to it;
- for further information, please see the vehicle user manual.

- ...

« Welcome »

Use this menu to activate/deactivate the following options:

- « External lighting sequence » ;
- « Internal sequence sound » ;
- « Automatic mirrors' unfolding » ;
- « Internal light function » ;
- ...

« Driving lights »

Use this menu to activate/deactivate the following options:

- "Adaptive lighting";
- « Traffic side selection » :
 - « Left » ;
 - « Right » .
- ...

Note: some options are available only if the previous functions are activated.

« Wiping »

Use this menu to activate/deactivate the following options:

USER SETTINGS

– "Rear wiper when in reverse gear":
the rear screen wiper is activated
when reverse gear is engaged;

Note: this function only operates if the
front windscreen wipers are activated.

- « Automatic front wiper » ;
- ...

"Cockpit" B



« Display »

Use this menu to activate/deactivate
the "Automatic brightness" (depending
on equipment) and to adjust the
following options:

- « Multimedia: daytime brightness » ;
- « Multimedia: nighttime
brightness » ;

- « Cockpit brightness » ;
- ...

Note: some options are available only
if the previous functions are activated.


« Turn indicator sound volume »

Use this menu to adjust the volume of
the indicators in the passenger
compartment:

- « Low » ;
- « Middle » ;
- « High ».

« Edit widgets »

From this menu you can modify the

"Home screen" World widgets 
available depending on your vehicle's
equipment:

- « Tyre pressure » ;
- « Vehicle » ;
- « Date and time » ;
- « Audio » ;
- ...

"Tyre Pressure" C



Use this menu to check the vehicle
tyre pressure status and to carry out a
reset.

For more information on tyre pressure,
please see:

- the section on "Tyre pressure";
- your vehicle user manual.

USER SETTINGS

"Profile" menu



When the multimedia system is started, at **D**, you can choose or add a user profile to apply to the system and to the vehicle.

Select the desired user profile.

Note: it is only possible to change the profile while the vehicle is stationary.

You can access the "Profile" menu from the notifications centre at any time by pressing the image on your profile.

Features linked to user profile

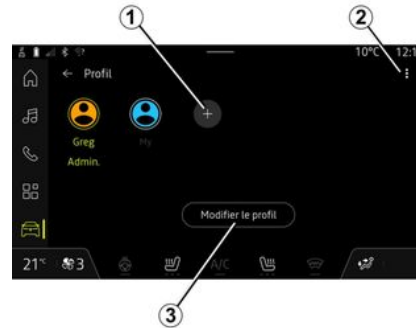
The following settings are stored in the user profile:

- system language;
- "My Renault" account;

- display settings;
- door mirror settings;
- audio settings;
- ...

Note: the first profile created will be the default Administrator profile. Some settings are only available via the Administrator profile.

Add a "Profile"

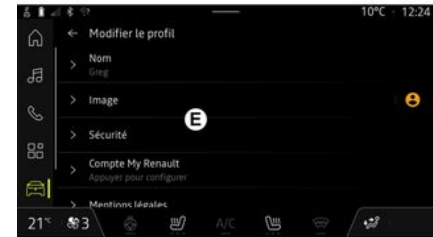
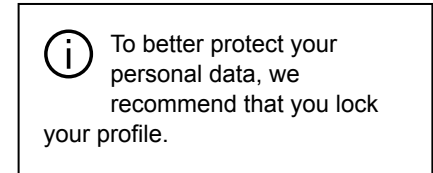


To add a new "Profile", press **1** then follow the instructions displayed on the multimedia screen.

Note:

- you can add up to five "Profile";
- every time you create a new "Profile" a configuration is required: please see the section on "Activating services".

"Profile" settings



From **2** you can access the following functions:

- « Manage profiles » ;
- « Manage accounts » ;
- « Delete profile » ;
- « Guest profile ».

To modify the current "Profile", press "Edit profile" **3** to access menu **E** and modify the following:

- « Name » ;

USER SETTINGS

- « Picture » ;
- « Security » :
 - "Select locking mode";
 - "Delete ID";
 - "Unlock profile with phone".You can use this function to unlock your "Profile" using your smartphone, if present in your vehicle.
For further information, please refer to the section on "System settings".
- "My Renault account" (only available on the Administrator profile);
- « Privacy terms » ;
- « Privacy settings » :
 - « Accept all » ;
 - « Refuse all » ;
 - « Customise » .For further information, please refer to the "Activating services" section.
- ...

Profile « Guest »



The "Guest" (GUEST) profile can be used to access some of the multimedia system functions like a user profile.

To access it, press **2** then "Guest profile" or **4** during start-up.

The "Guest" profile is reset every time the system restarts and the settings are not stored.


SYSTEM SETTINGS



For safety reasons, carry out any adjustments while the vehicle is stationary.

"Settings" menu



From the "Vehicle" World , press "Settings".

You can also access the "Settings" menu from the Notifications centre by pressing the "Settings" icon.

Note:

– the availability of settings may vary according to the equipment level;

– some settings are available while the vehicle is stationary.

This menu enables you to adjust the following settings:

- « Sound » ;
- "Network and Internet";
- « Bluetooth® » ;
- "Location";
- "Confidentiality";
- "Apps";
- "Notifications";
- « Date and time » ;
- "Profiles and Accounts";
- « Security » ;
- « System » ;
- « Update » ;
- ...

« Sound »

This menu can be used to set and adjust the following volume settings:

- « Media volume » ;
- "Incoming call volume";
- « Alarm volume » ;
- "Notifications volume";
- « Assistant volume » ;
- "Phone ringtone";
- ...

"Network and Internet"



When you use connection sharing on your phone, you are using your phone's Internet connection via the WIFI connection (subject to charges and limitations imposed by your mobile operator).



SYSTEM SETTINGS



This menu can be used to configure the following internet networks:

- "Access point":
 - enable/disable "Access point";
 - access point details;
 - activate/deactivate the access point automatically;
 - ...
- « WIFI » :
 - activate/deactivate the "WIFI" on the multimedia system for using a remote internet access point;
 - view available networks;
 - "Add a network".
- "WIFI settings"
- "Connectivity" provides information on:
 - connectivity data and status;

- on "Network type";
- system ID;
- ...

For more information on data sharing, please refer to the section on "Activating services".

When you activate the multimedia system "WIFI", you are notified of its status via the icon on the status bar:

- **1** "WIFI" activated and connected to a network without a limited connection;
- **2** "WIFI" activated and connected to a network but without any internet access or with a limited connection;
- **3** "WIFI" activated but not connected to a network.

Note: if "WIFI" is deactivated, no WIFI icon will appear on the status bar.

You can also see information on the data sharing status by pressing the icon on the status bar:

- **4** "Accept all", share all data;
- **5** "Refuse all": does not share any of the data;
- **6** "Customise", share only the data that you have authorised.

For further information, please refer to the "Activating services" section.

Note: if you refuse to share data, no icon will appear in the status bar.

« Bluetooth® »

This menu can be used to adjust the multimedia system Bluetooth® functions:

- activate/deactivate the multimedia system "Bluetooth®";
- « Pair new device ».

"Location"

This menu can be used to adjust the vehicle location settings:

- "Recent location requests";
- "App permissions".

« Applications »

Use this menu to configure the multimedia system applications:

- "Display all apps";
- "Default apps";
- "App permissions";
- "Specific access rights granted to apps";

« Date and time »

This menu can be used to adjust the date and time on the multimedia system:

- "Set the time zone automatically";
- "Set the time zone" (manually);
- "Use the 24-hour format".

SYSTEM SETTINGS

"Profiles and accounts"

Gives access to the multimedia system profile menu.

« Security »

This menu can be used to adjust the multimedia system security settings:

- "Lock the profile";
- "Delete ID";
- "Security update";
- "Unlock profile with phone".

« System »

This menu can be used to adjust the multimedia system settings:

- "Language and input";
- "Units" (km/h or mph);

Note: the speedometer and some of the distance information displayed on the instrument panel are converted. To return to the previous mode, repeat the same operation.

- "Storage":
 - "Music and audio";
 - "Other apps";
 - "Files";
 - « System ».
- "About";
- "Legal information";
- "Resetting options";
- ...

« Update »

This menu allows you to consult and/or configure the following functions:

- « My trusted device » ;
- « Vehicle update » ;

For more information, refer to the "Update" section.

- ...

« My trusted device »

You can use this menu to associate and configure your smartphone with your user profile.

The "Paired device" service can be accessed from "My Renault" by selecting "My trusted device".

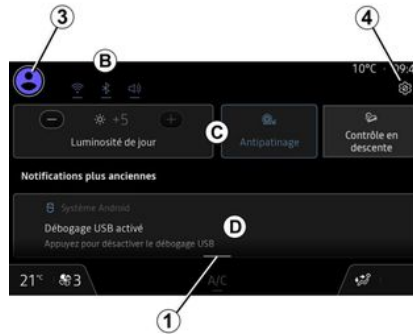
Follow the instructions displayed on the screen of your smartphone and your multimedia system.

Once the service is activated, you will be able to unlock the associated profile using your smartphone.

NOTIFICATIONS




For safety reasons, carry out these operations when the vehicle is stationary.



The Notifications centre provides notifications during driving as well as certain functions, suggestions and settings such as:

- access to the user "Profile" **3**;

- the status of services **B**:
 - activate/deactivate the WIFI;
 - activate/deactivate the Bluetooth®;
 - mute/unmute the sound.

- the "Settings"  **4**;
 - shortcuts to the screen lighting controls and vehicle equipment **C**;
- Note:** the availability of shortcuts and command types depends on the equipment and cannot be modified.

- the list of notifications received **D**;
- recently used apps;
- ...

By pressing button **1** or by quickly swiping the multimedia screen vertically from zone **A** towards the centre of the screen, you can access the Notifications centre in order to view the notifications and available functions.

When an unread notification is available, a symbol **2** will appear in the middle of button **1**.

By pressing **2**, you will automatically open the Notifications centre and be able to read any unread notifications, then the symbol will disappear.

Once the Notifications centre is open, select a notification from the list **D** to access it.

NOTIFICATIONS


You can delete the notification by performing a quick horizontal swipe on the screen.

To delete all notifications, press button **5**.

Note: some notifications will need a required action to be completed in order to be deleted from the notification centre.

Notification settings

From the "Settings" icon **4** or the


"Vehicle" world , access the "Settings" menu then the "Applications and notifications" menu.


Use this menu to configure the multimedia system notifications.


For more information on the "Apps and notifications" menu, please refer to the "System settings" section.

UPDATE

"Vehicle update" menu

 Some update installations may render your vehicle temporarily unavailable for use. If so, please refer to the indications displayed on the screen.

 The vehicle must be immobilised, stationary and the ignition switched off. In some cases, you will not be able to start your vehicle for the duration indicated by the multimedia system.

 For safety reasons, carry out these operations when the vehicle is stationary.



Before starting the installation, park the vehicle far away from traffic and apply the parking brake.

This menu can be used to display different types of information and to update your vehicle, for example:

- multimedia equipment;
- driving aids;
- ...

The system may offer updates automatically. You can also check for updates manually, depending on your vehicle's connectivity.

"Vehicle update" screen



1. « Checking for update ».
2. « Update in progress ».
3. « Update history ».
4. « Information ».

Note:

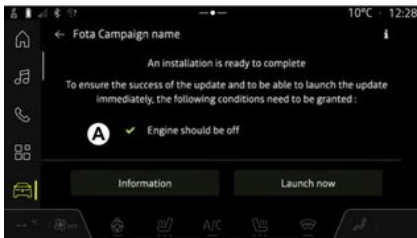
– you will be notified via Notifications if an update is available. See the section on "Managing notifications";

– if an update is available, the download will start automatically;

– updates can only be searched for and downloaded if your vehicle is located in a geographical area covered by a mobile network. For further information, please refer to the section on "System settings";

UPDATE

– if the update is not available in the country where the vehicle is located, the "Checking for update" and "Update in progress" menus are unavailable.



When an update installation is ready, your agreement and confirmation will be requested in order to complete the installation.

To start the update, all the conditions displayed on the multimedia system screen **A** must be met.

Follow the instructions shown on the multimedia system screen.

Note:

- depending on the update, the screens may be switched off;
- some installations require you to exit and lock your vehicle.

Upon restarting of the multimedia system, a message is displayed to confirm that the update has been successfully completed.

In the event of an error, please refer to the section on "Operating faults".

« Checking for update » 1

You can also search for updates directly by pressing "Checking for update" **1**.

After searching the multimedia system, you can access the next update if available.


Follow the instructions shown on the multimedia system screen.

Updating may take several days but during this time you will be able to use your vehicle normally.

« Update in progress » 2

This menu is accessible when an update is available.

When an update is in progress, press

the "Information" icon  to access the update content information.

Note: when a "Update in progress" is unavailable, the "Checking for update" is not accessible.

« Update history » 3

This menu can be used to view the update history and status.

To find information on previous updates, select an update.

« Information » 4

This menu allows you to access information related to updates, to view the "VIN" (vehicle identification number), etc.

Special features related to electric and rechargeable hybrid vehicles



Updating will render your vehicle temporarily unavailable and the charging function is inhibited during installation of the update.

UPDATE



If you have just accepted a system update via the multimedia system, the traction battery charging will be delayed or cancelled. Wait for the update to be completed before connecting the charging lead to the vehicle.

For more information, please refer to the "Electric vehicle: charging" or "Hybrid vehicle: charging" section in your vehicle user manual.

Do not start charging the vehicle during installation of your vehicle update.

Follow the instructions that are displayed on the multimedia system screen.

Note:

- The updates cannot be installed while the vehicle is charging using direct current (DC). If an update is in progress, it will be necessary to wait for the end of it before starting the DC vehicle charging. However, if charging is in progress the update can be started but it will only take place once the charging is finished;
- if an update is initiated before/during the alternating current (AC) vehicle charging, the latter will be interrupted and will resume automatically once the update is complete.

OPERATING FAULTS

System

System		
Description	Causes	Solutions
No image is displayed.	The screen is on standby.	Ensure that the screen is not on standby.
The screen is frozen.	The system memory is saturated.	Restart the system by pressing and holding: – the multimedia stop/start button (press and hold until the system restarts); or – the "Mode" button and the "Source" button on the left-hand side of the steering column control (press and hold until the system restarts).
The camera is displayed on the screen incorrectly.	The camera is covered in dirt that obscures the lens.	Check that there is no mud or dirt on the camera.
No sound can be heard.	The volume is set to minimum or pause.	Increase the volume or deactivate pause.
No sound comes from the left, right, front or rear speakers.	The Balance or fader settings are incorrect.	Adjust the sound Balance or fader correctly.
The connected services in my "My Renault" app do not work.	Poor multimedia system/telephone Internet network reception. Synchronisation problem with the My Renault service.	Move the vehicle and the phone to an area covered by the Internet network. See the online help on the https://renault-connect.renault.com site.
The services or applications are not operating.	The subscription is suspended. The multimedia system's internet connection is no longer available.	Check the status of your subscription on the portal of the internet provider accessible from your "My Renault"

OPERATING FAULTS

System		
		<p>account contract page (you must first connect to your "My Renault" account in your vehicle).</p> <p>Use your phone's "Access point and connection sharing" function to access an internet connection (see the "System settings" section).</p>

7

OPERATING FAULTS

Phone

Phone		
Description	Causes	Solutions
No sounds or ringtone can be heard.	The mobile phone is not connected to the system. The volume is set to minimum or pause.	Ensure that the mobile phone is connected to the system. Increase the volume or deactivate pause.
Impossible to make a call.	The mobile phone is not connected to the system. The phone keypad has been locked.	Ensure that the mobile phone is connected to the system. Unlock the phone keypad.
CarPlay™ or Android Auto™ replication is not operating.	The telephone is not connected or is not compatible with the system.	Check the compatibility of the telephone with these applications. Check that the telephone is properly connected to the system.


OPERATING FAULTS

Update

Update		
Description	Causes	Solutions
Downloading the new SW takes a very long time.	Poor reception of the Internet network. The download requires a minimum driving time.	Move the vehicle to an area covered by the Internet network. Carry out additional driving phases.
The update completion is never requested.	The vehicle is not secured.	Check that the vehicle is properly stopped (parking brake applied).
Screens are off, loss of sound, loss of some functions during the update.	The update is in progress.	Wait for updating to end.
The request to complete the update does not appear.	No response in the month following the beginning of the update.	The server will restart the operation later. You can manually check if the update is still available.
The update was not completed.	Updating system internal error: the other functions are not affected.	Consult an approved dealer. Wait until the update is complete before performing a direct current charge. For more information on the warning lights, please refer to the vehicle user manual.
The update failed to complete due to an error and the STOP warning light is displayed.	Critical error.	The vehicle must not be restarted. Call an approved dealer. For more information on the warning lights, please refer to the vehicle user manual.

OPERATING FAULTS

Update

The update failed to complete due to an error and the  warning light is displayed.

Error during updating (non-critical).

Contact an approved dealer to resolve the issue.

For more information on the warning lights, please refer to the vehicle user manual.

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